

# NOTICE TO CUSTOMERS OF EPCOR WATER NEW MEXICO INC.'S THUNDER MOUNTAIN DISTRICT OF PROPOSED WATER RATE INCREASE



EPCOR Water New Mexico  
38 Cactus Rd.  
Edgewood, NM 87015

EPCOR Water New Mexico Inc. ("EPCOR") intends to increase overall water revenues by 4.64% for all of its ratepayers served by the Thunder Mountain water district. This rate increase is estimated to increase EPCOR's annual revenues by \$27,264. The proposed rate increase would apply to all customer classifications (residential and commercial). Rate comparison tables are enclosed, providing information for all customer classes served by the Thunder Mountain water district.

EPCOR intends to file the new rates with the New Mexico Public Regulation Commission ("Commission") on May 6, 2024. EPCOR will promptly notify any ratepayer who requests to be notified of the actual date on which EPCOR actually files with the Commission the schedule proposing the new rates.

The new rates will go into effect automatically and will not be subject to review and hearing by the Commission unless Commission staff files a motion for review or a ratepayer protest is filed with the Commission by 10 percent (10%) or more of the customers receiving service from the Thunder Mountain water district at the time the change in rates is filed. As of December 31, 2023, there were 838 customers served by EPCOR's Thunder Mountain water district. Ten percent of the Thunder Mountain district's ratepayers, as of December 31, 2023, is 83 customers.

Protests shall be filed with the Commission no later than twenty (20) days after EPCOR has filed with the Commission the advice notice proposing the change in rates. IF A HEARING IS HELD BY THE COMMISSION, ANY COSTS INCURRED BY EPCOR MAY BE INCLUDED IN FUTURE RATES FOLLOWING EPCOR'S NEXT RATE CASE.

For purposes of protests, "ratepayer" means a person in whose name service is carried. For purposes of protests, under Section 62-8-7.1 NMSA 1978, "each person who receives a separate bill equals one ratepayer and each person who receives multiple bills equals one ratepayer."

Procedures for protesting proposed rates are set forth in 17.12.770 NMAC, a copy of which can be obtained upon request from, or inspected at, EPCOR's Thunder Mountain office in Edgewood or the offices of the Utility Division of the Commission in Santa Fe. Forms for protests are available from EPCOR or the Commission. EPCOR can be reached by telephone at **1-800-383-0834**, by email at **RateCaseQuestions@epcor.com** or in person at 38 Cactus Road, Edgewood, NM 87015. The Commission can be reached by telephone at **1-888-427-5772** or in person at 142 W Palace Avenue, Santa Fe, NM 87501.

Any interested person may examine the rate filings together with any exhibits and related papers that may be filed at EPCOR's Thunder Mountain office in Edgewood or at the offices of the Commission in Santa Fe.

Additional information may be obtained by contacting either EPCOR or the Commission.

## IMPORTANT INFORMATION FROM EPCOR

Printed on Recycled Paper

### Dear Customer,

At EPCOR, we are committed to providing you with safe, reliable water service every day. We are equally committed to providing current information about your service, including information about changes or potential changes before they take place.

We take our responsibility as your water provider seriously. In addition to stringent water quality standards to ensure that the water we deliver to your home or business meets or exceeds federal and state drinking water guidelines, we also maintain, repair and replace the complex system that delivers the water to your tap.

Since rates were last changed in 2017, we have made critical improvements to the Thunder Mountain delivery system. This includes over \$894,000 of investments such as building additional storage, connecting new homes and businesses, and replacing old, outdated pipelines. These improvements were necessary to ensure the continued safety and reliability of your service.

Your rates for water service are approved by the New Mexico Public Regulation Commission, based on the reasonable costs and necessary capital investments to provide service. We understand that every penny matters and that's why we work every day to keep our costs down, so that any changes to your rates for service are modest and gradual.

On May 6, 2024, EPCOR intends to file a request with the New Mexico Public Regulation Commission to increase overall water revenues by 4.64% for all of its customers served by the Thunder Mountain water district. This is a change of roughly \$2.47 for the average customer in the Thunder Mountain district, but the amount will vary by individual customer depending on how much water they use. If approved, new rates would be effective June 5, 2024.

Included in this letter is important information about this rate change request. To better serve you and to answer any questions, we invite you to an upcoming Open House. Your input is critical to us. We would appreciate the opportunity to share the improvements made to the water delivery system over the last seven years and to answer any questions that you may have.

**April 4, 2024**  
**5:30 p.m. - 7 p.m.**  
215 Cowboy Way  
Edgewood, NM 87015

If you are unable to attend but have questions, please visit [epcor.com](http://epcor.com) or call our Customer Care team at **1-800-383-0834**. At EPCOR, we take pride in our obligation to deliver water and provide excellent customer service to you, your families and the Edgewood community. Thank you for being our customer.

[See attachment for more information](#)

# IMPACT OF PROPOSED RATE INCREASE

## Rate Comparison - Residential EPCOR Water New Mexico Inc., Thunder Mountain District

Basic Service Charge:	Present	Proposed	Difference	% Increase	Commodity Charge :	Present*	Proposed*	Difference	% Increase
5/8" Meter	\$23.00	\$23.00	\$-	0%	1st Block 0-4,000	\$5.7500	\$6.2094	\$0.46	8%
3/4" Meter	\$23.00	\$23.00	\$-	0%	2nd Block 4,001-10,000	\$6.0000	\$6.4794	\$0.48	8%
1" Meter	\$52.38	\$52.38	\$-	0%	3rd Block > 10,000	\$6.1900	\$6.6846	\$0.49	8%
1 1/2" Meter	\$101.32	\$101.32	\$-	0%					
2" Meter	\$160.06	\$160.06	\$-	0%					
3" Meter	\$-	\$-	\$-	0%					
4" Meter	\$-	\$-	\$-	0%					* per thousand gallons

\* per thousand gallons

## Residential Billing/Rate Analysis

Usage	5/8" & 3/4" Meter (818 customers)					1" Meter (0 customers)					1 1/2" Meter (0 customers)					2" Meter (0 customers)					3" Meter (0 customers)					4" Meter (0 customers)				
	Present	Proposed	Incr/ (Decr)	% Incr/ (Decr)	Approx # of Cust	Present	Proposed	Incr/ (Decr)	% Incr/ (Decr)	Approx # of Cust	Present	Proposed	Incr/ (Decr)	% Incr/ (Decr)	Approx # of Cust	Present	Proposed	Incr/ (Decr)	% Incr/ (Decr)	Approx # of Cust	Present	Proposed	Incr/ (Decr)	% Incr/ (Decr)	Approx # of Cust	Present	Proposed	Incr/ (Decr)	% Incr/ (Decr)	Approx # of Cust
-	\$23.00	\$23.00	\$-	0.00%	24	\$52.38	\$52.38	\$-	0.00%	-	\$101.32	\$101.32	\$-	0.00%	-	\$160.06	\$160.06	\$-	0.00%	-	\$-	\$-	\$-	#DIV/0!	-	\$-	\$-	\$-	#DIV/0!	-
1,000	\$28.75	\$29.21	\$0.46	1.60%	49	\$58.13	\$58.59	\$0.46	0.79%	-	\$107.07	\$107.53	\$0.46	0.43%	-	\$165.81	\$166.27	\$0.46	0.28%	-	\$5.75	\$6.21	\$0.46	8.00%	-	\$5.75	\$6.21	\$0.46	8.00%	-
2,000	\$34.50	\$35.42	\$0.92	2.67%	76	\$63.88	\$64.80	\$0.92	1.44%	-	\$112.82	\$113.74	\$0.92	0.82%	-	\$171.56	\$172.48	\$0.92	0.54%	-	\$11.50	\$12.42	\$0.92	8.00%	-	\$11.50	\$12.42	\$0.92	8.00%	-
3,000	\$40.25	\$41.63	\$1.38	3.43%	97	\$69.63	\$71.01	\$1.38	1.98%	-	\$118.57	\$119.95	\$1.38	1.16%	-	\$177.31	\$178.69	\$1.38	0.78%	-	\$17.25	\$18.63	\$1.38	8.00%	-	\$17.25	\$18.63	\$1.38	8.00%	-
4,000	\$46.00	\$47.84	\$1.84	4.00%	86	\$75.38	\$77.22	\$1.84	2.44%	-	\$124.32	\$126.16	\$1.84	1.48%	-	\$183.06	\$184.90	\$1.84	1.01%	-	\$23.00	\$24.84	\$1.84	8.00%	-	\$23.00	\$24.84	\$1.84	8.00%	-
5,000	\$52.00	\$54.32	\$2.32	4.46%	65	\$81.38	\$83.70	\$2.32	2.85%	-	\$130.32	\$132.64	\$2.32	1.78%	-	\$189.06	\$191.38	\$2.32	1.23%	-	\$29.00	\$31.32	\$2.32	8.00%	-	\$29.00	\$31.32	\$2.32	8.00%	-
6,000	\$58.00	\$60.80	\$2.80	4.83%	70	\$87.38	\$90.18	\$2.80	3.20%	-	\$136.32	\$139.12	\$2.80	2.05%	-	\$195.06	\$197.86	\$2.80	1.44%	-	\$35.00	\$37.80	\$2.80	8.00%	-	\$35.00	\$37.80	\$2.80	8.00%	-
7,000	\$64.00	\$67.28	\$3.28	5.13%	41	\$93.38	\$96.66	\$3.28	3.51%	-	\$142.32	\$145.60	\$3.28	2.30%	-	\$201.06	\$204.34	\$3.28	1.63%	-	\$41.00	\$44.28	\$3.28	8.00%	-	\$41.00	\$44.28	\$3.28	8.00%	-
8,000	\$70.00	\$73.76	\$3.76	5.37%	35	\$99.38	\$103.14	\$3.76	3.78%	-	\$148.32	\$152.08	\$3.76	2.54%	-	\$207.06	\$210.82	\$3.76	1.82%	-	\$47.00	\$50.76	\$3.76	8.00%	-	\$47.00	\$50.76	\$3.76	8.00%	-
9,000	\$76.00	\$80.23	\$4.23	5.57%	37	\$105.38	\$109.61	\$4.23	4.01%	-	\$154.32	\$158.55	\$4.23	2.74%	-	\$213.06	\$217.29	\$4.23	1.99%	-	\$53.00	\$57.23	\$4.23	7.98%	-	\$53.00	\$57.23	\$4.23	7.98%	-
10,000	\$82.00	\$86.71	\$4.71	5.74%	33	\$111.38	\$116.09	\$4.71	4.23%	-	\$160.32	\$165.03	\$4.71	2.94%	-	\$219.06	\$223.77	\$4.71	2.15%	-	\$59.00	\$63.71	\$4.71	7.98%	-	\$59.00	\$63.71	\$4.71	7.98%	-
15,000	\$112.95	\$120.14	\$7.19	6.37%	100	\$142.33	\$149.52	\$7.19	5.05%	-	\$191.27	\$198.46	\$7.19	3.76%	-	\$250.01	\$257.20	\$7.19	2.88%	-	\$89.95	\$97.14	\$7.19	7.99%	-	\$89.95	\$97.14	\$7.19	7.99%	-
20,000	\$143.90	\$153.56	\$9.66	6.71%	58	\$173.28	\$182.94	\$9.66	5.57%	-	\$222.22	\$231.88	\$9.66	4.35%	-	\$280.96	\$290.62	\$9.66	3.44%	-	\$120.90	\$130.56	\$9.66	7.99%	-	\$120.90	\$130.56	\$9.66	7.99%	-
25,000	\$174.85	\$186.98	\$12.13	6.94%	19	\$204.23	\$216.36	\$12.13	5.94%	-	\$253.17	\$265.30	\$12.13	4.79%	-	\$311.91	\$324.04	\$12.13	3.89%	-	\$151.85	\$163.98	\$12.13	7.99%	-	\$151.85	\$163.98	\$12.13	7.99%	-
30,000	\$205.80	\$220.41	\$14.61	7.10%	8	\$235.18	\$249.79	\$14.61	6.21%	-	\$284.12	\$298.73	\$14.61	5.14%	-	\$342.86	\$357.47	\$14.61	4.26%	-	\$182.80	\$197.41	\$14.61	7.99%	-	\$182.80	\$197.41	\$14.61	7.99%	-
35,000	\$236.75	\$253.83	\$17.08	7.21%	7	\$266.13	\$283.21	\$17.08	6.42%	-	\$315.07	\$332.15	\$17.08	5.42%	-	\$373.81	\$390.89	\$17.08	4.57%	-	\$213.75	\$230.83	\$17.08	7.99%	-	\$213.75	\$230.83	\$17.08	7.99%	-
40,000	\$267.70	\$287.25	\$19.55	7.30%	8	\$297.08	\$316.63	\$19.55	6.58%	-	\$346.02	\$365.57	\$19.55	5.65%	-	\$404.76	\$424.31	\$19.55	4.83%	-	\$244.70	\$264.25	\$19.55	7.99%	-	\$244.70	\$264.25	\$19.55	7.99%	-
45,000	\$298.65	\$320.68	\$22.03	7.38%	2	\$328.03	\$350.06	\$22.03	6.72%	-	\$376.97	\$399.00	\$22.03	5.84%	-	\$435.71	\$457.74	\$22.03	5.06%	-	\$275.65	\$297.68	\$22.03	7.99%	-	\$275.65	\$297.68	\$22.03	7.99%	-
50,000	\$329.60	\$354.10	\$24.50	7.43%	3	\$358.98	\$383.48	\$24.50	6.82%	-	\$407.92	\$432.42	\$24.50	6.01%	-	\$466.66	\$491.16	\$24.50	5.25%	-	\$306.60	\$331.10	\$24.50	7.99%	-	\$306.60	\$331.10	\$24.50	7.99%	-

## Rate Comparison - Commercial EPCOR Water New Mexico Inc., Thunder Mountain District

Basic Service Charge:	Present	Proposed	Difference	% Increase	Commodity Charge:	Present*	Proposed*	Difference	% Increase
5/8" Meter	\$23.00	\$24.84	\$1.84	8%	All Usage	\$6.0000	\$6.4794	\$0.48	8%
3/4" Meter	\$23.00	\$24.84	\$1.84	8%					
1" Meter	\$52.38	\$52.38	\$-	0%					
1 1/2" Meter	\$101.32	\$101.32	\$-	0%					
2" Meter	\$160.06	\$160.06	\$-	0%					
3" Meter	\$297.12	\$297.12	\$-	0%					
4" Meter	\$558.57	\$558.57	\$-	0%					* per thousand gallons

\* per thousand gallons

## Commercial Billing/Rate Analysis

Usage	5/8" & 3/4" Meter (3 customers)					1" Meter (7 customers)					1 1/2" Meter (3 customers)					2" Meter (5 customers)					3" Meter (1 customer)					4" Meter (0 customers)				
	Present	Proposed	Incr/ (Decr)	% Incr/ (Decr)	Approx # of Cust	Present	Proposed	Incr/ (Decr)	% Incr/ (Decr)	Approx # of Cust	Present	Proposed	Incr/ (Decr)	% Incr/ (Decr)	Approx # of Cust	Present	Proposed	Incr/ (Decr)	% Incr/ (Decr)	Approx # of Cust	Present	Proposed	Incr/ (Decr)	% Incr/ (Decr)	Approx # of Cust	Present	Proposed	Incr/ (Decr)	% Incr/ (Decr)	Approx # of Cust
-	\$23.00	\$24.84	\$1.84	8.00%	-	\$52.38	\$52.38	\$-	0.00%	-	\$101.32	\$101.32	\$-	0.00%	-	\$160.06	\$160.06	\$-	0.00%	1	\$297.12	\$297.12	\$-	0.00%	-	\$558.57	\$558.57	\$-	0.00%	-
1,000	\$29.00	\$31.32	\$2.32	8.00%	2	\$58.38	\$58.86	\$0.48	0.82%	2	\$107.32	\$107.80	\$0.48	0.45%	1	\$166.06	\$166.54	\$0.48	0.29%	1	\$303.12	\$303.60	\$0.48	0.16%	-	\$564.57	\$565.05	\$0.48	0.09%	-
2,000	\$35.00	\$37.80	\$2.80	8.00%	-	\$64.38	\$65.34	\$0.96	1.49%	1	\$113.32	\$114.28	\$0.96	0.85%	-	\$172.06	\$173.02	\$0.96	0.56%	-	\$309.12	\$310.08	\$0.96	0.31%	-	\$570.57	\$571.53	\$0.96	0.17%	-
3,000	\$41.00	\$44.28	\$3.28	8.00%	-	\$70.38	\$71.82	\$1.44	2.05%	-	\$119.32	\$120.76	\$1.44	1.21%	-	\$178.06	\$179.50	\$1.44	0.81%	-	\$315.12	\$316.56	\$1.44	0.46%	-	\$576.57	\$578.01	\$1.44	0.25%	-
4,000	\$47.00	\$50.76	\$3.76	8.00%	-	\$76.38	\$78.30	\$1.92	2.51%	-	\$125.32	\$127.24	\$1.92	1.53%	-	\$184.06	\$185.98	\$1.92	1.04%	1	\$321.12	\$323.04	\$1.92	0.60%	-	\$582.57	\$584.49	\$1.92	0.33%	-
5,000	\$53.00	\$57.24	\$4.24	8.00%	-	\$82.38	\$84.78	\$2.40	2.91%	1	\$131.32	\$133.72	\$2.40	1.83%	-	\$190.06	\$192.46	\$2.40	1.26%	-	\$327.12	\$329.52	\$2.40	0.73%	-	\$588.57	\$590.97	\$2.40	0.41%	-
6,000	\$59.00	\$63.72	\$4.72	8.00%	-	\$88.38	\$91.26	\$2.88	3.26%	1	\$137.32	\$140.20	\$2.88	2.10%	-	\$196.06	\$198.94	\$2.88	1.47%	-	\$333.12	\$336.00	\$2.88	0.86%	-	\$594.57	\$597.45	\$2.88	0.48%	-
7,000	\$65.00	\$70.20	\$5.20	8.00%	-	\$94.38	\$97.74	\$3.36	3.56%	-	\$143.32	\$146.68	\$3.36	2.34%	-	\$202.06	\$205.42	\$3.36	1.66%	-	\$339.12	\$342.48	\$3.36	0.99%	-	\$600.57	\$603.93	\$3.36	0.56%	-
8,000	\$71.00	\$76.68	\$5.68	8.00%	-	\$100.38	\$104.22	\$3.84	3.83%	-	\$149.32	\$153.16	\$3.84	2.57%	1	\$208.06	\$211.90	\$3.84	1.85%	-	\$345.12	\$348.96	\$3.84	1.11%	-	\$606.57	\$610.41	\$3.84	0.63%	-
9,000	\$77.00	\$83.15	\$6.15	7.99%	-	\$106.38	\$110.69	\$4.31	4.05%	-	\$155.32	\$159.63	\$4.31	2.77%	-	\$214.06	\$218.37	\$4.31	2.01%	-	\$351.12	\$355.43	\$4.31	1.23%	-	\$612.57	\$616.88	\$4.31	0.70%	-
10,000	\$83.00	\$89.63	\$6.63	7.99%	-	\$112.38	\$117.17	\$4.79	4.26%	-	\$161.32	\$166.11	\$4.79	2.97%	-	\$220.06	\$224.85	\$4.79	2.18%	-	\$357.12	\$361.91	\$4.79	1.34%	-	\$618.57	\$623.36	\$4.79	0.77%	-
15,000	\$113.00	\$122.03	\$9.03	7.99%	-	\$142.38	\$149.57	\$7.19	5.05%	1	\$191.32	\$198.51	\$7.19	3.76%	1	\$250.06	\$257.25	\$7.19	2.											