

UPDATES FROM EPCOR

MARCH 2022

WORLD WATER DAY

March 22 is World Water Day, when people around the world recognize the importance of clean, plentiful water for everyone. Here in Arizona, this year's theme of Groundwater is especially relevant since groundwater – water that is pumped from wells – is a big part of our overall water supply statewide.

With drought and climate change in the news, EPCOR is bringing our expertise in water conservation, long-term planning and innovative thinking about water supply to the table – and we're optimistic. Our customers can be confident that we're prepared with enough water to meet demand now and far into the future. That's worth celebrating this World Water Day and every day.



GARDEN FREEBIE: RAIN!

Rain is nature's perfect source of clean, free water for your yard. Here's an easy way to make it work for you: buy an inexpensive rain gauge from a garden store and leave it in an exposed place outside. Next time it rains, check the gauge. Does it measure at least half an inch? If so, experts say you can skip your next lawn-watering cycle. Find more smart water saving ideas at www.wateruseitwisely.com.

YOUR BILL PAYMENT ADDRESS HAS CHANGED

For customers who pay by regular US mail, please use the new, recently updated mailing addresses below. Questions? Just give us a call.

Rio Verde Customers
EPCOR Rio Verde
P.O. Box 37784
Boone, IA 50037-0784

All Other Arizona Customers
EPCOR AZ
P.O. Box 37782
Boone, IA 50037-0782

GIVE YOUR WATER HEATER THE FLUSH

The water heater in your house or business is a workhorse that's easy to take for granted. Most manufacturers recommend flushing your heater at least once a year to clear out sediment that can build up and make it run less efficiently. Flushing also makes your heater last longer to protect your investment. And it's easy to do. Look for DIY steps from a reputable plumber or home maintenance site online, or call a plumber to do it for you.

TECH-ING OUT AT THE ARIZONA SCI-TECH FESTIVAL

EPCOR is proud to sponsor the Arizona Sci-Tech Festival held each February and March. This fun, free expo showcases science, technology, engineering, the arts, math and health with hands-on activities for people of all ages. With its focus on science and technology at work in real life, the festival is a natural fit for EPCOR's community involvement and support.



NEW CUSTOMER SERVICE TOOLS ARE LIVE NOW

Have you checked out the helpful new resources on your customer account? We've added a roundup of tools to help you conserve water, save money and get more value from your account. Find them online and the EPCOR mobile app.

LET'S CONNECT



[epcorusa](https://www.facebook.com/epcorusa)



[@epcorusa](https://www.instagram.com/epcorusa)



[@epcorusa](https://www.twitter.com/epcorusa)



QUESTIONS?

We're Here for You.

Emergencies
24/7 Phone line:
1-800-383-0834

Customer Service – Billing
and Service Questions
24/7 Phone line:
1-800-383-0834

Email:
mywater@epcor.com