

EPCOR ESSENTIALS

NOVEMBER 2023



Winter Irrigation Tips to Save

If you're still using your summer watering plan to hydrate your landscape, there's a good chance you're paying more for water than you need to. Arizona plants and trees are ready to hibernate for the winter, meaning you

can save water and lower your bill. Be sure to reprogram your irrigation system and update your watering schedule during winter months to save.

America Recycles Day

On America Recycles Day (November 15), we want to share more about water reuse, EPCOR's way of recycling our most precious natural resource. We are proud to reuse nearly 93% of treated effluent water and recycle or recharge 100% of reclaimed water. You can recycle water in your home, like capturing cold water as you wait for it to turn hot, then using it to water your houseplants or garden. Find more information about our water reuse goals at epcor.com.



Avoid Clogged Pipes This Holiday Season

Remember that fats, oils and grease should never be poured down the drain. Collectively referred to as "FOG," these substances cause troublesome clogs and sewage issues. Follow these tips in the kitchen to avoid clogs:

- Pour used cooking oil and grease into a can, let it cool and dispose of it in the trash.
- Wipe greasy pots with a paper towel before washing.
- Put all food scraps, coffee grounds, eggshells, dairy products, pasta, rice and flour in the trash or compost.



celeBRATING Native American Heritage Month

November is a time to celebrate the rich and diverse cultures, traditions, histories and to acknowledge the important contributions of indigenous populations. Native American Heritage Month is an opportune time to learn about tribes, raise general awareness about the unique challenges Native people have faced and continue to face. Learn more about the dynamic story of Native Americans at your local museum or library.

EPCOR Gives Back to United Way

EPCOR has given back to its local communities for more than 10 years through our annual United Way fundraising campaign. **This year, we are proud to have donated over \$76,000 to United Way.** We are grateful United Way serves our community and we will continue to be a company you can count on to give back.

Customer Assistance for Disabled Veterans and Deployed Service Members

We sincerely appreciate our service men and women and offer bill credit programs that provide assistance to qualifying customers. Our customers who are disabled veterans can apply for a \$10 credit on monthly water bills, and we can adjust billing for customers who are deployed military members. Learn more at epcor.com or call 1-800-383-0834.



CONVENIENCE AT YOUR FINGERTIPS

Our free mobile app gives you access no matter where you are. Download it from the Google Play or the Apple App Store to find all of your information at your convenience.



QUESTIONS?

We're here for you.

Emergencies
1-800-383-0834

Customer Service – Billing and Service Questions
1-800-383-0834

Email:
mywater@epcor.com

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