

# EPCOR ESSENTIALS

MAY 2024

## EPCOR Wins Safety Recognition

Every year, the AZ Water Association recognizes water and wastewater providers with safety accolades at its annual water conference in Phoenix. **This year, we proudly received 30 Safety and Operational Excellence awards across our Arizona service districts.** These awards showcase our teams' dedication to safety and ensuring that our customers continue to receive services at the highest levels.

With these most recent recognitions, EPCOR has now received more than 300 safety and operational excellence awards since 2012. We appreciate the AZ Water Association's continuing work to encourage and recognize excellence in our state's water and wastewater industries.

## National Drinking Water Week

May 5-11 is National Drinking Water Week, where we highlight the complex systems that deliver water to your faucet. As a reliable water steward, we handle infrastructure maintenance to ensure your water service isn't interrupted and that no water is wasted. EPCOR invests millions of dollars in water system infrastructure that serves as a lifeline for homes and businesses, and we take every opportunity to innovate, conserve water and reduce costs to our customers.

## A BEGINNER'S GUIDE TO XERISCAPING

Xeriscape is a style of landscape design used in arid regions that saves water by using plants that are beautiful, native and adaptable to our climate. Xeriscape gardens require little to no irrigation, saving you time and money on your water bill. Check out EPCOR's Xeriscape Demonstration Gardens for water wise ideas on planting low water-use vegetation in your yard.

**Paradise Valley:**

6229 N. Mockingbird Lane

**Sun City:**

15626 N. Del Webb Blvd.

## Information on PFOA/PFAS Regulations from the EPA

You care about what's in your water, and so do we. Because good health depends on clean, fresh drinking water, we test the water in your system every day. Year after year, the water in all our districts meets or exceeds strict state and federal safety standards.

Per- and polyfluoroalkyl substances (PFAS) are a category of widely used, long-lasting chemicals that break down slowly and can build up in our environment, food supply and bodies over time. Many of these lab-made chemicals have been in use since the 1940s. The Environmental Protection Agency (EPA) regulates PFOA and PFOS to a combined maximum contaminant level of four parts per trillion (ppt) in addition to monitoring four other PFAS – PFNA, PFHxS, PFBS, and GenX chemicals. For context, one ppt is the same as putting one drop of food coloring into a combined 27 Olympic-sized swimming pools.

EPCOR is required to monitor for these chemicals and, if the levels exceed the proposed regulatory standards, treat for them. As always, EPCOR will continue to ensure our water meets or exceeds EPA requirements.

## Why Reliable Water Infrastructure is Important

Your monthly water bill pays for the water your home or business uses each month, plus a lot more. The majority of your bill helps maintain thousands of miles of pipes, thousands of meters and valves, hundreds of water mains and wells and the entire water system.

Keeping water system infrastructure in top working order is essential to bringing clean, high-quality water to you every day. It's designed to last a long time, but eventually, all parts of a system will need to be replaced. In the meantime, existing systems need regular maintenance so your water can be delivered far into the future. Thank you for doing your part to support water infrastructure, especially during National Infrastructure Week (May 13-17).



## SUMMER IRRIGATION PREP

Tune up your outdoor irrigation system as the weather warms up. Follow this list to spruce up your system before summer.

- Water your lawn in the early morning or evening to prevent evaporation
- Update frequency settings and timers
- Check for puddles or overspray on sidewalks and driveways
- Pause your schedule after it rains



## QUESTIONS?

We're here for you.

### Emergencies

1-800-383-0834

### Customer Service – Billing and Service Questions

1-800-383-0834

### Email:

mywater@epcor.com

LET'S CONNECT



**EPCOR**