

# EPCOR ESSENTIALS

## AUGUST 2024

### Taking Care of Your Water Pipes

Just like you need to maintain your car to make sure it runs safely and smoothly, your water system also needs checkups and care. Conducting the regular maintenance listed below can extend the longevity of your pipes:

- Check for leaks and consider a smart water leak detector
- Clean your drains and don't clog them with non-flushable products
- Flush your water heater and consider installing a water softener
- Replace broken or corroded pipes and fixtures
- Call a local plumber to inspect your pipes
- Insulate exposed pipes from extreme heat or cold



### Water Savings for Your Pool

Dive into savings by making your pool more efficient. Follow these tips:

- Use a pool cover to protect against water loss due to evaporation
- When it rains, consider removing your pool cover to add rainwater
- Check for leaks around pool equipment and the pool itself

### Implementing Smart Irrigation

During hot summer months, implement these simple irrigation tips to keep your plants alive and save money on your water bill.

- Water early in the morning or late evening to reduce evaporation and use a low-flow hose nozzle
- Run your irrigation system less often, but for longer periods of time, to encourage plants to grow deep roots
- Check your watering system for leaks, including the area beneath outdoor faucets
- Swap out landscaping that requires constant care and instead use low-maintenance, native plant and flower species that have low watering needs
- Turn off your irrigation system when it rains



### Take Advantage of these Assistance Programs

Look into EPCOR-provided customer assistance programs you may be eligible for via your online customer account portal under Accounts and Billing. Here is a brief overview of the three programs currently being offered in Arizona:



#### Low Income Program

Receive a \$10 credit per month if you meet the Low-Income Assistance Program criteria



#### Disabled Veterans Assistance

Receive a \$10 credit per month by bringing your Veteran's Health Identification Card to an EPCOR office



#### Deployed Service Member Programs

EPCOR waives your water and/or wastewater bill(s) if you are active duty and away from home serving the United States

Learn more and apply at [www.epcor.com](http://www.epcor.com).



### QUESTIONS?

We're here for you.

#### Emergencies

1-800-383-0834

#### Customer Service – Billing and Service Questions

1-800-383-0834

#### Email:

[mywater@epcor.com](mailto:mywater@epcor.com)

LET'S CONNECT



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