

The background of the top half of the page is a wide-angle photograph of a coastal landscape. The foreground is dominated by a vast field of seaweed, likely kelp, in shades of green and brown, partially submerged in shallow water. The middle ground shows a calm body of water extending to a distant shoreline with low mountains under a bright blue sky with scattered white clouds.

French Creek Newsletter

FALL 2024

Watering Restrictions

Thank you for responding to Stage 3 water restrictions and participating in the region's request for water conservation this past summer. Your collaboration allowed us to avoid Stage 4 restrictions.

Stage 2 watering restrictions took effect on October 1, 2024. This means:

- Properties with even-numbered addresses can **ONLY** water on even-numbered dates between 7-10 a.m. or 7-10 p.m. for two hours MAX.
- Properties with odd-numbered addresses can **ONLY** water on odd-numbered dates between 7-10 a.m. or 7-10 p.m. for two hours MAX.

Remember to respect this timing when setting your automatic irrigation systems. Visit [epcor.com](https://www.epcor.com) for updates on restrictions.

Fall Cleaning

As you prepare your yard for winter, pay extra attention to the area around your water meter and nearby fire hydrant. Trimming shrubs, trees and landscaping away from these objects will make meter reading easier and allow emergency personnel quicker access when necessary.

Fall is the perfect time to inspect and prepare your irrigation lines to protect them from frost damage. To winterize your system, drain the lines thoroughly and close all valves before clearing the lines with air. It is important to ensure your system is closed before cleaning to prevent cross-contamination of the public water system. For more information about the proper care of your system, consult your local irrigation parts and service supplier.

2024 Billing Rate Changes

EPCOR is investing in the French Creek water system to ensure the community has a safe, sustainable water supply for years to come.

EPCOR applied to the B.C. Comptroller of Water Rights in December 2023 to set rates for 2024-26. The rates are based on our forecasted costs to provide water service and upgrade the French Creek water system with:

- The addition of two pressure-reducing valve stations, resulting in reduced leakage, stress on pipes and bends and repair/maintenance costs.

- Water main upgrades that will help ensure reliable fire services
- Rehabilitation of three well systems
- Increased sampling and testing of groundwater and the water system to ensure we continue to deliver safe, clean water for our customers.

We are also continuing to use a rate structure that encourages water conservation.

The B.C. Comptroller of Water Rights continues to review our application. Please visit epcor.com for updated information or to view the full application.

CONTACT US

Office Hours

Monday to Friday, 8:00 a.m. – 4:30 p.m.
Closed from 12:00 p.m. to 12:30 p.m. daily

The office will be closed for the following holidays: October 14, November 11, December 25 and 26, 2024 and January 1, 2025.

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