



French Creek Newsletter

SUMMER 2024

2024 BILLING RATES CHANGES

EPCOR is investing in the French Creek water system to ensure the community has a safe, sustainable water supply for years to come.

In December 2023, EPCOR (EPCOR Water (West)) applied to the B.C. Comptroller of Water Rights to set water rates for the upcoming 2024-2026 rate period. The rates proposed in our application reflect the forecast costs of providing water service and maintaining and upgrading the French Creek water system during this timeframe.

For 2024-2026, our investment will make the system more reliable and efficient with:

- The addition of two pressure-reducing valve stations, resulting in reduced leakage, stress on pipes and bends, and repair/maintenance costs
- Water main upgrades that will help ensure reliable fire service
- Rehabilitation of three well systems
- Increased sampling and testing of groundwater and the water system to ensure we continue to deliver safe, clean water for our customers

In addition, we are continuing to use a rate structure that encourages water conservation.

You can find more information at www.epcor.com

REMINDER: STAGE 2 WATERING RESTRICTIONS IN EFFECT

We are currently under Stage 2 outdoor watering restrictions. What this means:

- Properties with odd-numbered addresses can ONLY water on odd numbered days between 7 – 10 a.m. or 7 – 10 p.m. for two hours MAX.
- Properties with even-numbered addresses can ONLY water on even numbered days between 7 – 10 a.m. or 7 – 10 p.m. for two hours MAX.

Remember to respect this timing when setting your automatic irrigation systems.

Visit epcor.com for updates on these restrictions.

CONTACT US

Office Hours

Monday to Friday, 8:00 a.m. – 4:30 p.m.
Closed from 12:00 p.m. to 12:30 p.m. daily

The office will be closed for the following holidays:
August 5, September 2, and September 30

Phone: 250-951-2460 **Fax:** 250-954-0361

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WATERING RESTRICTIONS

Our watering restrictions structure has changed. Stages 1 and 2 will remain the same but Stages 3 and 4 have been updated.

For Stage 3, watering will be limited to one day per week and we will have three zones which will advise customers which day will apply to them. A copy of the zoning map is attached which will be uploaded to our website.

No person shall use a sprinkler to water a lawn or garden or wash a vehicle, boat, trailer, windows, or house (siding) unless for safety reasons (i.e. boat trailer brakes) on a property under the following zones:

- **Zone One:** Mondays from 7:00 a.m. to 10:00 a.m. or 7:00 p.m. to 10:00 p.m. and for no more than 2 hours per day;
- **Zone Two:** Wednesdays from 7:00 a.m. to 10:00 a.m. or 7:00 p.m. to 10:00 p.m. and for no more than 2 hours per day;
- **Zone Three:** Fridays from 7:00 a.m. to 10:00 a.m. or 7:00 p.m. to 10:00 p.m. and for no more than 2 hours per day.

Stage 4 will be a comprehensive watering ban. No person shall:

- Water lawns or boulevards at any time including newly seeded or sodded lawns;
- Water flowers, shrubs or ornamental trees except by using a hand-held container or a hose equipped with a shutoff device, and only between the hours of 7:00 a.m. to 10:00 a.m. or 7:00 p.m. to 10:00 p.m.;
- Wash a house (siding), sidewalk or driveway unless prior to the application of a product such as paint, preservative, stucco, or preparation of a surface prior to paving;
- Fill a fountain, pool or hot tub; or
- Obtain a new lawn watering permit.

Visit epcor.com for updates on these restrictions.

Permits may not be issued or be valid during WaterConservation Level 2, Level 3 or Level 4, at the discretion of the Manager.

