



French Creek Newsletter

WINTER 2024

IT'S GETTING COLDER...

Winter Maintenance Tips

- Please keep hydrants and meters clear of debris and snow so they can be accessed immediately in emergency situations,
- Shut off and drain outdoor taps/hose bibs to prevent pipes freezing, and
- Remove hoses from taps to prevent freezing.

NEW WATER RATES FOR 2024 - 2026

EPCOR is applying to the B.C. Comptroller of Water Rights on how it will operate, maintain and upgrade the French Creek water system for 2024 to 2026. The application sets out the revenue that is needed for those activities, which determines the rates that customers will pay.

At the time of printing of this newsletter, the details of the application and the proposed rates were still being finalized. Once the regulatory process is complete the Comptroller will issue a final decision.

If you would like information on the regulatory process, please contact the Secretary to the Deputy Comptroller of Water Rights by e-mail at Chris.McMillan@gov.bc.ca

In January, EPCOR will post information about the application and the new rates at www.epcor.com/frenchcreek.

BOOSTER PUMP UPGRADE

EPCOR is currently upgrading the French Creek water distribution system booster pump. This should increase water pressure in our French Creek water distribution area, providing more stable water service for both homeowners and fire services.

WATER MAIN FLUSHING

Water main flushing is part of EPCOR's maintenance program to remove sediment and to maintain good water quality. This process may temporarily result in cloudy water and/or changes in water pressure. **Your water remains safe to use**, however once flushing is complete, we recommend you run your outside water tap for approximately 5 minutes or until the water runs clear. Please check your water supply before doing laundry to avoid possible staining.

EPCOR will be flushing the distribution system between 7:30 a.m. and 3:30 p.m. in the following areas on the dates noted below:

- **Jan 8th – Jan 12th:** Drew Road, Sunrise Drive, Imperial Drive, Barclay Crescent, Miller Road, Woodland Drive, Lee Road, River Crescent, Mason Trail, Pacific Crescent, Baldwin Road, Quail's Landing.
- **Jan 15th – Jan 19th:** Johnstone Drive, Sumar Lane, Lundine Lane, Willow Way, White Pine Way, Black Brant Place, Mallard Road, Hawthorne Rise, Meadow Drive, Pintail Drive, Seaward Way, Oceanside Drive, Windward Way, Leeward Way, Pebble Beach Development.
- **Jan 22nd – Jan 26th:** Columbia Drive, Sharon Place, Karls Way, Dalmation Drive, French Connection, Marine Circle, Juan de Fuca Boulevard, Viking Way, Admiral Tryon Boulevard, Lee Road, French Creek Marina.
- **Jan 29th – Feb 2nd:** Church Road, Manse Road, Cannon Road, Ackerman, Esslinger Road, Castle Way, Misner Way, Neden Way, Kasba Circle, Riley Road, Wembley Road, Sanika Close, Wallys Way, Bouman Place.
- **Feb 5th – Feb 9th:** Crystal Court, Prospect Point Drive, Rockland Place, Windridge Place, Osprey Way, Falcon Court, Robertson Boulevard, Lowrys Road, Alpine Drive, Brookfield Crescent.
- **Feb 12th – Feb 16th:** Robertson Boulevard, Morningstart Drive, Crocus Corner, Mulholland Drive, Arrowsmith Way, Aery View, Blue water Place, Yellowbrick Road, Doe Fawn Lane, Emerald City, Pepper Place, Fishermans Circle, Ascension Way.
- **Feb 20th – Feb 23rd:** Wright Road, Ocean Place, Cavin Road, Glenhal Crescent, Breakwater Road, Dickinson Way, Tara Crescent, Wembley Road, Reid Road.

WINTER BILLINGS

Due to the potential for inclement weather your January 2024 meter reading may be estimated. If so, readings will be taken once conditions permit and any adjustments will be made on your next bill.

CONTACT US

Office Hours

Monday to Friday, 8:00 a.m. – 4:30 p.m.
Closed from 12:00 – 12:30 p.m.

The office will be closed for the following holidays:
February 19, March 29 and April 1, 2024

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