

The background of the top half of the page is a scenic landscape of French Creek. It shows a wide expanse of water in the distance, with mountains on the horizon under a blue sky with scattered white clouds. The foreground is dominated by a large field of green and yellow seaweed or kelp, partially submerged in shallow water, creating a textured, natural scene.

French Creek Newsletter

SPRING 2025

Water Restrictions

Starting April 1, Stage 1 outdoor watering restrictions will be in effect:

- Outdoor water use is limited to between 7 p.m. and 7 a.m.

Stage 2 restrictions will begin on May 1:

- Even-numbered homes can water on even dates (e.g., 4th, 6th, 18th) if necessary.
- Odd-numbered homes can water on odd dates (e.g., 3rd, 5th, 21st) if necessary.
- Watering is allowed only between 7 a.m. and 10 a.m. or 7 p.m. and 10 p.m. for a maximum of two hours.

Stay updated on any changes by visiting our website:
www.epcor.com.

Billing Rate Changes

Starting in April 2025, EWW will adjust rates to match the forecasted revenue requirement. This means an average bill increase of 17% for residential customers in 2025 and 2026. To stay up to date on rate information, visit epcor.com

New Booster Pump Station

We're thrilled to announce the completion of the Church Road Booster Station! The new pumps are being integrated with our existing system to enhance water pressure in low-pressure areas. While we can't specify the exact increase, you should notice a significant improvement.

This booster station is the first phase of a three-phase project. The next steps involve installing two Pressure Reducing Valve (PRV) stations, which are expected to be completed by the end of 2025.

You might wonder why we need both a booster station and PRV stations. Some parts of our system have low pressure, while others have high pressure. Boosting pressure without regulation could cause issues like main breaks and service leaks. The PRV stations will help balance the pressure, ensuring safe and reliable water service for everyone.

Outdoor Water Conservation Tips for Gardening Season

- Set your sprinklers or hoses to deliver water in large droplets, which are less likely to evaporate.
- Use timers to avoid over-watering. Simple timers can be installed at outdoor hose connections. Ensure irrigation timers are set correctly.
- Make sure sprinklers are watering your lawn and not driveways or sidewalks.
- Water your gardens and plant containers by hand.
- Consider creating a low-maintenance lawn or eco-garden using drought-tolerant plants.
- Use grow bags on trees to deliver water deep below the soil surface, encouraging root growth during dry conditions.

Contact Us

Office Hours

Monday to Friday, 8:00 a.m. – 4:30 p.m.
Closed from 12:00 p.m. to 12:30 p.m. daily

The office will be closed for the following holidays:
April 18 and 21, May 19 and July 1, 2025

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