

# UPDATES FROM EPCOR

APRIL 2022



## WATER AWARENESS MONTH

Here's something you might not know. Studies show that many communities in Arizona and New Mexico are using less water than they did in the past, even as their populations grow. One reason is that water customers are taking advantage of simple tools to help reduce water consumption – tools like EPCOR's free showerhead retrofit kits.

As we celebrate Water Awareness Month, we want to say thank you for helping EPCOR conserve water – and let's keep up the good work. Contact us or visit [epcor.com](http://epcor.com) to learn about our retrofit kits and other free water conservation resources.

## WHAT WE'RE DOING ABOUT SUSTAINABILITY AND STEWARDSHIP

Our nation's eyes are on water, particularly in the Southwest where leaders are making decisions about managing the water supply and mitigating the impacts of the prolonged drought.



EPCOR is known for expertise in long-term planning, water conservation, maximizing use of reclaimed water and a multi-faceted approach to water supply. Every day, we're working to make sure there's enough water to meet customer demand – now and far into the future. Learn more at [epcor.com](http://epcor.com).

### WHAT'S SO SMART ABOUT WATERSMART?

WaterSmart is award-winning software created in 2009 by two water professionals with a big mission: to change the way the world uses water.

EPCOR has recently brought WaterSmart technology into our customer account management system. It offers a bundle of features for understanding your monthly usage, conserving water and thus lowering your bills. You can find it every time you log in to your account online or on our mobile app. Pretty smart!

### UNDERSTANDING YOUR WATER PRESSURE

We constantly monitor and adjust our systems to provide you the most consistent water pressure possible.

Sometimes, though, your water pressure may fluctuate depending on demand and other factors.

If you're concerned about water pressure, consider having a residential pressure-regulating valve (PRV) installed. EPCOR recommends consulting with a licensed plumber if you are interested in a PRV. For more information, call an EPCOR Conservation Specialist at 1-800-383-0834.



## ARE YOU SHOVEL-READY?

It's National Safe Digging Month. If you're planning yard projects this spring, please remember to call 8-1-1 before you dig on your property to identify underground utility lines. It's for your safety – and it's required by law.

## LET'S CONNECT



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## QUESTIONS?

We're Here for You.

**Emergencies**

**24/7 Phone line:**  
**1-800-383-0834**

**Customer Service – Billing and Service Questions**

**24/7 Phone line:**  
**1-800-383-0834**

**Email:**

[mywater@epcor.com](mailto:mywater@epcor.com)

## INVEST IN OUR PLANET FOR EARTH DAY

Friday, April 22 is Earth Day – with a 2022 theme of Investing in Our Planet. Ordinary people making small changes can make a big difference. For example, studies indicate that if everyone in the U.S. who washes their own cars used a commercial car wash just once, we could save almost nine billion gallons of water a year. Amazing, isn't it?

Learn more simple things you can do to invest in our planet at [www.50waystohelp.com](http://www.50waystohelp.com).

