

EPCOR ESSENTIALS

AUGUST 2023

What is Backflow Prevention?

EPCOR's Cross Connection Control Program and Environmental Compliance department work together to prevent backflow issues for our customers. Backflow prevention protects our water supply from contamination using the appropriate combination of air gap, pipe and valve devices. Our multifaceted operations ensure the quality, integrity and continuation of this vital service.



Securing Water Reliability

As part of EPCOR's water efficiency goals, we follow a robust drought mitigation plan to secure water service for our customers now and in the future. Our diverse water portfolio allows us to continue conservation advancements while ensuring our water supply comes from a variety of sources.

Smart Irrigation Saves Plants and Money

Save your plants and help your wallet by checking your irrigation system to ensure it's working properly and not wasting water. Follow these conservation tips for your yard and garden:

- **Drought-resistant plants and grasses** will stay beautiful year-round and don't require as much water.
- **Irrigation timers** should be turned off after it rains or when it's windy to avoid overwatering and spillage onto driveways or sidewalks.
- **Water in the early morning or late evening** to avoid evaporation and water for longer, but less often, in order to saturate the ground, which pulls plant root systems away from the hot surface.
- **Consider cleaning outdoors** without the use of your hose.



Rebate Programs

EPCOR offers rebate programs to Clovis, New Mexico customers who make water wise changes to their home. Rebates are available on a first-come, first-served basis and are subject to availability of annual funds. Save money on your water bill by qualifying for these rebate programs. Learn more and apply at www.epcor.com.

Clothes Washer

Receive \$150 off the purchase price of one high-efficiency clothes washer.

Landscape

Get a rebate of \$0.40 per square foot when you remove high water-use grass lawn and replace it with ground cover such as gravel, desert landscaping or low water use plants.

Rainwater Harvesting

Apply for a rebate of up to \$500 for the materials and labor of installing a rainwater harvesting system per property.

Toilet

Receive up to \$150 off the purchase price of an ultra-low-flow toilet up to a maximum of three toilets. Old toilets must be made before 1995 and use more than 1.6 gallons per flush.



QUESTIONS?

We're here for you.

Emergencies

1-800-383-0834

Customer Service - Billing and Service Questions

1-800-383-0834

Email:

mywater@epcor.com

LET'S CONNECT



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