

EPCOR ESSENTIALS

SEPTEMBER 2024

Take Advantage of These Rebate Programs

Clovis customers who make water-wise changes to their home may be eligible for rebates. Rebates are available on a first-come, first-served basis and are subject to availability of annual funds. See if you're a candidate for the below programs at www.epcor.com:

- **Clothes Washer:** Receive \$150 off the purchase price of one high-efficiency clothes washer.
- **Rainwater Harvesting:** Apply for a rebate of up to \$500 per property for the materials and labor to install a rainwater harvesting system.
- **Landscape:** Get back \$0.40 per square foot when you remove high-water-use grass lawn and replace it with ground cover such as gravel, desert landscaping or low-water-use plants.
- **Toilet:** Receive up to \$150 off the purchase price of an ultra-low-flow toilet (maximum of three toilets). Old toilets must be pre-1995 and use more than 1.6 gallons per flush.



How to be Prepared During Emergencies

September is National Emergency Preparedness Month and www.ready.gov has great tips to ensure you're safe during a disaster or emergency. Here are additional tips to prepare you for a future disaster or emergency:

- Make a plan for your family that includes what to do in specific situations.
- Subscribe to national emergency alert systems.
- Keep a 3-day supply of drinking water on hand and prepare an emergency kit



Irrigation Tips for Fall

This month may bring hints of cooler fall weather, but you should continue to follow your summer watering schedule for your lawn and garden. Make sure to irrigate earlier in the morning or later in the evening to reduce water waste from evaporation. If you want to add more plants to your garden, it's best to wait until daytime temperatures are consistently below 100.

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Celebrating Hispanic Heritage Month

National Hispanic Heritage Month (Sept. 15-Oct. 15) is a time of learning, appreciation and unity. Explore these resources as a way to celebrate and honor the diverse contributions, history and traditions of Hispanic and Latino Americans:

- Find a local event to attend from the Hispanic Heritage Committee of New Mexico (www.hhcnm.org)
- Visit New Mexico's National Hispanic Cultural Center (www.nhccnm.org)

Reading Your Meter 101

Did you know your water meter can help you detect leaks? A dial meter will have a triangular dial that rotates when water moves. Turn off all the water in your house and check to see if the dial is still spinning – if so, you might have a leak! An automated meter will show a flashing or illuminated dripping faucet in the LCD if there's a possible leak. Call our customer care team at 1-800-383-0834 for more assistance on meter readings to verify your bill, monitor or measure water use and check for leaks.

Imagine a Day Without Water

October 17 is Imagine a Day Without Water, a national education campaign by the US Water Alliance highlighting how essential and invaluable water is. We take our water responsibilities seriously by creating innovative solutions to water issues and implementing conservation programs. Check out some of our initiatives below and learn more at www.epcor.com:

- **Effluent Reuse:** We reuse nearly 93% of treated wastewater or effluent, with our wastewater treatment facilities meeting A+ effluent standards. We also recycle or recharge almost 100% of reclaimed water.
- **Diverse Water Supply:** Our water supply portfolio is eclectic, and we collaborate with other water users and agencies to ensure long-term flexibility.
- **Leak Detection Technology:** We employ advanced technology and expertise to detect and address leaks efficiently, helping to save water resources and reduce waste.
- **Infrastructure Stewardship:** EPCOR is meticulous in its approach to infrastructure management, ensuring that critical work is undertaken responsibly and cost-effectively.



QUESTIONS?

We're here for you.

Emergencies

1-800-383-0834

Customer Service – Billing and Service Questions

1-800-383-0834

Email:

mywater@epcor.com