

EPCOR ESSENTIALS

SEPTEMBER 2023



Irrigation Tips for Fall

September may bring hints of cooler fall weather, but for your lawn and garden it still makes sense to follow summer smart watering plans. Remember to irrigate in the early morning to reduce water waste from evaporation. And, if you're considering adding more plants to your garden, wait until daytime temperatures are consistently below 100°F.



Call a Free Conservation Specialist

Our innovative Conservation Specialist program is available by phone to help customers understand their water bill, learn how to read their water meter, troubleshoot leaks and more — all in the interest of conserving water and saving money on monthly bills. Our trained Conservation Specialists are here to help at 1-800-383-0834.

Be Watersmart

WaterSmart is an online tool available in your customer account portal that helps you understand your water usage, how to conserve water and manage your water bill. Sign up to receive these valuable insights at www.epcor.com.

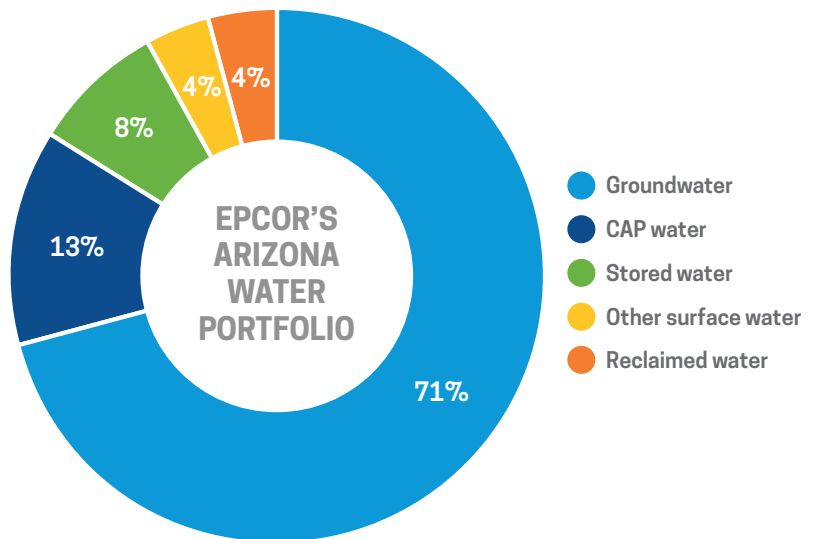
What Not to Flush

Toilets are for toilet paper only. Don't harm your water system by flushing these harmful products:

- Any wipes (baby, facial, cleaning) even if they are marketed as flushable!
- Diapers
- Toilet bowl brushes
- Feminine products
- Hair
- Paper towels
- Bandages
- Cotton swabs

Our Water Portfolio & The Colorado River

EPCOR has a diverse water portfolio, meaning we receive water from multiple sources before treating and distributing it to our customers. Though 71% is groundwater, 64% of our groundwater use is offset by a renewable source, such as recharging purified water back into the ground. The US Bureau of Reclamation carefully monitors the Colorado River and drought conditions. While EPCOR customers are not impacted by any current restrictions, being water wise is always in season!



Copper Basin Taking Shape

Construction at the new Copper Basin Water Reclamation Facility is right on schedule. We are building out the membrane treatment area that will purify the water before it leaves the facility — more than 1 billion gallons of water put back into the natural water cycle each year. While we are right on schedule, electrical equipment is experiencing long lead times in the global supply chain. Just in case, we asked the Arizona Department of Environmental Quality for a three-month

extension to turn the facility on by March 31, 2024. This will have no impact on having Section 11 turned off and decommissioned by the end of 2025.

Imagine a Day Without Water

October 19 is Imagine a Day Without Water, a national education campaign by the US Water Alliance that highlights how essential and invaluable water is. Through innovative solutions to water issues and conservation programs, EPCOR takes its water responsibilities seriously. Learn more about how you can help protect our water supply through conservation inside and outside your home on our website www.epcor.com.



QUESTIONS?

We're here for you.

Emergencies
1-800-383-0834

Customer Service – Billing and Service Questions
1-800-383-0834

Email:
mywater@epcor.com

LET'S CONNECT

