

EPCOR ESSENTIALS

MARCH 2024

COPPER BASIN UPDATE

EPCOR's Copper Basin Water Reclamation Facility (WRF) is now operational, serving customers in the San Tan district. The new facility is fully enclosed with state-of-the-art odor control equipment, extensive monitoring systems and innovative biological processes to treat wastewater. This achievement is years in the making and allows EPCOR to serve San Tan district customers to the highest standards proudly.



World Water Day

World Water Day is March 22, when people worldwide recognize the importance of clean, plentiful water for everyone. With drought and shortages at the top of our minds, EPCOR brings expertise in water conservation, long-term planning, and innovative water supply thinking – and we're optimistic. Our customers can be confident that we're prepared with enough water to meet demand now and in the future. That's worth celebrating on World Water Day and every day.

Groundwater Week

We also recognize National Groundwater Awareness Week, March 6-12 this month. Groundwater – pumped into wells from underground aquifers – is a big part of our water supply system. At EPCOR, our water quality meets or exceeds regulatory standards. Plus, through water reclamation initiatives, we recharge 4.5 million gallons daily into aquifers. Learn more about our commitment to sound environmental stewardship at www.epcor.com.

Flush Your Water Heater

Your water heater is one of the most used appliances in your home and requires annual maintenance. Most manufacturers recommend flushing your water heater at least once a year to clear out sediment that can build up and make it run less efficiently. We advise you to consult a reputable plumber online or in-person to help flush your water heater to protect your investment and allow it to function properly for longer.



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QUESTIONS?

We're here for you.

Emergencies
1-800-383-0834

Customer Service – Billing and Service Questions
1-800-383-0834

Email:
mywater@epcor.com



Spring Irrigation Tips for Southwest Climates

Help your plants and your wallet by checking your irrigation system as the seasons change and follow this easy checklist:

- Many households consume most of their water outside the home, so ensure your irrigation infrastructure works correctly and uses water effectively.
- As the weather begins to warm, look for leaks, avoid over-watering, and ensure your system accurately transports water where it needs to go – not on driveways or sidewalks.
- Additionally, consider planting drought-tolerant foliage this spring that doesn't require as much water to thrive and adjust your irrigation timers throughout the season as needed.

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