

# UPDATES FROM EPCOR

MAY 2022



## FOCUS ON INFRASTRUCTURE WEEK: MAY 16-20

Your monthly gas bill pays for the gas you use each month. But it also does a lot more. The lion's share of your bill helps maintain the services needed to safely transport natural gas to your home or business.

EPCOR manages our services using strict safety protocols and programs. We're also engaged with state and national industry leaders to help ensure that our nation's pipeline system is maximized for safety, efficiency and environmental sustainability.

## SPRING CLEAN YOUR NATURAL GAS BARBECUE

Now is a perfect time to get your natural gas barbecue ready for a long season of backyard picnics.

- Clean the barbecue thoroughly and inspect each burner for blockages.
- Check all the lines and connections, and replace damaged ones.
- Make sure the quick disconnect valve is securely connected.
- Review the manufacturer's instructions for other maintenance needs for your unit.
- Clean out the drip pan after every 4-5 uses.



## NATURAL GAS IN THE U.S.

With questions of energy independence making headlines around the world this spring, you may be wondering where our country's natural gas comes from.

**More than 92 percent of the natural gas used in America is produced right here in our country.** The U.S. has an abundant supply of natural gas that adds to energy security nationwide and helps reduce our dependence on imported fuel. It also keeps energy costs affordable for the 187 million Americans who use natural gas in their homes and businesses.

## CHOOSE YOUR BILLING DUE DATE

When your payday doesn't line up with your monthly bill due dates, it can create headaches and worries about getting things paid on time. That's why we added a feature to our customer service portal that enables you to choose your billing due date after signing up for AutoPay. It's easy to set up – just visit your account portal at [epcor.com](http://epcor.com) or the EPCOR mobile app for instructions.



**Still have questions?** Give us a call at 1-800-383-0834 and we'll help you get started.

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## GREEN BARBECUE CLEANING HACK

So you used a bit too much barbecue sauce and now there's an icky crust all over your grill. For an easy clean, heat the grill to burn off the big stuff. Then rub a cut onion over the surfaces to clean off the leftover bits. It really works, and the onion is safer and more eco-friendly than harsh chemicals.



## QUESTIONS?

We're Here for You.

For emergencies, customer service, billing and all other questions, please call our 24/7 phone line:  
**1-800-383-0834**

You can also reach us by email at:  
**[myepcorgas@epcor.com](mailto:myepcorgas@epcor.com)**