

# EPCOR ESSENTIALS

## MAY 2023

### Using Natural Gas Outdoors

Now that the weather is warming up and we're spending more time outdoors, here are a few tips to keep everyone safe around natural gas:

- Trim tall grass, weeds and other greenery around your natural gas meter and equipment.
- Don't block access to your gas meter.
- Never touch, handle or try to adjust your natural gas meter, valves or regulators. The safest approach is to call EPCOR and we'll send an experienced technician to do any needed work.
- Never tie or wrap anything around the gas meter unit, and don't let children play on the meter.
- Are you making yard improvements? Always call 811 at least 48 business hours before digging to have your underground utility lines clearly marked.



### It's National BBQ Month

Now is a perfect time to prepare your natural gas-fired grill and appliances for a long season of backyard food and fun. Follow this checklist to enjoy your grill this summer.

- Clean the grill thoroughly and inspect each burner for blockages.
- Check all lines and connections, and replace damaged ones.
- Make sure the quick disconnect valve is securely connected.
- Review the manufacturer's instructions for other maintenance needs.
- Clean out the drip pan following manufacturer recommendations.

### Prepare for Hurricanes

For National Hurricane Preparedness Week (April 30-May 6) remember these natural gas tips in case of a severe storm or hurricane:

- Leave your natural gas service and meter on and operational during a hurricane or severe storm. Most modern gas appliances have safety valves that automatically shut off natural gas flow. Contact a plumber or appliance technician for more information on your appliances.
- Know the location of your gas meter and ensure it is free from debris.
- Remove dead trees that could fall on your meter or gas-fired equipment.
- Find more tips and resources at [www.epcor.com/outages-safety](http://www.epcor.com/outages-safety)



### Focus on Infrastructure Week May 15-19

More than 187 million Americans use natural gas, which means a complex infrastructure system carries gas to your home or business. EPCOR manages our infrastructure using strict safety protocols and programs. We're also engaged with state and national industry leaders to help ensure that our nation's pipeline system is maximized for safety, efficiency and environmental sustainability.



#### FAST FACT: SAVING ON GAS

Natural gas is safe and efficient, making it the most economical fuel choice for your home. Look for ENERGY STAR appliances to save the most money.



CALL BEFORE  
YOU DIG



#### QUESTIONS?

We're Here for You.

Customer Service – Billing  
and Service Questions  
1-800-383-0834

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