

EPCOR ESSENTIALS

JUNE 2023

Tips For National Safety Month

June is National Safety Month, and we want you to be safe all summer. With more time outdoors and big celebrations like the Fourth of July, consider these tips to keep you, your family and your community safe from natural gas incidents.

- Trim tall grass, weeds and other greenery around your natural gas meter and equipment. Teach kids to be safe around your natural gas meter. Never tie or wrap anything around the unit; don't let children play on the meter.
- Making yard improvements? Always call 811 at least 48 business hours before digging to have your underground utility lines clearly marked.
- Have you started to use your gas grill or firepit? Ensure they are a safe distance from your home and clear of any debris that could catch fire. For gas flare-ups, it is recommended to just turn off the gas supply to the appliance.
- If you smell a gas leak, immediately leave the area and call EPCOR's emergency line at 1-800-383-0834.



Texas Gas Receives National Recognition

EPCOR's Texas Gas was recently awarded a national-level recognition for their commitment to safety at the American Gas Association's annual conference which was held in Grapevine, Texas this year.

To be eligible for the award, an AGA member must exceed the threshold set by the AGA which includes zero employee fatalities as well as have a Days Away, Restricted, or Transferred DART-incident rate and OSHA-recordable rate lower than the industry average for their respective segment. The Magnolia Team had zero of such incidents over last year.



"Our crews have consistently demonstrated a sound knowledge of industry standards and practices that keep them and our customers safe as they conduct work in a rapidly growing market," said David Billinger, Director of Operations for EPCOR's Texas gas operations. "I am incredibly proud of our team's commitment to going above and beyond what is required of them in terms of safety and earning this prestigious award."



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YOU DIG

Fast Fact: Natural Gas Emissions

Did you know emissions from natural gas distribution systems have declined 69% since 1990? Natural gas is more efficient at heating than other fuel sources, making it cost less to heat your water and creating less emissions. U.S. consumers who use natural gas save an average of \$874 on energy bills each year compared to homeowners who use electricity.

What's more, the growing renewable natural gas (RNG) sector is a promising way to capture emissions from existing waste streams found in landfills, wastewater treatment plants and animal waste. RNG can then produce a low-emission energy source with the high-energy density, storage capability and transportability of natural gas.



QUESTIONS?

We're here for you.

**Customer Service – Billing
and Service Questions**
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