

EPCOR ESSENTIALS

AUGUST 2023

The History of Natural Gas Appliances

Did you know transportation of natural gas for fuel began as early as 500 B.C. in China? Pipelines made of bamboo moved gas that was then used to boil seawater into drinking water. In the US, after natural gas was commercialized, distribution companies set up effective pipelines, opening up the opportunity for gas to be used for home heating and cooking. Natural gas appliances expanded to include water heaters, oven ranges, boilers and more. Today, the 2.6 million-mile underground natural gas delivery system has an outstanding safety record.



Do You Have a Customer-Owned Buried Line?

EPCOR maintains all buried lines that we own, however, we do not maintain other buried lines owned by customers or other companies. It is the responsibility of the homeowner to install and maintain natural gas yard lines, which may run between the meter and your house, or to other outbuildings or outdoor appliances, such as natural gas lights, grills, pool heaters, generators, fire-pits, etc. If you have questions about gas lines please reach out to our Customer Care team at 1-800-383-0834 or myepcorgas@epcor.com.



CALL BEFORE
YOU DIG

FAST FACT: WHY NATURAL GAS IS RELIABLE AND EFFICIENT.

Natural gas pipelines are 2.6 million miles long, making this a readily available resource that's available where you need it, when you need it.

Your Natural Gas Water Heater

Natural-gas water heaters can heat your washer faster than electric counterparts. As a result, there is less hot water waste. Additionally, natural gas water heaters are more eco-friendly due to using less energy while doing the same task as electric heaters. Natural gas is almost always cheaper than electricity and choosing all gas appliances can save you up to 30 percent on your utility bill.



QUESTIONS?

We're here for you.

**Customer Service – Billing
and Service Questions**
1-800-383-0834

Email:

myepcorgas@epcor.com

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