

EPCOR ESSENTIALS

JANUARY 2024

Winter Energy-Saving Tips

As the cold weather creeps in, you may be looking for ways to conserve energy with your natural gas appliances – and save money at the same time. Take a look at these tips to consider today:

- A full freezer is more energy efficient than one that's half-empty! Take up space by freezing empty milk cartons of water to create ice boxes that naturally keep other items cold.
- Setting the temperature on your water heater to 120°F can help savings add up throughout the year on your water heating bill.
- Washing clothes in cold water can save you money and today's modern laundry detergents can clean just as well in cold water. Plus, some fabrics will last longer if you routinely wash using cold water.
- It might seem counterintuitive, but you'll use less energy with two moderately filled dryer loads than one where the clothes are packed so tightly that nothing gets dry.



Gas vs. Electric: Which Saves More?

Natural gas can be far more economical than other major home energy sources. Data from the U.S. Department of Energy show that natural gas furnaces can, on average, save four times more than furnaces fueled by oil or electricity. The Natural Gas Association reports that customers who use natural gas for heating, cooking and clothes drying save an average of \$879 annually over those who use electricity. That's good news for you and for your wallet.

Cooking With Gas?

Did you know there are cooking techniques that not only enhance flavor, but also save energy when using your gas stove?

- Put a lid on your skillets to capture heat, moisture and flavor.
- Turn on the fan above your stove to whisk away excess heat and help keep temperatures steady while cooking.
- Try out different types of pots and pans to explore "passive cooking." For example, using a cast iron pan that retains heat can help passively cook your meal after you turn off the heat source, which saves energy and locks in the flavor.

Apply for Our Customer Assistance Programs

Sometimes we all need a helping hand. If you're having trouble paying your natural gas bill, please call us at 1-800-383-0834 and we can set up a payment arrangement that works for you. You may also be able to find assistance paying your utility bills from local organizations like United Way or Utility Assistance offices.

EPCOR's Commitment To Safety

We're looking forward to another great year of service and commitment to our customers. We'll be with you every step of the way – delivering clean, safe natural gas, working for sustainable solutions to protect our environment, and showing up for our communities. We take our role and commitment seriously and will continue to meet or exceed safety standards in 2024.



TURN OVER A NEW LEAF: GO PAPERLESS

Paying your monthly gas bill using our online customer account portal is easy, fast and secure. You can sign up for paperless-only billing at epcor.com or give us a call at 1-800-383-0834. From there you can choose payment options, including using our free, user-friendly mobile app.



CALL BEFORE
YOU DIG

**Customer Service – Billing
and Service Questions**
1-800-383-0834

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