

EPCOR ESSENTIALS

APRIL 2024

Your Feedback Needed

Within the last month, you should have received important pipeline safety information sent on behalf of EPCOR in a non-EPCOR envelope in your mail. EPCOR would appreciate your time reviewing the information, completing the short survey, and mailing the postcard back. Sharing your feedback helps improve our communication and outreach.



Save Money on Emergency Supplies

From April 27-29, you can purchase certain emergency preparation supplies tax-free to help communities prepare for natural disasters. There isn't a limit to the number of qualifying items you can buy, including carbon monoxide detectors, generators, batteries, first aid kits, light sources, and more. Find out more at comptroller.texas.gov.

Warmer Weather Bill Tips

With warmer days coming, now is a great time to think about simple ways to use less natural gas around your home or business. Take advantage of spring weather and lower your bill at the same time by:

- **Keep Cool:** Lower the temperature on your natural gas water heater to 120 degrees to see the savings add up.
- **Feel the Breeze:** Turn on your high-efficiency ceiling fan instead of the air conditioner to cool your home on moderately warm days.
- **Spring Cleaning:** Ensure both are clean to optimize your furnace's and gas grill's safety.



National Safe Digging Month

Spring is just around the corner, and many of us are starting to think about spring planting. Please remember that if you plan to do any digging or other action that disturbs the ground, you're required by law to have all buried utility lines located first. Otherwise, sinking a shovel into the ground could result in serious injury, widespread service disruptions or costly repairs for which you could be liable.

To avoid any problems, you can arrange to have utility lines located and marked for free by calling Texas 811 at least 48 business hours before you plan to dig. You can also visit www.texas811.org for more information.

Go Paperless

In honor of Earth Day and every day, we encourage our customers to sign up for paperless billing in your online account portal and get your bill emailed to you each month, saving paper and time. Visit myaccount.epcor.com to get started.



SIGN UP FOR AUTOPAY

Did you know you can set up your natural gas bill to be automatically paid each month? Take one thing off your plate and explore options to pay when you choose at myaccount.epcor.com.

HAPPY EARTH DAY

Monday, April 22 is Earth Day. This year focuses on reducing single-use plastics in our businesses and homes. With the goals of mitigating health risks and finding innovative solutions to using plastic, everyone is encouraged to get involved in making changes. At EPCOR, we adhere to strict federal guidelines to ensure your natural gas service is safe and reliable. Learn what you can do to help the earth at earthday.org.



Customer Service – Billing and Service Questions

1-800-383-0834

myepcorgas@epcor.com

Visit epcor.com for updates and more information

LET'S CONNECT



EPCOR