

San Tan Water District  
(Name of Service Area)

**TABLE OF CONTENTS**

**GENERAL WATER SERVICE**

Residential, Commercial, Industrial, Irrigation and Public Authority  
Terms and Conditions

Sheet No. 1.0  
Sheet No. 1.1

**NON-POTABLE WATER**

Non-Potable Central Arizona Project Water Service

Sheet No. 2.0 – 2.1

**FIRE PROTECTION**

Reserved

Sheet No. 3.0

**CUSTOMER ASSISTANCE PROGRAMS**

Low Income Assistance Program  
Deployed Service Member Credit  
Disabled Military Veteran Credit

Sheet No. 4.0 – 4.1  
Sheet No. 4.2 – 4.3  
Sheet No. 4.4 – 4.5

**ADJUSTOR MECHANISMS**

Sustainable Water Surcharge  
Rate Case Expense Surcharge

Sheet No. 5.0 – 5.1  
Sheet No. 5.2

**MISCELLANEOUS SERVICE CHARGES**

Service Charges  
Service Line and Meter Installation Charges

Sheet No. 6.0  
Sheet No. 6.1

**HOOK-UP FEES**

Common Facilities Hook-Up Fee

Sheet No. 7.0 – 7.4

**BEST MANAGEMENT PRACTICES**

Public Education Program Tariff  
New Homeowner Landscape Information Tariff BMP 2.3  
Residential Audit Program Tariff BMP 3.1  
Customer High Water Use Inquiry Resolution Tariff BMP 3.6  
Customer High Water Use Notification Tariff BMP 3.7  
Water Waste Investigations and Information Tariff BMP 3.8  
Leak Detection Program Tariff BMP 4.1  
Meter Repair and/or Replacement Tariff BMP 4.2  
Water System Tampering Tariff BMP 5.2  
Low Water Use Landscaping Requirements Tariff for Model  
Homes in New Residential Developments BMP 5.5

Sheet No. 8.0  
Sheet No. 8.1  
Sheet No. 8.2  
Sheet No. 8.3  
Sheet No. 8.4 – 8.5  
Sheet No. 8.6  
Sheet No. 8.7 – 8.8  
Sheet No. 8.9  
Sheet No. 8.10  
Sheet No. 8.11 – 8.12

**CURTAILMENT TARIFF**

Sheet No. 9.0 – 9.3

**CROSS CONNECTION AND/OR BACKFLOW TARIFF**

Sheet No. 10.0 – 10.1

EPCOR Water Arizona Inc.  
(Name of Company)

San Tan Water District  
(Name of Service Area)

**TABLE OF CONTENTS**  
(CONTINUED)

<b>WATER SERVICE TERMINATION AGREEMENT</b> Reserved	Sheet No. 11.0
<b>CUSTOMER WATER CONSUMPTION INFORMATION SHARING</b> Reserved	Sheet No. 12.0
<b>OTHER</b> Water Main Extensions Permitted Costs	Sheet No. 13.0 Sheet No. 13.1
<b>RULES AND REGULATIONS</b>	Sheet No. 14.0

**San Tan Water District**

(Name of Service Area)

**GENERAL WATER SERVICE**

**Availability**

Available for all metered residential, commercial, industrial, irrigation and public authority customers served by the Company.

**Schedule of Charges**

Meter Size	Monthly Minimum Charge	Tier One		Tier Two		Tier Three	
		Volumetric Rate (per 1,000 gallons)	First Tier (Gallons)	Volumetric Rate (per 1,000 gallons)	Second Tier (Gallons)	Volumetric Rate (per 1,000 gallons)	Third Tier (Gallons)
<b>Residential</b>							
5/8-inch & 3/4-inch	\$ 9.01	\$ 1.9900	First 4,000	\$ 2.6500	4,001 to 10,000	\$ 3.6500	Over 10,000
3/4-inch	\$ 13.52	\$ 1.9900	First 4,000	\$ 2.6500	4,001 to 10,000	\$ 3.6500	Over 10,000
1-inch	\$ 22.53	\$ 2.6500	First 32,000	\$ 3.6500	Over 32,000		
1 1/2-inch	\$ 45.05	\$ 2.6500	First 88,000	\$ 3.6500	Over 88,000		
2-inch	\$ 72.08	\$ 2.6500	First 156,000	\$ 3.6500	Over 156,000		
3-inch	\$ 144.16	\$ 2.6500	First 339,000	\$ 3.6500	Over 339,000		
4-inch	\$ 225.25	\$ 2.6500	First 545,000	\$ 3.6500	Over 545,000		
6-inch	\$ 450.50	\$ 2.6500	First 1,120,000	\$ 3.6500	Over 1,120,000		
8-inch	\$ 720.80	\$ 2.6500	First 1,800,000	\$ 3.6500	Over 1,800,000		
10-inch	\$ 1,036.15	\$ 2.6500	First 2,600,000	\$ 3.6500	Over 2,600,000		
<b>Commercial and Industrial</b>							
5/8-inch & 3/4-inch	\$ 9.01	\$ 2.6500	First 10,000	\$ 3.6500	Over 10,000		
3/4-inch	\$ 13.52	\$ 2.6500	First 10,000	\$ 3.6500	Over 10,000		
1-inch	\$ 22.53	\$ 2.6500	First 32,000	\$ 3.6500	Over 32,000		
1 1/2-inch	\$ 45.05	\$ 2.6500	First 88,000	\$ 3.6500	Over 88,000		
2-inch	\$ 72.08	\$ 2.6500	First 156,000	\$ 3.6500	Over 156,000		
3-inch	\$ 144.16	\$ 2.6500	First 339,000	\$ 3.6500	Over 339,000		
4-inch	\$ 225.25	\$ 2.6500	First 545,000	\$ 3.6500	Over 545,000		
6-inch	\$ 450.50	\$ 2.6500	First 1,120,000	\$ 3.6500	Over 1,120,000		
8-inch	\$ 720.80	\$ 2.6500	First 1,800,000	\$ 3.6500	Over 1,800,000		
10-inch	\$ 1,036.15	\$ 2.6500	First 2,600,000	\$ 3.6500	Over 2,600,000		
<b>Construction Water (a)</b>	\$ 144.16	\$ 3.6500	All Usage				
<b>Standpipe</b>	\$ -	\$ 3.6500	All Usage				

**Note to Commodity Rates:**

(a) Construction water service shall be through a Company-approved meter, provided by the customer, and attached to a Company fire hydrant. If the customer does not provide a meter, the Company will provide a meter and will require a refundable deposit from the customer equal to the cost of the meter.

The Low Income Surcharge will be added to the highest block commodity rate (residential, apartment, individual and commercial customers only), and will change upon the Company's annual reconciliation of number of participants and top tier usage.

Low Income Program details are noted on the Low Income Assistance Program Tariff on Sheets 4.0-4.1 under the Customer Assistance Programs section.

(Continued on Sheet No. 1.1)

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546

San Tan Water District  
(Name of Service Area)

**GENERAL WATER SERVICE**

**Terms and Conditions**

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's Service Charges set forth in subsections, Customer Assistance Programs, Adjustor Mechanisms and Miscellaneous Service Charges included in the Company's tariffs on file with the Arizona Corporation Commission.

Water service under this Schedule is for the exclusive use of the Customer and water shall not be resold or provided to others.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, use and franchise or other governmental tax, per Commission Rule 14-2-409.D.5.

A 1½% late payment penalty will be applied to account balances not paid within fifteen (15) days after the postmark date of the bill in accordance with Arizona Administrative Code R14-2-310.C.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546



San Tan Water District  
(Name of Service Area)

**NON-POTABLE WATER**

**NON-POTABLE CENTRAL ARIZONA WATER PROJECT WATER SERVICE**

**Availability.** Within the Company's certificated area, Central Arizona Project ("CAP") water may be purchased when available and subject to the terms and conditions set forth herein. Portions of the delivery service will be provided through certain facilities owned by New Magma Irrigation and Drainage District ("NMIDD") under a wheeling agreement with the Company. Service availability to the customer is contingent upon the availability of those NMIDD facilities pursuant to the wheeling agreement.

**Suitability.** It is the customer's responsibility to determine the initial and continuing suitability of the non-potable CAP water furnished under this tariff for any intended uses. The Company does not treat, test or monitor non-potable CAP water and furnishes it to customers strictly on an "as-received" basis from the Central Arizona Water Conservation District ("CAWCD") and as wheeled by NMIDD. The customer agrees to accept non-potable CAP water "as received." Compliance with any requirement of the Arizona Department of Environmental Quality, or any other agency having jurisdiction, concerning the use or quality of non-potable CAP water shall be the sole responsibility of the customer. The Company will not be liable for, and the customer will hold harmless, indemnify and defend the Company against, any injuries or damages arising from its service of non-potable CAP water.

**Facilities and Demand.** When applying for non-potable CAP water service, the customer shall specify the maximum annual quantity of CAP water in acre feet ("AF") that it intends to use under this tariff schedule and pursuant to a Non-Potable Water Facilities Contribution Agreement. This quantity of water will be used to determine the facilities required to serve the customer and will be the customer's maximum demand for non-potable CAP water ("CAP Demand") during any calendar year. The customer will be responsible for the annual CAWCD M&I Water Service Capital Charge on the CAP Demand. The customer will contribute the funds required to install all facilities needed to provide CAP water. Such facilities will be owned by the Company.

**Monthly Bill.** The monthly billing will consist of the following components:

- a. A monthly CAP Demand charge equal to 1/12th of the customer's CAP Demand in AF times the applicable CAWCD M&I Water Service Capital Charge per AF plus four percent (4%) of such costs to cover the Company's administrative and handling costs.
- b. A meter charge based on the applicable monthly minimum charge by meter size as set forth in each system's General Service tariff schedule. This meter charge shall not include any water.
- c. A commodity charge designed to pass on all costs of non-potable CAP water, except the monthly CAP Demand charge, as billed to the Company during the previous month by the CAWCD or any other authorized governmental agency, plus one percent (1%) of such costs to cover the Company's administrative and handling costs.

(Continued on Sheet No. 2.1)

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546

**NON-POTABLE WATER**

**NON-POTABLE CENTRAL ARIZONA WATER PROJECT WATER SERVICE (continued)**

- d. A power, maintenance, wheeling and depreciation charge based on the specific requirements of each customer.
- i. The power component will be the direct and separately metered cost of the power billed to the Company during the previous month for CAP water delivered to the customer, plus one percent (1%) of the power cost to cover the Company's administrative and handling costs. If multiple customers are being served by common facilities, the power component will be prorated based on CAP water actually used during the month by each customer.
  - ii. The maintenance component will be the actual costs of maintaining the facilities required to serve the customer, plus a ten percent (10%) charge to provide for overhead and margin. If multiple customers are being served by common facilities, the maintenance component will be prorated based on each customer's CAP Demand.
  - iii. The wheeling component will be the actual costs to the Company of any and all costs to the Company associated with the NMIDD Wheeling Agreement, plus one percent (1%) of the contract cost to cover the Company's administrative and handling costs. If multiple customers are being served by common facilities, the power component will be prorated based upon CAP water actually used during the month by each customer.
  - iv. The depreciation component will be 1/12th of the product of the Company's book depreciation rate, as authorized by the Arizona Corporation Commission, times the original cost of the plant facilities serving the customer. If multiple customers are being served by common facilities, the depreciation component will be prorated based on each customer's CAP Demand.

**Terms and Conditions**

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's Service Charges set forth in tariffs in subsections, Customer Assistance Programs, Adjustor Mechanism and Miscellaneous Service Charges included in the Company's tariff on file with the Arizona Corporation Commission.

Water service under this Schedule is for the exclusive use of the Customer and water shall not be resold or provided to others.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, use, franchise or other governmental tax, per Commission Rule 14-2-409.D.5.

A 1-1/2% late payment penalty will be applied to account balances not paid within fifteen (15) days after the postmark date of the bill in accordance with Arizona Administrative Code R14-2-310.C.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546



EPCOR Water Arizona Inc.  
(Name of Company)

San Tan Water District  
(Name of Service Area)

**FIRE PROTECTION**

**RESERVED**

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546

## **CUSTOMER ASSISTANCE PROGRAMS**

### **LOW INCOME ASSISTANCE PROGRAM TARIFF**

#### **LOW INCOME ASSISTANCE PROGRAM**

The Low Income Assistance Program ("Program") offered by the Company is designed as a short-term relief program. The Program provides assistance to residential customers in the San Tan Water District. Customers must complete the Low Income Assistance Application and provide necessary documentation to show they meet the qualifying guidelines. Details can be found in the Company's Plan of Administration for the Program.

#### **Availability**

Customers that meet the eligibility requirements shall be enrolled in the Program on a first come, first served basis up to a combined maximum level of 1,000 participants for the San Tan Water District and San Tan Wastewater District. [Note: a participant receiving a low income assistance credit for both water and wastewater counts as two participants for purposes of calculating maximum participants]. Once the Program has reached full participation, any future applicants will be placed on a wait list.

To qualify, applicants must:

- Be a resident and residential customer in the San Tan Water District.
- Be the primary account holder or a person residing in housing in a homeowner's association, apartment complex or mobile home park.
- Not be claimed as a dependent on another person's tax return
- Not have gross annual household income that exceeds 200% of the Federal Poverty Guidelines for the current year (to be updated annually).

There is an annual recertification requirement whereby the applicant must reapply each year based on the timeline determined by the Company.

#### **Low Income Credit**

Those customers that are the primary account holder will receive a monthly credit of \$10.00 on their water bill. For those customers who reside in multi-unit housing, checks will be written on a bi-annual basis for the number of months that the customer is eligible for the credit during that 6-month period.

#### **Low Income Surcharge**

The low income assistance credit will be recovered via a surcharge on the high-usage block to residential and commercial customers in the San Tan Water District.

(Continued on Sheet No. 4.1)

ISSUED: March 28, 2023  
Month Day Year

EFFECTIVE: May 1, 2023  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #: 78912**



EPCOR Water Arizona, Inc.  
(Name of Company)

San Tan Water District  
(Name of Service Area)

## **CUSTOMER ASSISTANCE PROGRAMS**

### **LOW INCOME ASSISTANCE PROGRAM TARIFF** (continued)

Surcharge added to the highest block volumetric rate	<u>Rate per 1,000 gallons</u> \$0.0134 *
--	---

\* Rate consists of \$0.0055 surcharge per 1,000 gallons of usage to charge the under collection of prior years' surcharge and \$0.0079 per 1,000 gallons of usage for the collection of current annual Low Income charges.

#### **Reporting**

The Company will file with Docket Control, by March 31 of each year, an annual report detailing the

- Number of water low income assistance participants from the previous calendar year;
- Total amount of discounts given;
- Direct and indirect costs associated with the Program;
- Collections made from all water ratepayers used to fund the Program; and
- Provide updated gross annual income guidelines as necessary from the federal government.

The first report will be based on the period from Program inception through December 31, 2022. The reporting period for all subsequent year filings will be on a calendar basis. This report will be filed within 90 days of the end of the initial reporting period, March 31, and then annually thereafter.

As part of each annual filing, the Company will perform a reconciliation for the prior year reporting period comparing the amounts recovered from the surcharge to the amounts credited to the Program participants. Any over- or under- collection will be trued up with the subsequent year's low income Program costs.

Annual revisions to the surcharge will become administratively effective 30 days after the filing date.

#### **Terms and Conditions**

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts, which are assessed directly or indirectly on the basis of revenues derived from service under this Schedule.

For primary account holders, no checks will be issued for excess credits generated by this Program.

ISSUED: March 28, 2023  
Month Day Year

EFFECTIVE: May 1, 2023  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #: 78912**

## **CUSTOMER ASSISTANCE PROGRAMS**

### **DEPLOYED SERVICE MEMBER CREDIT PROGRAM TARIFF**

#### **DEPLOYED SERVICE MEMBER CREDIT PROGRAM**

The Deployed Service Member Credit Program is designed as a temporary relief Program for service members serving away from their primary residences for an extended period of time. The Program provides relief to service members who are residential customers in the San Tan Water District. Details can be found in the Company's Deployed Service Member Credit Program's Plan of Administration.

#### **Availability**

Customers must provide necessary documentation to show they meet the qualifying guidelines. A combined maximum of 100 service members may be enrolled in the Program at any time for the San Tan Water District and San Tan Wastewater District but the Company is permitted to seek Arizona Corporation Commission's approval to change participant limits based on level of participation. [Note: a participant receiving a low income assistance credit for both water and wastewater counts as two participants for purposes of calculating maximum participants]. Once the Program has reached full participation, any future applicants will be placed on a wait list.

To qualify for this Program, a service member must:

- Be on active duty for the Army, Navy, Marines, Air Force, Coast Guard, or National Guard.
- Be deployed, on a deployment that is not a "permanent change of station" and is not a short-term deployment in which a spouse and/or dependents remain stateside.
- Have the residence in EPCOR's service area as the service member's primary residence, not secondary to another primary residence.
- Not have any family living in the residence in EPCOR's service area during the service member's absence.

Each service member's eligibility must be determined based on written orders from the service member's command. Each service member's continued eligibility must be determined periodically through a recertification process.

#### **Deployed Service Member Credit**

For those qualified customers, during a service member's enrollment, the Program will provide a monthly bill credit covering the enrolled service member's entire monthly water bill.

#### **Funding**

EPCOR will defer all costs of the Program for recovery in EPCOR's next San Tan Water District's general rate case.

(Continued on Sheet No. 4.3)

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546

EPCOR Water Arizona Inc.  
(Name of Company)

San Tan Water District  
(Name of Service Area)

## CUSTOMER ASSISTANCE PROGRAMS

### DEPLOYED SERVICE MEMBER CREDIT PROGRAM TARIFF (continued)

#### Reporting

The Company will file with Docket Control, by March 31 of each year, an annual report detailing the

- Number of Program participants from the previous calendar year;
- Total amount of discounts provided in the previous calendar year;
- Total of all deferred costs over the course of the Program;
- Direct and indirect administration costs associated with the Program

The first report will be based on the period from Program inception through December 31, 2022. The reporting period for all subsequent year filings will be on a calendar basis. This report will be filed within 90 days of the end of the initial reporting period, March 31, and then annually thereafter.

#### Terms and Conditions

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts, which are assessed directly or indirectly on the basis of revenues derived from service under this Schedule.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546



EPCOR Water Arizona Inc.  
(Name of Company)

San Tan Water District  
(Name of Service Area)

## **CUSTOMER ASSISTANCE PROGRAMS**

### **DISABLED MILITARY VETERAN CREDIT PROGRAM TARIFF**

#### **DISABLED MILITARY VETERAN CREDIT PROGRAM**

The Disabled Military Veteran Credit Program is designed as a relief program for individuals disabled as part of their military service. The Program provides relief to disabled veterans who are residential customers in the San Tan Water District. Details can be found in the Company's Disabled Military Veteran Credit Program's Plan of Administration.

#### **Availability**

Customers must provide necessary documentation to show they meet the qualifying guidelines. A maximum combined total of 1,000 disabled veterans for the San Tan Water District and San Tan Wastewater District may be enrolled in the Program at any time. Enrollment in the Program will be determined on a first-come, first-served basis. [Note: a participant receiving a low income assistance credit for both water and wastewater counts as two participants for purposes of calculating maximum participants]. Once the Program has reached full participation, any future applicants will be placed on a wait list.

To qualify for this Program, a disabled veteran must:

- Present a Benefit Summary Letter from the United States Department of Veterans Affairs demonstrating that the individual had any level of disability as a result of military service, or;
- Present a Veteran Health Identification Card from the United States Department of Veterans Affairs demonstrating that the individual had any level of disability as a result of military service.

#### **Disabled Military Veteran Credit**

For those qualified customers, the Program will provide a monthly bill credit of \$10.00.

#### **Funding**

EPCOR will defer all costs of the Program for recovery in EPCOR's San Tan Water District's next general water rate case.

(Continued on Sheet No 4.5)

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546

## CUSTOMER ASSISTANCE PROGRAMS

### DISABLED MILITARY VETERAN CREDIT PROGRAM TARIFF (continued)

#### Reporting

The Company will file with Docket Control, by March 31 of each year, an annual report detailing the

- Number of Program participants from the previous calendar year;
- Total amount of discounts provided in the previous calendar year;
- Total of all deferred costs over the course of the Program;
- Direct and indirect administration costs associated with the Program

The first report will be based on the period from Program inception through December 31, 2022. The reporting period for all subsequent year filings will be on a calendar basis. This report will be filed within 90 days of the end of the initial reporting period, March 31, and then annually thereafter.

#### Terms and Conditions

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts, which are assessed directly or indirectly on the basis of revenues derived from service under this Schedule.

For primary account holders, no checks will be issued for excess credits generated by this Program.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546



**ADJUSTOR MECHANISMS****SUSTAINABLE WATER SURCHARGE ("SWS")**

In Decision No. 78546 dated April 28, 2022, the Arizona Corporation Commission authorized the Company to implement a Sustainable Water Surcharge ("SWS") adjustor mechanism to recover the annual tax assessments imposed upon the Company by the CAGRDR as a result of the Company's membership in the CAGRDR, as well as costs incurred to acquire alternate sustainable water resources. Accordingly, in addition to all other applicable rates and charges in these tariffs, each customer shall pay a monthly SWS that is a combination of both a CAGRDR surcharge per thousand gallons of water delivered and a surcharge for Other Recoverable Costs (e.g. CAP costs, Gila River Indian Community Costs, Salt River Project costs, Groundwater Withdrawal Fees, etc.). The SWS is effective for all metered water service rendered in all water service areas for all classes of service on and after Month Date, Year, in accordance with all conditions set forth in Decision No. 78546.

The SWS per kgal shall be the sum of the Estimated CAGRDR Payments per thousand gallons and the Estimated Other Recoverable Cost Payments per thousand gallons for each AMA. The Estimated CAGRDR Surcharge per 1,000 gallons shall be calculated as follows: The actual annual CAGRDR costs for the prior year (billed in August of the current year) in the Phoenix Active Management Area ("Phoenix AMA") shall be divided by the gallons sold in the current year (Actual Sales for January thru September and estimated sales for October, November, and December) to determine a CAGRDR fee per 1,000 gallons delivered to customers in the Phoenix AMA. The Other Recoverable Costs Surcharge per thousand gallons shall be calculated by reflecting the invoiced charges for CAP Costs, Gila River Indian Community Costs, Salt River Project costs, Groundwater Withdrawal Fees, etc. when applicable. The Total Prior Year's (Over) Under recovery shall be added to the Total Estimated CAGRDR Payments to compute the Proposed CAGRDR Surcharge per kgal.

Similarly, the actual annual CAGRDR costs for the prior year (billed in August of the current year) in the Pinal Active Management Area ("Pinal AMA") shall be divided by the gallons sold in the current year (Actual Sales for January thru September and estimated sales for October, November, and December) to determine a CAGRDR fee per 1,000 gallons delivered to customers in the Pinal AMA. The Other Recoverable Costs Surcharge per thousand gallons shall be calculated by reflecting the invoiced charges for CAP Costs, Gila River Indian Community Costs, Salt River Project costs, Groundwater Withdrawal Fees, etc. when applicable. The Total Prior Year's (Over) Under recovery shall be added to the Total Estimated CAGRDR Payments to compute the Proposed CAGRDR Surcharge per kgal.

The Estimated Other Recoverable Cost Payments per 1,000 gallons shall be the estimated costs of current CAP costs, Gila River Indian Community Costs, Salt River Project costs, Groundwater Withdrawal Fees that are included in the prior year's actual Other Recoverable Costs applicable to each AMA divided by the Projected Sales based on the Prior Year's sales used in determining Recoveries.

(Continued on Sheet No. 5.1)

ISSUED: October 31, 2023                      EFFECTIVE: December 1, 2023  
Month Day Year                                      Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546  
**Effective:** December 1, 2023





San Tan Water District  
(Name of Service Area)

**ADJUSTOR MECHANISMS**

**RATE CASE EXPENSE SURCHARGE**

Decision Number 78546 authorized the Company to recover approved rate case expense over a three year period and collected through a Rate Case Expense Surcharge. This surcharge will terminate once the Rate Case Expense has been collected.

Applicability

Applicable to all customers served in this service area.

Surcharge Rate

Flat charge per month \$0.16

**Terms and Conditions**

The Company will annually file with the Commission, as part of its Annual Report to the Commission's Utility Division, a report indicating the amount of the expense collected through the Rate Case Expense Surcharge and the amount of the Rate Case Expense still outstanding.

This surcharge will appear on each applicable customer bill as a separate line item.

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts that are assessed directly or indirectly on the basis of revenues derived from this Schedule.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, or use tax. Per Commission Rule A.A.C. 14-2-409.D (5).

ISSUED: June 22, 2022  
Month Day Year

EFFECTIVE: July 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

**APPROVED FOR FILING  
DECISION# 78546**

Decision No. 78546

### MISCELLANEOUS SERVICE CHARGES

In addition to all other applicable rates and charges in this tariff, each customer shall be subject to the following charges, as applicable:

Establishment	\$25.00
Reconnection (Delinquent)	\$50.00
Meter Test	\$25.00
Deposit Requirement (Residential Meter)	(a)
Deposit Requirement (Non-Residential Meter)	(a)
Deposit Interest	(b)
Re-Establishment (Within 12 Months)	(c)
NSF Check	\$25.00 (d)
Deferred Payment, Per Month	1.50% per month
Meter Re-Read	\$5.00
Charge of Moving Customer Meter (At Customer's request)	Cost (e)
After Hours Service Charge	\$40.00 (f)
Late Payment Fee (Per Month)	1.50%

Notes to Service Charges:

(a) Per A.A.C. R14-2-403(B).

(b) Interest per A.A.C. R14-2-403(B).

(c) Monthly minimum usage charge times number of months off the system. Per A.A.C. R14-2-403(D).

(d) Utility may only charge one NSF fee when customers are billed for water and wastewater on one bill.

(e) Per A.A.C. R14-2-405(B)

(f) Per A.A.C. R14-2-405(D)

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, or use tax. Per Commission Rule 14-2-409(D)(5).

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546



**MISCELLANEOUS SERVICE CHARGES**

**Service Line and Meter Installation Charges**

In addition to all other applicable rates and charges in this tariff, each customer requesting new water service shall pay a Service Line and Meter Installation Charge for each meter requested, as follows:

Meter Size	Service Line	Meter Installation	Total
5/8" x 3/4- inch Meter	\$385.00	\$135.00	\$520.00
3/4- inch Meter	\$385.00	\$215.00	\$600.00
1- inch Meter	\$435.00	\$255.00	\$690.00
1-1/2 - inch Meter	\$470.00	\$465.00	\$935.00
2- inch Turbine Meter	\$630.00	\$965.00	\$1,595.00
2- inch Compound Meter	\$630.00	\$1,690.00	\$2,320.00
3- inch Turbine Meter	\$805.00	\$1,470.00	\$2,275.00
3- inch Compound Meter	\$845.00	\$2,265.00	\$3,110.00
4- inch Turbine Meter	\$1,170.00	\$2,350.00	\$3,520.00
4- inch Compound Meter	\$1,230.00	\$3,245.00	\$4,475.00
6- inch Turbine Meter	\$1,730.00	\$4,455.00	\$6,185.00
6- inch Compound Meter	\$1,770.00	\$6,280.00	\$8,050.00
8-inch and Larger	At Cost	At Cost	At Cost

**Terms and Conditions**

The Service Line and Meter Installation Charge shall be refundable to the customer pursuant to A.A.C. R14-2-405(B)(2). The customer shall be the owner of and shall be solely responsible for the design, installation, maintenance, repair, operation and cost of the service line on the customer's side of the water meter.

An applicant for water service shall pay to the Company, as a refundable advance in aid of construction the full cost to provide the new service line and meter.

In addition to the collection of regular rates, the Company will collect from its customers a proportionate share of any privilege, sales, use, franchise or other governmental tax, per Commission Rule 14-2-409.D.5.

All advances and/or contributions are to include labor, materials, overheads, and all applicable taxes, including all gross-up taxes for income taxes, if applicable.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546

## HOOK-UP FEES

### OFF-SITE FACILITIES HOOK-UP FEE

1. Purpose and Applicability. The purpose of the Off-site Facilities Hook-up Fee (also referred to as "Hook-up Fees") payable to the Company pursuant to this tariff is to equitably apportion the costs of constructing additional Off-site Facilities necessary to provide water production, delivery, storage and pressure among all new service connections. The Hook-up Fees are applicable to all new service connections established after the effective date of this tariff undertaken via a Main Extension Agreement or requests for service not requiring a Main Extension Agreement. The Hook-up Fees are one-time charges and are payable as a condition to the Company's establishment of service, as more particularly provided below. The Hook-up Fees are in addition to Service Line and Meter Installation Charges, the requirement for on-site facilities to be installed pursuant to approved Main Extension Agreements, and the payment of Monthly Water Usage Charges, Commodity Charges and other charges authorized under this tariff.

2. Definitions. Unless the context otherwise requires, the definitions set forth in R-14-2-401 of the Arizona Corporation Commission's rules and regulations governing water utilities shall apply in interpreting this tariff schedule.

- a. "Applicant" means any party entering into an agreement with the Company for the installation of water facilities to serve new service connections, and may include Developers and/or Builders of new residential subdivisions and/or commercial and industrial properties.
- b. "Company" means EPCOR Water Arizona Inc., San Tan Water.
- c. "Main Extension Agreement" means any agreement whereby an Applicant agrees to advance the costs of the installation of water facilities necessary for the Company to serve new service connections within a development, or installs such water facilities necessary to serve new service connections and transfers ownership of such water facilities to the Company, which agreement shall require the approval of the Commission pursuant to A.A.C. R-14-2-406, and shall have the same meaning as "Water Facilities Agreement" or "Line Extension Agreement."
- d. "Off-site Facilities" means wells, storage tanks and related appurtenances necessary for proper operation, including engineering and design costs. Off-site Facilities may also include booster pumps, pressure tanks, transmission mains and related appurtenances necessary for proper operation if these facilities are not for the exclusive use of the Applicant and will benefit the entire water system.
- e. "Service Connection" means and includes all service connections for single-family residential or commercial, industrial or other uses, regardless of meter size.

(Continued on Sheet No. 7.1)

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546



## HOOK-UP FEES

### OFF-SITE FACILITIES HOOK-UP FEE (continued)

3. Off-site Facilities Hook-up Fee. For each new service connection, the Company shall collect an Off-site Facilities Hook-up Fee as listed in the following table:

<u>OFF-SITE WATER FACILITY HOOK-UP FEE TARIFF</u>	
<u>Meter Size</u>	<u>Total Fee</u>
5/8 x 3/4 Inch	\$ 2,900
3/4 Inch	\$ 2,900
1 Inch	\$ 2,900
1-1/2 Inch	\$ 14,000
2 Inch	\$ 22,400
3 Inch	\$ 42,000
4 Inch	\$ 70,000
6 Inch	\$ 140,000
8 Inch	\$ 224,000
10 Inch or greater	\$ 322,000

4. Terms and Conditions.

- a. Assessment of One-Time Off-site Facilities Hook-up Fee. The Off-site Facilities Hook-up Fee may be assessed only once per parcel, service connection or lot within a subdivision (similar to meter and service line installation charges).
- b. Use of Off-site Facilities Hook-up Fees. Off-site Facilities Hook-up Fees may only be used to pay for capital items of Off-site Facilities, or for repayment of loans obtained to fund the cost of installation of Off-site Facilities. Off-site Facilities Hook-up Fees shall not be used to cover repairs, maintenance or operational costs.
- c. Time of Payment.
  - i. For those requiring a Main Extension Agreement: In the event that the Applicant is required to enter into a Main Extension Agreement, whereby the Applicant agrees to advance the costs of installing mains, valves, fittings, hydrants and other on-site improvements or to construct such improvements in order to extend service in accordance with R-14-2-406(B), payment of the Hook-up Fees required hereunder shall be made by the Applicant no later than 15 calendar days after receipt of notification from the Company that the Utilities Division of the Arizona Corporation Commission has approved the Main Extension Agreement in accordance with R-14-2-406(M).

(Continued on Sheet No. 7.2)

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546



**HOOK-UP FEES**

**OFF-SITE FACILITIES HOOK-UP FEE (continued)**

ii. For those connecting to an existing main: In the event that the Applicant is not required to enter into a Main Extension Agreement, the Hook-up Fees required hereunder shall be due and payable at the time the meter and service line installation fee is due and payable.

d. Off-site Facilities Construction by Developer. The Company and the Applicant may agree to construction of Off-site Facilities necessary to serve a particular development by the Applicant, which facilities are then conveyed to the Company. In that event, the Company shall credit the total cost of such Off-site Facilities as an offset to Off-site Facilities Hook-up Fees due under this tariff. If the total cost of the Off-site Facilities constructed by the Applicant and conveyed to the Company is less than the applicable Off-site Facilities Hook-up Fees under this tariff, then the Applicant shall pay the remaining amount of Off-site Facilities Hook-up Fees owed hereunder upon acceptance of the Off-site Facilities by the Company. If the total cost of the Off-site Facilities contributed by the Applicant and conveyed to the Company is more than the applicable Off-site Facilities Hook-up Fees under this tariff, then the Applicant shall be refunded the difference upon acceptance of the Off-site Facilities by the Company.

e. Failure to Pay Fees; Delinquent Payments. The Company will not be obligated to make an advance commitment to provide or actually provide water service to any Applicant if the Applicant has not paid in full all Hook-up Fees required hereunder. Under no circumstances will the Company set a meter or otherwise allow service to be established if the entire amount of any payment due hereunder has not been paid.

f. Large Subdivision and/or Development Projects. In the event that the Applicant is engaged in the development of a residential subdivision and/or development containing more than 150 lots, the Company may, in its discretion, agree to payment of Off-site Facilities Hook-up Fees in installments. Such installments may be based on the residential subdivision and/or development's phasing, and should attempt to equitably apportion the payment of charges hereunder based on the Applicant's construction schedule and water service requirements. In the alternative, the Applicant shall post an irrevocable letter of credit in favor of the Company in a commercially reasonable form, which may be drawn by the Company consistent with the actual or planned construction and Hook-up Fees schedule for the subdivision and/or development.

g. Off-site Facilities Hook-up Fees Non-refundable. The amounts collected by the Company as Off-site Facilities Hook-up Fees pursuant to the Off-site Facilities Hook-up Fee tariff shall be non-refundable contributions in aid of construction.

(Continued on Sheet No. 7.3)

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546

**HOOK-UP FEES**

**OFF-SITE FACILITIES HOOK-UP FEE (continued)**

h. Use of Off-site Facilities Hook-up Fees Received. All funds collected by the Company as Off-site Facilities Hook-up Fees shall be used solely for the purposes of paying for the costs of installation of the Off-site Facilities, including repayment of loans obtained for the installation of Off-site Facilities that will benefit the entire water system.

i. Off-site Facilities Hook-up Fees in Addition to On-site Facilities. The Off-site Facilities Hook-up Fee shall be in addition to any costs associated with the construction of on-site facilities under a Main Extension Agreement.

j. Disposition of Excess Funds. After all necessary and desirable Off-site Facilities are constructed utilizing funds collected pursuant to the Off-site Facilities Hook-up Fee, or if the Off-site Facilities Hook-up Fee has been terminated by order of the Commission, any funds remaining shall be refunded. The manner of the refund shall be determined by the Commission at the time a refund becomes necessary.

k. Fire Flow Requirements. In the event the Applicant for service has fire flow requirements that require additional facilities beyond those facilities whose costs were included in the Off-site Facilities Hook-up Fee, and which are contemplated to be constructed using the proceeds of the Off-site Facilities Hook-up Fee, the Company may require the Applicant to install such additional facilities as are required to meet those additional fire flow requirements, as a non-refundable contribution, in addition to the Off-site Facilities Hook-up Fee.

l. Status Reporting Requirements to the Commission. The Company shall submit a calendar year Off-site Facilities Hook-up Fee status report each January 31st to Docket Control for the prior twelve (12) month period, beginning January 31, 2022, until the Off-site Facilities Hook-up Fee tariff is no longer in effect. This status report shall contain a list of all customers that have paid the Off-site Facilities Hook-up Fee tariff, the amount each has paid, the physical location/address of the property in respect of which such fee was paid, the amount of money spent from the fees collected, and a list of all facilities that have been installed with the tariff funds during the 12- month period.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546



EPCOR Water Arizona Inc.  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

San Tan Water District  
(Name of Service Area)

## **BEST MANAGEMENT PRACTICES**

### **Public Education Program Tariff – BMP**

#### **PURPOSE**

A program for the Company to provide free written information on water conservation measures to its customers and to remind them of the importance of conserving water (Required Public Education Program).

#### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall provide two newsletters to each customer; one to be provided in the spring, the other in the fall. The goal of the letters is to provide timely information to customers in preparation of the hot summer months, and the cold winter months, in regards to water uses. The Company shall remind customers of the importance of water conservation measures and inform them of the information available from the Company.
2. Information in the newsletters shall include water savings tips, home preparation recommendations for water systems/pipes, landscape maintenance issues for summer and winter, water cistern maintenance reminders and additional pertinent digital format which can be e-mailed to customers upon request or posted on the Company's website.
3. Communication channels shall include one or more of the following: water bill inserts, messages on water bills, Company web page, post cards, e-mails and special mailings of print pieces, whichever is the most cost-effective and appropriate for the subject at hand.
4. Free written water conservation materials shall be available in the Company's business office and the Company shall send information to customers on request.
5. The Company may distribute water conservation information at other locations such as libraries, chamber of commerce, community events, etc., as well.
6. The Company shall keep a record of the following information and make it available to the Commission upon request.
  - a. A description of each communication channel (i.e., the way messages will be provided) and the number of times it has been used.
  - b. The number of customers reached (or an estimate).
  - c. A description of the written water conservation material provided free to customers.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546



EPCOR Water Arizona Inc.

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

San Tan Water District

(Name of Service Area)

## BEST MANAGEMENT PRACTICES

### New Homeowner Landscape Information Tariff – BMP 2.3

#### PURPOSE

A program for the Company to promote the conservation of water by providing a landscape information package for the purpose of educating its new customers about low water use landscaping (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.3: New Homeowner Landscape Information).

#### REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. Upon establishment of water service the Company shall provide a free "Homeowner Landscape Packet" to each new customer in the Company's service area. The packet will include at a minimum: a cover letter describing the water conservation expectations for all customers in the Company's service area, all applicable rate tariffs, a basic interior-exterior water saving pamphlet, xeriscape landscape information, and information on where to find low water use plant lists, watering guidelines, and a rain water harvesting pamphlet.
2. Upon customer request, the Company shall provide:
  - a. On-site consultations on low water use landscaping and efficient watering practices.
  - b. A summary of water saving options.
3. The number of packets provided to new customers will be recorded and made available to the Commission upon request.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546

EPCOR Water Arizona Inc.  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

San Tan Water District  
(Name of Service Area)

## BEST MANAGEMENT PRACTICES

### Residential Audit Program Tariff – BMP 3.1

#### PURPOSE

A program for the Company to promote water conservation by providing customers with information on performing water audits to determine conservation opportunities at their residence (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.1: Residential Audit Program).

#### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall offer self-audit information.
2. The Company or designated representative shall provide all customers that request them with a self-audit kit.
3. The kit shall include detailed instructions and tools for completing the water audit including information on how to check their water meter. The audit kit shall include but not be limited to information on checking the following components: irrigation system, pool, water features, toilets, faucets and shower.
4. If requested, the Company shall assist the customer in a self-water audit and assist the customer in determining what might be causing high water usage as well as supply customer with information regarding water conservation and landscape watering guidelines. As part of the water audit, and if requested to do so by the customer, the Company shall confirm the accuracy of the customer meter (applicable meter testing fees shall apply).
5. The Company shall keep a record of the following information and make it available upon request:
  - a. A description of the water conservation material provided in the kit.
  - b. The number of kits provided to customers.
  - c. Implementation costs of the Residential Audit Program.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546

EPCOR Water Arizona Inc.  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

San Tan Water District  
(Name of Service Area)

## **BEST MANAGEMENT PRACTICES**

### **Customer High Water Use Inquiry Resolution Tariff – BMP 3.6**

#### **PURPOSE**

A program for the Company to assist its customers with their high water-use inquiries and complaints (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.6: Customer High Water Use Inquiry Resolution).

#### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall handle high water use inquiries as calls are received.
2. Calls shall be taken by a customer service representative who has been trained on typical causes of high water consumption as well as leak detection procedures that customers can perform themselves.
3. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to the customer's residence to verify consumption and conduct a leak detection inspection and further assist the customer with water conservation measures.
4. The Company shall follow up in some way on every customer and keep a record of inquiries and follow-up activities.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546



EPCOR Water Arizona Inc.  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

San Tan Water District  
(Name of Service Area)

## **BEST MANAGEMENT PRACTICES**

### **Customer High Water Use Notification Tariff – BMP 3.7**

#### **PURPOSE**

A program for the Company to monitor and notify customers when water use seems to be abnormally high and provide information that could benefit those customers and promote water conservation (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services Program 3.7: Customer High Water Use Notification).

#### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall track water usage for each customer and notify the customer if water use seems excessive for that particular billing for that time of the year.
2. The Company shall identify customers with high consumption and investigate each instance to determine the possible cause.
3. The Company shall contact the high water use customers via telephone, email, by mail or in person. The Company shall contact the customer as soon as practical in order to minimize the possible loss of water. The customer will not be required to do anything to receive this notification.
4. In the notification the Company shall explain some of the most common water usage problems and common solutions and points of contact for dealing with the issues.
5. In the notification, the customer will be reminded of at least the following water-consumption occurrences:
  - a. Check for leaks, running toilets, or valves or flappers that need to be replaced.
  - b. Check landscape watering system valves periodically for leaks and keep sprinkler heads in good shape.
  - c. Adjust sprinklers so only the vegetation is watered and not the house, sidewalk, or street, etc.
  - d. Continue water conservation efforts with any pools such as installing covers on pools and spas and checking for leaks around pumps.
6. In the notification, the customer will also be reminded of at least the following ordinary life events that can cause a spike in water usage:
  - a. More people in the home than usual taking baths and showers.
  - b. Doing more loads of laundry than usual.
  - c. Doing a landscape project or starting a new lawn.
  - d. Washing vehicles more often than usual.

(Continued on Sheet No. 8.5)

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546

EPCOR Water Arizona Inc.

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

San Tan Water District

(Name of Service Area)

**BEST MANAGEMENT PRACTICES**

**Customer High Water Use Notification Tariff – BMP 3.7 (Continued)**

7. The Company shall offer water conservation information that could benefit the customer, such as, but not limited to, audit programs, publications, and rebate programs.
8. The Company shall assist the customer in self-water audit and assist the customer in determining what might be causing the high water usage as well as supply customer with information regarding water conservation and landscape watering guidelines. As part of the water audit the Company shall confirm the accuracy of the customer meter if requested to do so by the customer (applicable meter testing fees shall apply).
9. The type of notification, the timing of the notification (i.e., how long after high water use was discovered by the Company), and the criteria used for determining which customers are notified shall be recorded and made available to the Commission upon request.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546



EPCOR Water Arizona Inc.  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

San Tan Water District  
(Name of Service Area)

## **BEST MANAGEMENT PRACTICES**

### **Water Waste Investigations and Information Tariff – BMP 3.8**

#### **PURPOSE**

A program for the Company to assist customers with water waste complaints and provide customers with information designed to improve water use efficiency (Modified Non-Per Capita Conservation Program Best Management Practice Category 3: Outreach Services 3.8: Water Waste Investigations and Information).

#### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission specifically R14-2-403 and R14-2-410 and were adapted from the Arizona Departments of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall handle water waste complaints as calls are received.
2. Calls shall be taken by a customer service representative who has been trained to determine the type of water waste and to determine if it may be attributed to a leak or broken water line.
3. The Company shall follow up on every water waste complaint.
4. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to investigate further and notify the responsible party of the waste and offer assistance and information to prevent waste in the future.
5. A letter of enforcement will be issued to customers with water running beyond the curb and/or off the customers' property due to such things as, but limited to, backwashing of pools, broken sprinkler heads, and over watering of lawns beyond the saturation point.
6. The same procedures outline above in item #4 will be followed in the event of a second violation within a 12 month period. In the event of a third violation the customer's service may be terminated per Arizona Administrative Code R14-2-410C, R14-2-410D and R14-2-410E (applicable service reconnection fees shall apply).
7. The Company shall record each account and each instance noted for water waste, and action taken and any follow-up activities.
8. Subject to the provisions of this tariff, compliance with the water waste resolution will be a condition of service.
9. The Company shall provide to its customers a complete copy of its tariff and all attachments upon request and to each new customer. The customer shall abide by the water waste restriction.
10. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546



EPCOR Water Arizona Inc.  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

San Tan Water District  
(Name of Service Area)

## BEST MANAGEMENT PRACTICES

### Leak Detection Program Tariff – BMP 4.1

#### PURPOSE

A program for the Company to systematically evaluate its water distribution system to identify and repair leaks (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.1 Leak Detection Program).

#### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall implement a comprehensive leak detection and repair program to attain and maintain a goal of less than 10 percent unaccounted for water loss in its system(s). The program must include auditing procedures, in-field leak detection and repair efforts. The Company shall take whatever steps are necessary to ensure that its water system is operating at optimal efficiency.
2. On a systematic basis, at least every two years (annually for smaller systems), the Company shall inspect its water distribution system (to include hydrants, valves, tanks, pumps, etc. in the distribution system) to identify and repair leaks. Detection shall be followed by repair or in some cases replacement. Repair vs. replacement will depend upon site-specific leakage rates and costs.
3. Leak Detection efforts should focus on the portion of the distribution system with the greatest expected problems, including:
  - i. areas with a history of excessive leak and break rates;
  - ii. areas where leaks and breaks can result in the heaviest property damage;
  - iii. areas where system pressure is high;
  - iv. areas exposed to stray current and traffic vibration;
  - v. areas near stream crossings; and,
  - vi. areas where loads on pipe may exceed design loads.

(Continued on Sheet No. 8.8)

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546

EPCOR Water Arizona Inc.  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

San Tan Water District  
(Name of Service Area)

## BEST MANAGEMENT PRACTICES

### Leak Detection Program Tariff – BMP 4.1 (continued)

4. The Company shall keep accurate and detailed records concerning its leak detection and repair/rehabilitation program and the associated costs. Records of repairs shall include: possible causes of leak; estimated amount of water lost; and date of repair. These records shall be made available to the Commission upon request.
5. The Company shall maintain a complete set of updated distribution system maps.
6. The Company shall ensure that properly functioning (accurate) and appropriately sized meters are installed on all service and source connections. All meters 1-inch and smaller shall be inspected at least once every ten years or upon registering 1,000,000 gallons of usage, whichever comes first. Meters larger than 1-inch shall be inspected at least once every five years or upon registering 1,000,000 gallons of usage, whichever comes first.
7. The inspection will be accomplished by having the meter pulled and having a Company Technician physically inspect each meter and its fittings for leaks, registers which may have become loose or are not properly attached to the meter and could be under-registering or other broken parts which need repair. In addition, meters shall be randomly selected for flow testing to identify potentially under-registering meters.
8. The Company shall conduct a water audit annually which includes the following steps to determine how efficient each water system is operating and where the losses might be.
  - a. Use coordinated monthly source and service meter readings to calculate how much water enters and leaves the system during the 12 month review period.
  - b. Track and estimate any unmetered authorized uses.
  - c. Calculate the total amount of leakage using the following formula:  
  
$$\text{Unaccounted for water (\%)} = \frac{[(\text{Production and/or purchased water minus metered use \& estimated authorized un-metered use}) / (\text{Production and/or purchased water})] \times 100}{}$$
  - d. Authorized un-metered uses may include firefighting, main flushing, process water for water treatment plants, etc. Water losses include all water that is not identified as authorized metered water use or authorized un-metered use.
  - e. Determine possible reasons for leakage, including physical leaks and unauthorized uses.
  - f. Analyze results to determine the improvements needed, such as, better accounting practices, leak survey or replacing old distribution pipes.
9. The Company shall keep accurate and detailed records concerning its annual water audit results. These records shall be made available to the Commission upon request.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546



EPCOR Water Arizona Inc.  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

San Tan Water District  
(Name of Service Area)

## BEST MANAGEMENT PRACTICES

### Meter Repair and/or Replacement Tariff – BMP 4.2

#### PURPOSE

A program for the Company to systematically assess all in-service water meters (including Company production meters) in its water service area to identify under-registering meters and to repair or replace them (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.2 Meter Repair and/or Replacement Program).

#### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. On a systematic basis, the Company will inspect 100 percent of its 1-inch and smaller in-service water meters at least once every ten years for one of the following reasons (whichever occurs first):
  - a. A meter reading complaint is filed with the Company by a customer of Arizona Corporation Commission Staff,
  - b. A meter has registered 1,000,000 gallons of usage.
  - c. A meter has been in service for ten years.
2. Meters larger than 1-inch shall be inspected for one of the following reasons:
  - a. A meter reading complaint is filed with the Company by a customer or Arizona Corporation Commission Staff,
  - b. A meter has been in service for five years.
3. The inspection will be accomplished by having the meter pulled and having a Company Technician physically inspect each meter and its fittings for leaks, registers which may have become loose or are not properly attached to the meter and could be under-registering or other broken parts which need repair. In addition, meters shall be randomly selected for flow testing to identify potentially under-registering meters.
4. The Company shall also replace or reprogram any water meters that do not register in gallons. Within 5 years of the initial effective date of this tariff, the Company shall replace or reprogram all:
  - a. 1-inch and smaller meters such that they register usage in 1 gallon increments,
  - b. 1/2-inch through 4-inch meters such that they register in 10 gallon increments, and
  - c. 6-inch and larger meters such that they register in 100 gallon increments.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546



EPCOR Water Arizona Inc.  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

San Tan Water District  
(Name of Service Area)

## **BEST MANAGEMENT PRACTICES**

### **Water System Tampering Tariff – BMP 5.2**

#### **PURPOSE**

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

#### **REQUIREMENTS:**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code ("AAC") R14-2-410 and the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. In support of the Company's water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company's authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately performing its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company's services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company's action is successful, the Company may recover as damages three times the amount of actual damages.
2. Compliance with the provisions of this tariff will be a condition of service.
3. The Company shall provide to all its customers, upon request, a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546

EPCOR Water Arizona Inc.  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

San Tan Water District  
(Name of Service Area)

## **BEST MANAGEMENT PRACTICES**

### **Low Water Use Landscaping Requirements Tariff for Model Homes in New Residential Developments – BMP 5.5**

#### **PURPOSE**

A program for the Company to reduce water use within its service area and/or increase water use efficiency by limiting or reducing water used for specific purposes (Modified non-Per Capita Conservation Program BMP Category 5: Ordinances/ Conditions of Service/Tariffs 5.5: Low Water Use Landscaping Requirements Tariff for Model Homes in New Residential Developments).

#### **REQUIREMENTS:**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically A.A.C. R14-2-403 and R14-2-410 and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall provide to the customer/developer/builder distinct guidelines for landscape planning and design for model homes.
2. The following landscape restrictions will be required in order for a customer/developer/builder to receive water service to its model homes from the Company on or after the effective date of this tariff.

#### Restrictions Applicable to All New Model Home Landscaping –

- a. Model Home landscaping will involve strategic planning and design. Landscaped areas will be divided into zones based on water requirements. Each model will have efficient irrigation systems, properly designed and maintained.
- b. All models will be placed on a drip irrigation system with a timer for shrubs and trees to apply water directly to the roots where it is needed. Watering schedules will be adjusted each month to match seasonal weather conditions and landscape requirements.
- c. All front yards shall be landscaped with xeriscape (low water use) materials. A list of low water use landscaping materials is available from the Company upon request. No turf of any kind that requires watering shall be allowed in front of yards.
- d. Turf in back yards shall be limited to no more than fifty percent (50%) of the total backyard area.
- e. No model home shall be equipped with a swimming pool, jacuzzi, or other water –use intensive feature (e.g., fountain fish pond, etc.).
- f. Model home landscapes will require minimal but appropriate maintenance. Landscape maintenance may include pruning, removing trash that has blown into the landscape, occasional weeding and pest management, checking that the irrigation system is functioning properly, and adjusting automatic irrigation systems as the seasons change.

(Continued on Sheet No. 8.12)

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546



EPCOR Water Arizona Inc.  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

San Tan Water District  
(Name of Service Area)

**BEST MANAGEMENT PRACTICES**

**Low Water Use Landscaping Requirements Tariff for Model Homes in New Residential Developments – BMP 5. (continued)**

3. Subject to the provisions of this tariff, the installation of the landscape restrictions will be a condition of service.
4. The Company shall provide to customer/developer/builder a complete copy of this tariff and all attachments upon request for service. The customer/develop/builder shall follow and abide by these landscape restrictions.
5. If after a customer has been connected to the Company water system, the Company discovers that the customer has installed turf or water-use intensive features contrary to the above requirements, the Company shall notify (in writing) the customer of such violation and provide the customer with the appropriate educational materials informing the customer of some possibilities of how to correct the problem. The customer shall be allowed thirty (30) days to come into compliance with the above requirements. If after thirty (30) days the customer is not in compliance with the above requirements, the customer's service may be terminated per Arizona Administrative Code R14-2-410C, R14-2-410D and R14-2-410E.
6. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546



EPCOR Water Arizona Inc.  
(Name of Company)

San Tan Water District  
(Name of Service Area)

## CURTAILMENT TARIFF

### CURTAILMENT PLAN FOR SAN TAN WATER DISTRICT

ADEQ Public Water System Numbers: 11-128, 11-116 & 11-245.

EPCOR Water Arizona Inc. ("Company") is authorized to curtail water service to all customers within its certificated area under the terms and conditions listed in this tariff.

This curtailment plan shall become part of the Arizona Department of Environmental Quality Emergency Operations Plan for the Company.

The Company shall provide a copy of the curtailment tariff to any customer upon request.

**A. STAGE 1.** Stage 1 exists when the Company is able to maintain water storage in the system at 100% of capacity and there are no known problems with its well production or water storage in the system.

1. **Restrictions.** Under Stage 1, the Company is deemed to be operating normally and no curtailment is necessary.
2. **Notice Requirements.** Under Stage 1, no notice is necessary.

**B. STAGE 2.** Stage 2 exists when:

- The Company's water storage or well production has been less than 80% of capacity for at least 48 consecutive hours; and
- The Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

1. **Restrictions.** Under Stage 2, the Company may request that customers voluntarily employ water conservation measures to reduce water consumption by approximately 50%. Outside watering should be limited to essential watering, dividing outside watering on some uniform basis (such as even and odd days) and eliminating outside watering on weekends and holidays.
2. **Notice Requirements.** Under Stage 2, the Company is required to notify customers by (i) delivering written notice door to door at each service address, (ii) by United States first class mail to the billing address, or (iii) at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.

(Continued on Sheet No. 9.1)

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546

San Tan Water District  
(Name of Service Area)

**CURTAILMENT TARIFF**

**CURTAILMENT PLAN FOR SAN TAN WATER DISTRICT**

**C. STAGE 3 exists when:**

- The Company's total water storage or well production has been less than 50% of capacity for at least 24 consecutive hours; and
- The Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

1. **Restrictions.** Under Stage 3, the Company shall request the customers to voluntarily employ water conservation measures to reduce daily consumption by approximately 50%. All outside watering should be eliminated, except livestock, and indoor water conservation techniques should be employed whenever possible. Standpipe service shall be suspended.

2. **Notice Requirements.**

a. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the company's option, both. Such Notice shall notify the customers of the general nature of the problem and the need to conserve water.

b. Beginning with Stage 3, the Company shall post signs showing the curtailment stage. Signs shall be posted at noticeable locations, like at the well sites and at the entrance to major subdivisions served by the Company.

c. The Company shall notify the Consumer Services Section of the Utilities Division of the Arizona Corporation Commission at least 12 hours prior to entering Stage 3.

Once Stage 3 has been reached, the Company must begin to augment the supply of water by either hauling or through an emergency interconnect with an approved water supply in an attempt to maintain the curtailment at a level no higher than Stage 3 until a permanent solution has been implemented.

(Continued on Sheet No. 9.2)

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #: 78546**



San Tan Water District  
(Name of Service Area)

**CURTAILMENT TARIFF**

**CURTAILMENT PLAN FOR SAN TAN WATER DISTRICT**

**D. STAGE 4 exists when:**

- The Company's total water storage or well production has been less than 25% of capacity for at least 12 consecutive hours; and
- The Company has identified issues such as steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

1. **Restrictions.** Under Stage 4, the Company shall inform the customers of a **mandatory** restriction to employ water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:

- Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited.
- Washing of any vehicle is prohibited.
- The use of water for dust control or any outdoor cleaning uses is prohibited.
- The use of drip or misting systems of any kind is prohibited.
- The filling of any swimming pool, spas, fountains or ornamental pools is prohibited.
- The use of construction water is prohibited.
- Restaurant patrons shall be served water only upon request.
- Any other water intensive activity is prohibited.

The Company's operation of standpipe service is prohibited during Stage 4. In addition, the addition of new service lines and meter installations is prohibited.

2. **Notice Requirements.**

a. The Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such Notice shall notify the customers of the general nature of the problem and the need to conserve water.

(Continued on Sheet No. 9.3)

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546



San Tan Water District  
(Name of Service Area)

**CURTAILMENT TARIFF**

**CURTAILMENT PLAN FOR SAN TAN WATER DISTRICT**

b. The Company shall post signs showing the curtailment stage. Signs shall be posted at noticeable locations, like at the well sites and at the entrances to major subdivisions served by the Company.

c. The Company shall notify the Consumer Services Section of the Utilities Division of the Arizona Corporation Commission at least 12 hours prior to entering Stage 4.

Customers who fail to comply with the above restrictions will be given a written notice to end all outdoor use. Failure to comply within two (2) working days of receipt of the notice will result in temporary loss of service until an agreement can be made to end the unauthorized use of outdoor water. To restore service, the customer shall be required to pay all authorized reconnection fees. If a customer believes he or she has been disconnected in error, the customer may contact the Arizona Corporation Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

Once Stage 4 has been reached, the Company must augment the supply of water by hauling or through an emergency interconnect from an approved supply or must otherwise provide emergency drinking water for its customers until a permanent solution has been implemented.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546

**CROSS-CONNECTION AND/OR BACKFLOW TARIFF**

PURPOSE:

To protect the public water supply in the Company's water system from the possibility of contamination caused by the backflow through unprotected cross- contaminants by requiring the installation and periodic testing of backflow prevention assemblies pursuant to A.A.C. R14-2-405.B.6 and A.A.C. R18-4-232, as adopted by the Arizona Department of Environmental Quality, as those regulations may be revised from time to time.

INSPECTIONS:

The customers shall cooperate fully with the Company in its efforts to investigate and determine the degree of potential health hazard to the public water supply which may result from conditions existing on the customer's premises.

REQUIREMENTS:

In compliance with the Rules of the Arizona Corporation Commission and the Arizona Department of Environmental Quality, specifically A.A.C. R14-2-405.B.6 and A.A.C. R18-4-232 relating to backflow prevention:

1. The Company shall require a customer to pay for and install, maintain, test and repair a backflow-prevention assembly if A.A.C. R18-4-232.B or C applies.
2. A backflow-prevention assembly required to be installed by the customer under this tariff shall comply with the requirements set forth in A.A.C. R18-4-232.D and E.
3. The Company shall give any existing customer who is required to install and/or test a backflow-prevention assembly written notice of said requirement. If A.A.C. R14-2-410.B.1.a. is **not** applicable, the customer shall be given thirty (30) days from the time such written notice is received in which to comply with this notice. If the customer can show good cause as to why he cannot install the device within thirty (30) days, the Company or the Arizona Corporation Commission Staff may grant additional time for this requirement.

(Continued on Sheet No. 10.1.)

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546

**CROSS-CONNECTION AND/OR BACKFLOW TARIFF**

4. Testing shall be in conformance with the requirements of A.A.C. R18-4-232.F. The Company shall not require an unreasonable number of tests.
5. The customer shall provide the Company with records of installation and testing. For each backflow-prevention assembly, these records shall include:
  - a. assembly identification number and description;
  - b. location;
  - c. date(s) of test(s);
  - d. description of repairs made by tester; and
  - e. the tester's name and certificate number.

Discontinuance of Service

In accordance with A.A.C. R14-02-407 and 410 and provisions of this tariff, the Company may terminate service or deny service to a customer who fails to install and/or test a backflow-prevention assembly as required by this tariff.

1. In the event the backflow-prevention assembly has not been installed or fails any test, and A.A.C. R14-2-410.B.1.a. is applicable, the Company may terminate service immediately and without notice. The backflow-prevention assembly shall be repaired or replaced by the customer and retested.
2. In the event the backflow-prevention assembly has not been installed or fails any test, and A.A.C. R14-2-410.B.1.a. is applicable, the backflow prevention assembly shall be installed and/or repaired by the customer and tested within fourteen (14) days of written notice by the Company. Failure to install or to remedy the deficiency or dysfunction of the assembly, or failure to retest, shall be grounds for termination of water utility service in accordance with A.A.C R14-2-410.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #: 78546**



EPCOR Water Arizona Inc.  
(Name of Company)

San Tan Water District  
(Name of Service Area)

**WATER SERVICE TERMINATION AGREEMENT**

**RESERVED**

ISSUED: MM DD YYYY  
Month Day Year

EFFECTIVE: MM DD YYYY  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak, Rd., Suite 300, Phoenix, AZ 85027

Decision No. XXXXX

**APPROVED FOR FILING**  
**DECISION #:** 78546

EPCOR Water Arizona Inc.  
(Name of Company)

San Tan Water District  
(Name of Service Area)

**CUSTOMER WATER CONSUMPTION INFORMATION SHARING**

**RESERVED**

ISSUED: MM DD YYYY  
Month Day Year

EFFECTIVE: MM DD YYYY  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak, Rd., Suite 300, Phoenix, AZ 85027

Decision No. XXXXX

**APPROVED FOR FILING**  
**DECISION #:** 78546

**OTHER**

**WATER MAIN EXTENSIONS**

Water main extensions shall be pursuant to A.A.C. R14-2-406, except that refunds of advances in aid of construction shall be made at a rate of five percent (5%) of the gross revenues received by the Company from bona fide customers connected to the facilities funded with the advance, for a period of twenty (20) years commencing from the date of Company's written final acceptance of the water facilities.

Refunds of the Advance shall be made by Company on or before the 31<sup>st</sup> day of August of each year commencing with the effective date of Company's written final acceptance of the water facilities, covering any refunds owing from water revenues during the preceding July 1 to June 30 period. Any balance remaining at the end of the 20-year period shall become non-refundable, and the balance not refunded shall be entered as a contribution in aid of construction in the accounts of the Company.

(Continued on Sheet No. 13.1)

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak, Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546



**OTHER**

**PERMITTED COSTS**

1. Costs shall be verified by invoice.
2. For services that are provided by the Company at cost, cost shall include labor, materials, other charges incurred, and overhead. However, prior to any such service being provided, the estimated cost of such service will be provided by the Company to the customer. After review of the cost estimate, the customer will pay the amount of the estimated cost to the Company.
3. In the event that the actual cost is less than the estimated cost, the Company will refund the excess to the customer within 30 days after completion of the provision of the service or after Company's receipt of invoices, timesheets or other related documents, whichever is later.
4. In the event the actual cost is more than the estimated cost, the Company will bill the customer for the amount due within 30 days after completion of the provision of the service or after the Company's receipt of invoices, timesheets or other related documents, whichever is later. The amount so billed will be due and payable 30 days after the invoice date.
5. At the customer's request, the Company shall make available to the customer all invoices, timesheets or related documents that support the cost for providing such service.
6. Permitted costs shall include any State or Federal income taxes that are or may be payable by the Company as a result of any tariff or contract for water facilities under which the Customer advances or contributes funds or facilities to the Company.

ISSUED: May 31, 2022  
Month Day Year

EFFECTIVE: May 1, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak, Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546

EPCOR Water Arizona, Inc.  
(Name of Company)

San Tan Water District  
(Name of Service Area)

**RULES AND REGULATIONS**

The Company complies with and follows the Rules and Regulations established by the Arizona Corporation Commission for water service providers as set forth in A.A.C. R14-2-401 et seq. Accordingly, the rules set forth in A.A.C. R14-2-401 et seq. will be controlling of Company operating procedures unless a specific Commission order provides otherwise.

ISSUED: May 31, 2022  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak, Rd., Suite 300, Phoenix, AZ 85027

EFFECTIVE: May 1, 2022  
Month Day Year

Decision No. 78546

**APPROVED FOR FILING**  
**DECISION #:** 78546