

WASTEWATER SERVICE CHARGES

New Rates	
Establishment (Regular Hours)	\$35.00
After Hours Service Charge (at customer's request) (b)	\$35.00
Re-establishment of Service (Within 12 months) (c)	***
Reconnection of Service (Delinquent)	\$35.00
NSF Check (A)	\$25.00
Deferred Payment (Per Month)	1.5%
Late Payment Penalty	****
Deposit (a)	**
Deposit Interest (a)	**

(a) * Per A.A.C. R14-2-603(B)(7), and ** Per Commission Rule R14-2-603.D.

(b) After hours service charge: After regular working hours, Saturdays, Sundays, and holidays if at the customer's request or for the customer's convenience.

(c) *** Monthly minimum times number of months disconnected from the system at the same location where the same customer had ordered a service disconnection within the preceding 12-month period.

**** 1.5% per month of the unpaid balance, per A.A.C. R14-2-608(F)

(A) Company may only charge one NSF Fee when customer is billed for water and sewer service on one bill and when the customer pays their bill with one check. In addition to the collection of its regular rates and charges, the Company shall collect from customers their proportionate share of any privilege, sales or use tax in accordance with A.A.C. R14-2-608(D)(5).

SERVICE LINE CONNECTION CHARGES (Non Refundable)

New Rates	
Residential	At Cost
Commercial	At Cost
Multiple Dwelling	At Cost
Mobile Home Park	At Cost
Effluent	At Cost
Annual Fee for Industrial Discharge Service	
<= 50,000 gallons water per month	\$500 per year
> 50,000 gallons water per month	\$1,000 per year
Non-water User	\$1,000 per year
Off-Site Facilities Hook-Up Fees	
Service Lateral Size	
4 Inch	\$3,900
6 Inch	\$8,775
8 Inch	\$15,600
10 Inch or larger	\$15,600

Customer assistance programs for all customers include:

LOW INCOME — Customers with household incomes of 200% or less than the Federal poverty guideline can receive \$10 off their monthly water and wastewater bills.

DEPLOYED SERVICE MEMBERS — EPCOR waives the monthly water and wastewater bills for active-duty service members deployed away from their homes who meet the program's eligibility requirements. Proof of deployment is required.

DISABLED VETERANS — Veterans disabled through military service can get \$10 off their monthly water and wastewater bills. Proof, such as a Veterans Identification Card, is required.

Visit epcor.com, call 1.800.383.0834 or email mywater@epcor.com about these resources and more.



15626 N Del Webb Blvd
Sun City, AZ 85351

HELPFUL INFORMATION ABOUT YOUR WASTEWATER SERVICE

DELIVERING YOUR SERVICE

Providing safe, clean, reliable drinking water is more than connecting a pipe to your home. Keeping your service in top condition, testing water for quality and safety, and ensuring your fire department has water are just part of what goes into delivering your family's water each day.

EPCOR applied in August 2022 with the Arizona Corporation Commission (ACC) to review and update rates in the Arizona (Agua Fria, Anthem, Mohave, Sun City and Sun City West areas) wastewater, Luke 303 wastewater, and Rio Verde water and wastewater districts.

In April 2024, the ACC approved new water and wastewater service rates*. These new rates are effective April 1, 2024, and more accurately reflect recent costs to provide safe and reliable service.

*Decision No. 79342, Dockets #WS-01303A-22-0236, WS-02156A-22-0237

As a result of this Decision, the ACC authorized a partial consolidation for wastewater approach that fully consolidates rates for the Arizona and Luke 303 wastewater districts and partially consolidates the rates for the Rio Verde wastewater district without increasing Rio Verde wastewater residential rates.

The newly consolidated wastewater districts will now be known as the Sonoran wastewater district.





HELPING YOU SAVE

In Arizona, the average home uses 7,000 gallons of water each month. We know every customer is unique, so we offer programs that can help.

CONSERVATION SPECIALISTS

EPCOR offers free resources, and our conservation specialists can help you find ways to save at epcor.com.

DID YOU KNOW?

Trillions of gallons of water are lost each year to underground water leaks nationwide. Finding and fixing water leaks is more important than ever in a desert climate like Arizona, where water resources are precious and require careful management and protection.

PROTECTING YOU. PROTECTING YOUR WATER.

EPCOR is committed to safe, reliable water and wastewater service and protecting and preserving our most precious natural resource — water. We test your water daily to guarantee its safety and ensure every drop is there when you need it for years to come.

WE'RE HERE 24/7.

1.800.383.0834
mywater@epcor.com
epcor.com

WASTEWATER RATES

Description	Previous	Proposed	BASIC SERVICE CHARGE		VOLUMETRIC CHARGE (per 1,000 gallons)	
			Previous Rate	New Rate	Previous Rate	New Rate
Arizona Wastewater Residential	Flat Rate	Flat Rate	\$38.59	\$46.56	\$-	\$-
AZ WW AZ WW Commercial Unit 5/8 & 3/4 Inch	First 5,000 gals. Over 5,000 gals.	First 5,000 gals. Over 5,000 gals.	\$29.31	\$45.34	\$2.9722 \$-	\$6.6732 \$-
AZ WW Commercial Unit 1 Inch	First 12,500 gals. Over 12,500 gals.	First 12,500 gals. Over 12,500 gals.	\$73.28	\$113.36	\$2.9722 \$-	\$6.6732 \$-
AZ WW Commercial Unit LG 1.5 Inch	First 25,000 gals. Over 25,000 gals.	First 25,000 gals. Over 25,000 gals.	\$102.57	\$158.68	\$2.9722 \$-	\$6.6732 \$-
AZ WW Commercial Unit LG 2 Inch	First 40,000 gals. Over 40,000 gals.	First 40,000 gals. Over 40,000 gals.	\$146.54	\$226.38	\$2.9722 \$-	\$6.6732 \$-
AZ WW Commercial Unit LG > 2 Inch	All Usage	All Usage	\$146.54	\$226.68	\$2.9722	\$6.6732
AZ WW Commercial Single Unit No Water	Flat Rate	Flat Rate	\$188.17	\$291.10	\$-	\$-
AZ WW Commercial Laundry Non-Water	Flat Rate	Flat Rate	\$752.67	\$1,164.38	\$-	\$-
AZ WW Commercial Hotel Non-Water	Flat Rate	Flat Rate	\$1,152.99	\$1,783.70	\$-	\$-
Mobile Home	All Usage	All Usage	\$11,546.96	\$14,189.91	\$2.9722	\$6.6732
OPA	Flat Rate	Flat Rate	\$38.59	\$59.70	\$-	\$-
Wholesale OWU	All Usage	All Usage	\$-	\$-	\$3.9233	\$3.9412
Luke 303 Wastewater Residential	First 7,000 gals. Over 7,000 gals.	Flat Rate Flat Rate	\$60.00	\$46.56	\$4.1900 \$-	\$- \$-
Luke 303 Commercial 5/8 X 3/4 Inch	First 10,000 gals. Over 10,000 gals.	First 5,000 gals. Over 5,000 gals.	\$60.00	\$45.34	\$4.1900 \$-	\$6.6732 \$-
Luke 303 Commercial 3/4 Inch	First 10,000 gals. Over 10,000 gals.	First 5,000 gals. Over 5,000 gals.	\$95.73	\$45.34	\$4.1900 \$-	\$6.6732 \$-
Luke 303 Commercial 1 Inch	First 10,000 gals. Over 10,000 gals.	First 12,500 gals. Over 12,500 gals.	\$150.00	\$113.36	\$4.1900 \$-	\$6.6732 \$-
Luke 303 Commercial 1.5 Inch	All Usage	First 25,000 gals. Over 25,000 gals.	\$299.99	\$158.68	\$4.1900 \$-	\$6.6732 \$-
Luke 303 Commercial 2 Inch	All Usage	First 40,000 gals. Over 40,000 gals.	\$480.00	\$226.38	\$4.1900 \$-	\$6.6732 \$-
Luke 303 Commercial 3 Inch	All Usage	All Usage	\$959.97	\$226.68	\$4.1900 \$-	\$6.6732 \$-
Luke 303 Commercial 4 Inch	All Usage	All Usage	\$1,499.96	\$226.68	\$4.1900 \$-	\$6.6732 \$-
Luke 303 Commercial 6 Inch	All Usage	All Usage	\$3,000.00	\$226.68	\$4.1900 \$-	\$6.6732 \$-
Luke 303 Commercial 8 Inch	All Usage	All Usage	\$4,800.00	\$226.68	\$4.1900 \$-	\$6.6732 \$-
Industrial Contract Rate	All Usage Exceedance	All Usage Exceedance	\$2,600.00	\$-	\$8.5700 \$1.7140	\$11.0839 \$-
Industrial Non-Contract Rate	All Usage	All Usage	\$-	\$-	\$-	\$11.0839
Effluent	All Usage (per acre-foot)	All Usage (per acre-foot)	\$-	\$-	\$227.7900	\$250.9000