



Stormwater Utility Credit Terms and Conditions

Non-Residential Customers

Initial Application Requirements

1. In order to be eligible for the Stormwater Utility Credit, the Customer must be the owner of a property containing Eligible Site Conditions. The Customer can select which type of credit they would like to pursue; see section 6 for credit conditions. The application requirements are listed below and the Customer must provide the following information to the satisfaction of EPCOR:
 - (a) Requested Reduction Based on Engineering Report:
 - i. A completed application form,
 - ii. A non-refundable application fee, and
 - iii. An engineering report signed and sealed by an independent Professional Engineer who is not employed by, or affiliated with, the Customer and who is registered to practice in Alberta. The engineering report must, in the opinion of EPCOR, clearly demonstrate:
 - The difference between the runoff to EPCOR's stormwater systems from the property and the runoff attributed to the property through the standard calculation;
 - The percent reduction in stormwater charges being requested by the Customer, including a justification of the results;
 - The methodology used to determine the Customer's significant reduction in runoff.
 - (b) Standard Reduction Based on Stormwater Management System Plan:
 - i. A completed application form,
 - ii. A non-refundable application fee, and
 - iii. A Stormwater Management System Plan.
 - (c) Reduction Reserved for Property Used as a Cemetery:
 - i. A completed application form;
 - ii. A non-refundable application fee; and
 - iii. A report containing:
 - Confirmation of land use as a cemetery (cemetery registration with Government of Alberta)
 - Area (square meters) of the cemetery property; and
 - Area (square meters) of all buildings, structures, roadways and parking lots located on the property.

Eligible Site Conditions

2. Eligible Site Conditions include:
 - (a) Undeveloped Land – Large portions of undeveloped lands on a property may result in significantly less stormwater discharge rates for that property relative to its land zoning type. Please note that credit applications attributed to undeveloped lands do not qualify for the Standard Reduction.
 - (b) On-lot Stormwater Management – On-lot stormwater management practices can produce lower, controlled discharge rates during design storm event conditions. Acceptable methods of storage include:

• Roof	• Parking Lot	• Super Pipe
• Manholes, Catch Basins and Storm Lines	• Dry Ponds	• Wet Ponds

Please see the Onsite Stormwater Management Guidelines on the EPCOR website for more details:
<https://www.epcor.com/products-services/new-connections/Documents/design-standards-volume-3-02-drainage.pdf>
 - (c) Use of land as a cemetery.
3. In all cases, EPCOR has the sole discretion to determine whether the Customer has demonstrated a reduced runoff compared to that expected from similarly zoned properties.

Term

4. Subject to section 8, a Customer's eligibility for a Stormwater Utility Credit shall expire five (5) years after the date of approval of the Customer's Stormwater Utility Credit.



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Continuing Eligibility Criteria

5. In order to continue in the Stormwater Utility Credit program, the Customer must provide the following information to the satisfaction of EPCOR:
 - (a) Immediate notification of any change in the stormwater discharge characteristics of the property that might affect the credit amount (e.g. new development, change in grading, etc.);
 - i. Failure to notify EPCOR of any changes in the stormwater discharge characteristics of the property could result in the termination of the Stormwater Utility Credit.
 - (b) Any updated engineering reports that EPCOR may require the Customer to submit;
 - (c) An application for a renewal of the Stormwater Utility Credit, supported by an updated Stormwater Management Plan, engineering report, or cemetery report to be submitted on or before the fifth (5) anniversary of the date of this agreement to account for any changes in the stormwater discharge characteristics of the property or other factors that may have affected the credit amount previously made;
 - i. Customers will be provided a notice for re-application six (6) months prior to the fifth (5) anniversary of the date of approval.
 - ii. Failure to submit a re-application before the expiration date will result in the termination of the Stormwater Utility Credit.

Reduction Conditions

6. Approved reductions are subject to the following conditions as applicable:
 - (a) A reduction is valid for a term of five (5) years, subject to customer re-application for a new credit or changes to a customer's operation or processes that may affect the volume of water discharged to the sanitary sewer system.
 - (b) Only one reduction may be effective at a time; they cannot be stacked or combined.
 - (c) All reductions are subject to the application fee.
 - (d) The standard reduction is a 25% discount, subject to change at the discretion of EPCOR.
 - (e) The reduction reserved for property used as a cemetery will equate to a runoff coefficient of 0.30.
 - (f) All utility credits are applied on a go-forward basis, following the final approval of the application. No retroactive credits will be applied.

Access to the Customer's Premises

7. The Customer will provide EPCOR access to their premises and any on-lot stormwater management facilities at all reasonable times for the purpose of inspection of the Customer's property and drainage facilities, and verification of the information provided by the Customer.

Termination of Stormwater Utility Credit

8. EPCOR may terminate the Stormwater Utility Credit in the following situations:
 - (a) On the expiry of the term;
 - (b) Immediately, where the Customer is in breach of any of the eligibility criteria; or
 - (c) Immediately, where there has been any change in the stormwater discharge characteristics of the property that would result in a change to the estimated Stormwater Utility Credit that was not addressed in section 5.

No Assignment

9. The Stormwater Utility Credit is specific to a Customer at a specific address and shall not be re-assigned.