



Your utilities bill

Statement Date [redacted]

DOE, JOHN
Your account number [redacted]
For service at [redacted]



Questions?

Epcor.com 24/7
310-4300 or 1-800-667-2345

[redacted]



Utility Repair / Emergency Calls Only

Power, Water & Drainage 780-412-4500
Natural Gas 1-800-511-3447

Here's what you owe

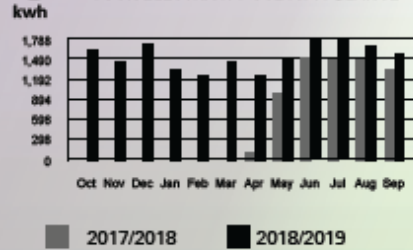
For details, please turn over

Amount of your last bill	[redacted]
Payments we processed Thank you	[redacted]
New charges	[redacted]
Electric energy	[redacted]
Natural Gas	[redacted]

Automatic Withdrawal [redacted]
To be withdrawn on [redacted]



YOUR ELECTRICITY USE AT A GLANCE



Turn over for details of your bill

Automatic Withdrawal

[redacted]
[redacted]
[redacted]



\$ AUTOMATIC WITHDRAWAL

EPCOR
PO BOX 500
EDMONTON AB T5J 3Y3

Your utilities bill

Statement Date

DOE, JOHN

Your account number

For service at

Details of your previous payments

Amount of your last bill

Payment by automatic withdrawal

Amount overdue from your last bill

Details of your new charges



ELECTRICITY

Provided by Encor by EPCOR 310-4300



Site:

Electric Energy Charges

Administration Charge

Subtotal of Electric Energy Charges

Delivery Charges

Provided by EPCOR Dist. & Trans.

Distribution Charge

Transmission Charge

Rate Riders

Local Access Fee

Subtotal of Delivery Charges

Your Total Electricity Charges



NATURAL GAS



Site:

Natural Gas Charges

Provided by Encor by EPCOR 310-4300

Administration Charge

Subtotal of Natural Gas Charges

Delivery Charges

Provided by ATCO North 310-4300

New Charges:

Delivery Charge

Transmission Service Charge Rider

Municipal Franchise Fee

UFG and Other Riders

Carbon Tax

Subtotal of Delivery Charges

Your Total Natural Gas Charges



TOTAL NEW CHARGES