

Your utilities bill

Statement Date April 28, 2023

YOUR COMPANY NAME

Your account number 12345678
 For service at 1234 ENCOR AVE
 EDMONTON AB

Questions?

Epcor.com 24/7
 1-833-412-6919
 Monday to Friday 8 am - 4:30 pm,
 Closed Weekends and stat. holidays

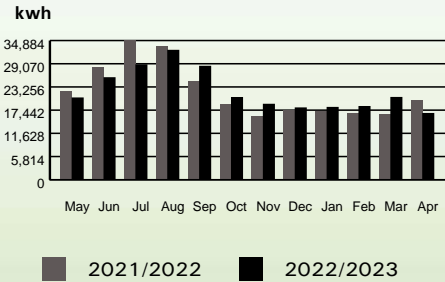
Here's what you owe *For details, please turn over*

Amount of your last bill	\$12,345.67
<hr/>	
Payments we processed <i>Thank you</i>	12,345.67
<hr/>	
New charges	12,995.36
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Electric energy	7,214.54
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Natural Gas	5,161.99
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GST	618.83
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Automatic Withdrawal	\$12,995.36

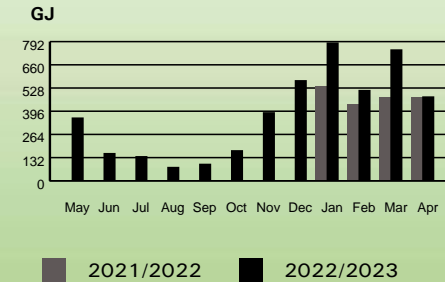
To be withdrawn on May 19, 2023



YOUR ELECTRICITY USE AT A GLANCE



YOUR NATURAL GAS USE AT A GLANCE



Tear off here

Turn over for details of your bill

3142364300011111111

Automatic Withdrawal

If you have questions regarding this withdrawal, please call the Account enquiries number prior to this date.

Your account number 12345678 Payment to be withdrawn on May 19, 2023
\$12,995.36



CP 1 000001 20230111

\$ AUTO WITHDRAWAL

YOUR COMPANY NAME
 C/O A PROPERTY MANAGEMENT COMPANY
 1234 ENCOR AVE
 EDMONTON AB T1T 1T1

EPCOR
 PO BOX 500
 EDMONTON AB T5J 3Y3

YOUR COMPANY NAME

Your account number 12345678
For service at 1234 ENCOR AVE
EDMONTON AB

Details of your previous payments

Amount of your last bill	\$12,345.67
Payment by Bank Withdrawal on Apr 14	-12,345.67
Amount overdue from your last bill	\$0.00

Details of your new charges



ELECTRICITY

Site: 0040001234567 - FIXED RATE POWER 5YR
Billing period: Feb 20 to Apr 19, 2023
Meter Readings by FortisAlberta Inc.



Meter: 00000000001111111

Reading on Apr 19 (Actual)	13571.60
Reading on Mar 31 (Actual)	13490.60
Reading on Mar 25 (Actual)	13467.00
Reading on Mar 19 (Actual)	13442.90
Reading on Feb 28 (Estimate)	13371.20
Reading on Feb 19 (Actual)	13337.30
Units of electric energy you used	234.30
kWh multiplier	160.00
Amount of electric energy you used	37,488.00 kWh

Electric Energy Charges

Provided by Encor by EPCOR 310-4300
New charges based on 37,488.00 kWh

Feb 20-Apr 19 37,488.00 kWh at 7.945¢ / kWh	\$2,978.43
Administration Charge	13.76
UFE, DLL & PTC 12,960.00 kWh at 0.407¢ kWh	52.75
UFE, DLL & PTC 19,104.00 kWh at 0.409¢ kWh	78.13
UFE, DLL & PTC 5,424.00 kWh at 1.139¢ kWh	61.78
Subtotal of Electric Energy Charges	\$3,184.85

Delivery Charges

Provided by FortisAlberta Inc. 310-WIRE (9473)
Consumption: 37,488.00 kWh

Distribution Billing Demand	140.00 kW
Transmission Billing Demand	140.00 kW
Service Billing Demand	70.00 kVA

New Charges:

Distribution Demand Charge	1,154.40
Distribution Charge	71.32
Transmission Charge	286.41
Transmission Demand Charge	2,135.28
A1 Rider	26.26
2023 Transmission Adjustment Rider	174.85 CR
2023 Quarterly Transmission Adjustment Rider	442.93
Balancing Pool Allocation Rider	87.94
Subtotal of Delivery Charges	\$4,029.69

GST (reg. 845992171RT) at 5% on \$7,214.54 360.73
Your total electricity charges \$7,575.27



NATURAL GAS

Site: 0001098765432 - MID MARKET FIXED RATE GAS 5YR
Billing period: Mar 15 to Apr 16, 2023
Meter Reading by ATCO North



Meter: 000259-A11124

Reading on Apr 16 (Actual)	29768.00
Reading on Mar 31 (Estimate)	29585.00
Reading on Mar 14 (Actual)	29290.00
Units of natural gas you used	477.99
GJ multiplier	1.0054074
Amount of natural gas you used	480.58 GJ

Natural Gas Charges

Provided by Encor by EPCOR 310-4300

New charges based on 480.58 GJ

Mar 15-Apr 16 480.58 GJ at \$5.11 /GJ	\$2,455.76
Administration Charge	7.70
Subtotal of Natural Gas Charges	\$2,463.46

Understanding your bill:

- Electric Energy Charges: The cost of electric energy consumed in a billing period and the retail costs for billing and customer services.
- Delivery Charges: Wires Owner costs of delivering electricity to customers. This includes meter reading and the costs of building, operating and maintaining the local distribution system and the provincial transmission system.
- Detailed line item information is available on epco.com or call us to talk to a customer service consultant.

BANK STAMP

Bill payment options:

- Visit epco.com/MyAccount to set up Automatic Withdrawals via your bank account or credit card
- Through your bank: in person, by telephone banking or online banking
- Make a one-time credit card payment online by visiting epco.com/MyAccount or by calling 310-4300
- By mail to PO Box 500 Edmonton AB T5J 3Y3

Please allow three business days for your payment to be posted to your account.
If your payment is returned because of insufficient funds, a service charge will be added to your account.

Your utilities bill
Statement Date April 28, 2023

YOUR COMPANY NAME

Your account number **12345678**
For service at **1234 ENCOR AVE**
EDMONTON AB

Delivery Charges

Provided by ATCO North 310-5678
Consumption: 480.58 GJ

New charges:

Delivery Charge	525.37
Transmission Service Charge Rider	505.57
Load Balancing Deferral Account Rider	22.11
Franchise Fee Strathcona County	231.67
UFG and Other Riders	22.30
Federal Carbon Tax	1,391.51
Subtotal of Delivery Charges	\$2,698.53

GST (reg. 845992171RT) at 5% on \$5,161.99 258.10
Your total natural gas charges \$5,420.09

\$ TOTAL NEW CHARGES \$12,995.36

For your information

- | **PLEASE ALLOW THREE TO FIVE BUSINESS DAYS NOTICE FOR CLOSING ACCOUNTS**
The customer in account is responsible for all charges until service is formally disconnected.
- | Please be advised your communication with EPCOR may be monitored for quality Customer Service.
- | Customers are free to purchase natural gas services or electricity services from a retailer of their choice. For a list of retailers, visit ucahelps.alberta.ca or call 310-4822 (toll free in Alberta).
- | EPCOR is committed to protecting your personal information. By establishing or maintaining an account, you consent to the collection, use and disclosure of personal information only for the purpose of providing ongoing utility service and support, unless you indicate otherwise to us in writing. Details of EPCOR's privacy policy are available online at epcor.com, or in printed form by request.
- | If you are experiencing a power outage, please contact your Electricity Distribution Provider, FortisAlberta at 310-WIRE (9473) or 1-866-717-3113.
- | **LATE PAYMENT CHARGE**
We charge a one-time late payment charge of 2.5% on amounts outstanding after the due date shown.
- | Effective October 13, 2020, our Terms and Conditions for Automatic Withdrawal and Equal Payment Plan are updated. Please check epcor.com/aw-epp-updates for more information.