



Service Upgrade Request

Complete this form and email it to ces@epcor.com to have your request processed. Applications can take up to ten business days to process.

It is the customer's responsibility to ensure that the installations comply with the Canadian Electrical Code (CSA C22.1-2021), Alberta Electrical Utility Code, and EPCOR's Customer Connection Guide.

Important information:

EPCOR CUSTOMER CONNECTION GUIDE:

Section 3.9 MULTI-UNIT RESIDENTIAL BUILDINGS (MURBs)

• 3.9.1 All Units on One Lot

a) For overhead residential services, a single service connection shall be required. Refer to Section 4.5 - Attachment Method and Location.

b) For underground residential services, servicing can be provided with either a multi-meter socket or serviced individually. For further details

<https://www.epcor.com/products-services/new-connections/Pages/multi-unit-dwellings.aspx>

• 3.9.2 Each Unit on Individual lot

Each individual unit in a new multi-unit residential building will be served as a separate service, unless EDTI Customer Engineering Services agrees otherwise.

Section 4.5 AERIAL ATTACHMENT METHODS AND LOCATION

b) For overhead residential services, EDTI requires a single service connection for each lot from the overhead utility line. The service connection shall be located on the building closest to the overhead utility line, including structures such as garages or garden suites.

i. If the existing service connection is located on the house and a sub-feed to a different building is required (i.e. garage or garden suite), please consult an electrician prior to contacting EDTI.

ii. If a service upgrade and/or replacement is requested for the residential lot, all other pre-existing service connections must be reconfigured as required to adhere to the above requirements.

SITE ADDRESS:

PRIMARY SITE CONTACT: Please confirm:

Owner / Contractor

NAME:

BUSINESS / ORGANIZATION:

PHONE NUMBER:

EMAIL:

SECONDARY SITE CONTACT: (optional)

Owner / Contractor

NAME:

BUSINESS / ORGANIZATION:

PHONE NUMBER:

EMAIL:

DETAILS:

SERVICE TYPE:

AERIAL / UNDERGROUND

EXISTING SERVICE SIZE:

SERVICE SIZE REQUESTED:

SERVICE:

UPGRADE / NEW BUILD

SERVICE CONNECTION LOCATION

HOME / GARAGE

HOW MANY METERS ARE REQUIRED?:

MULTI-UNIT RESIDENTIAL BUILDINGS:

IS/HAS THIS SITE BEING/BEEN SUB-DIVIDED?

YES / NO

WHAT DO YOU PLAN TO BUILD: SINGLE FAMILY

/ MULTI-UNIT RESIDENTIAL

HOW MANY UNITS TO BE BUILT:

PROVIDE ALL ADDRESSES:

HOW MANY ELECTRICAL METERS REQUIRED?

REASON FOR SITE UPGRADE:

ADDITIONAL DETAILS ABOUT UPGRADE REQUEST:

ACCOUNT HOLDER INFO:

Name: _____

Phone Number: _____

Customer Signature: _____

CONTRACTOR INFO: (IF APPLICABLE)

Name: _____

Business Name: _____

Phone Number: _____

Contractor Signature: _____