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Proposed

EPCOR Water Arizona Inc.
(Name of Company)

Agua Fria Water District
(Name of Service Area)

GENERAL WATER RATE

Availability

Available for all metered residential, commercial, industrial and public authority customers served by the Company.

Schedule of Charges

Meter Size	Monthly Service Charge	Tier One		Tier Two		Tier Three	
		Commodity Rate (per 1,000 gallons)	First Tier (Gallons)	Commodity Rate (per 1,000 gallons)	Second Tier (Gallons)	Commodity Rate (per 1,000 gallons)	Third Tier (Gallons)
Residential							
5/8-inch & 3/4-inch Low Income*	\$ 10.32	\$ 3.0000	First 3,000	\$ 3.7762	3,001 to 8,000	\$ 4.2563	Over 8,000
5/8-inch & 3/4-inch	\$ 20.32	\$ 3.0000	First 3,000	\$ 3.7762	3,001 to 8,000	\$ 4.2563	Over 8,000
1-inch	\$ 50.80	\$ 3.7762	First 45,000	\$ 4.2563	Over 45,000		
1 1/2-inch	\$ 101.60	\$ 3.7762	First 100,000	\$ 4.2563	Over 100,000		
2-inch	\$ 162.56	\$ 3.7762	First 150,000	\$ 4.2563	Over 150,000		
3-inch	\$ 325.12	\$ 3.7762	First 300,000	\$ 4.2563	Over 300,000		
4-inch	\$ 508.00	\$ 3.7762	First 400,000	\$ 4.2563	Over 400,000		
6-inch	\$ 1,016.00	\$ 3.7762	First 800,000	\$ 4.2563	Over 800,000		
8-inch	\$ 1,625.60	\$ 3.7762	First 1,125,000	\$ 4.2563	Over 1,125,000		
10-inch	\$ 2,336.80	\$ 3.7762	First 1,500,000	\$ 4.2563	Over 1,500,000		
12-inch	\$ 4,368.80	\$ 3.7762	First 2,250,000	\$ 4.2563	Over 2,250,000		
Commercial / Industrial							
5/8-inch & 3/4-inch	\$ 20.32	\$ 3.7762	First 13,000	\$ 4.2563	Over 13,000		
1-inch	\$ 50.80	\$ 3.7762	First 45,000	\$ 4.2563	Over 45,000		
1 1/2-inch	\$ 101.60	\$ 3.7762	First 100,000	\$ 4.2563	Over 100,000		
2-inch	\$ 162.56	\$ 3.7762	First 150,000	\$ 4.2563	Over 150,000		
3-inch	\$ 325.12	\$ 3.7762	First 300,000	\$ 4.2563	Over 300,000		
4-inch	\$ 508.00	\$ 3.7762	First 400,000	\$ 4.2563	Over 400,000		
6-inch	\$ 1,016.00	\$ 3.7762	First 800,000	\$ 4.2563	Over 800,000		
8-inch	\$ 1,625.60	\$ 3.7762	First 1,125,000	\$ 4.2563	Over 1,125,000		
10-inch	\$ 2,336.80	\$ 3.7762	First 1,500,000	\$ 4.2563	Over 1,500,000		
12-inch	\$ 4,368.80	\$ 3.7762	First 2,250,000	\$ 4.2563	Over 2,250,000		
Irrigation (Frozen - no additional customers)							
2-inch	-	\$ 3.7762	All Usage				
Special Rates							
Perryville State Prison	\$ 325.12	\$ 3.2000	All Usage				
Luke Air Force Base	\$ -	\$ 3.2000	All Usage				
Arizona Water Contract	\$ -	\$ 2.2900	All Usage				

Low Income Surcharge: \$(0.0177)

The surcharge will be added to the highest block commodity rate (residential, apartment, individual and commercial customers only), and will change upon the Company's annual reconciliation of number of participants and top tier usage.

Low Income Program details are noted in the Terms and Conditions section for General Water Rates.

(continued on next page)

ISSUED: MM DD YYYY EFFECTIVE: MM DD YYYY
Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Agua Fria Water District
(Name of Service Area)

GENERAL WATER RATE
(continued)

Terms and Conditions

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's Service Charges set forth in Rate Schedule Service Charges and adjustor mechanisms included in the Company's tariffs on file with the Arizona Corporation Commission.

Water service under this Schedule is for the exclusive use of the Customer and water shall not be resold or provided to others, except for water sold to Arizona Water under the Arizona Water Contract.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, use and franchise tax, per Commission Rule 14-2-409.D.5.

A 1½% late payment penalty will be applied to account balances not paid within fifteen (15) days after the postmark date of the bill in accordance with Arizona Administrative Code R14-2-310.C.

Low Income Program- Monthly Low Income Credit of \$10.00 is available in the Agua Fria Water district. Requires the completion of a Low Income Program Application. Program is restricted to the first 1,000 eligible residential customers on 5/8 x 3/4 inch meters in the Agua Fria Water district. Applicants must swear that he/she has annual income below the threshold. The threshold is below 150% of the federal low income guidelines as periodically revised. Applicant may not be claimed as a dependent on another person's tax return. Applicant must reapply each time moving residences. Refusal or failure to provide acceptable documentation of eligibility, upon request, shall result in removal from the low income program. Rebilling of customers under the otherwise applicable rate schedule may occur for periods of ineligibility previously billed under the low income tariff. Annual income means the value of all money and non-cash benefits available for living expenses, from all sources, both taxable and non-taxable, before deductions, for all people who live with the applicant.

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ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

PUBLIC INTERRUPTIBLE WATER SERVICE

Availability

Available only to the City of Surprise as an emergency or temporary supply as may be required by the Municipality to augment its primary sources of supply.

Schedule of Charges

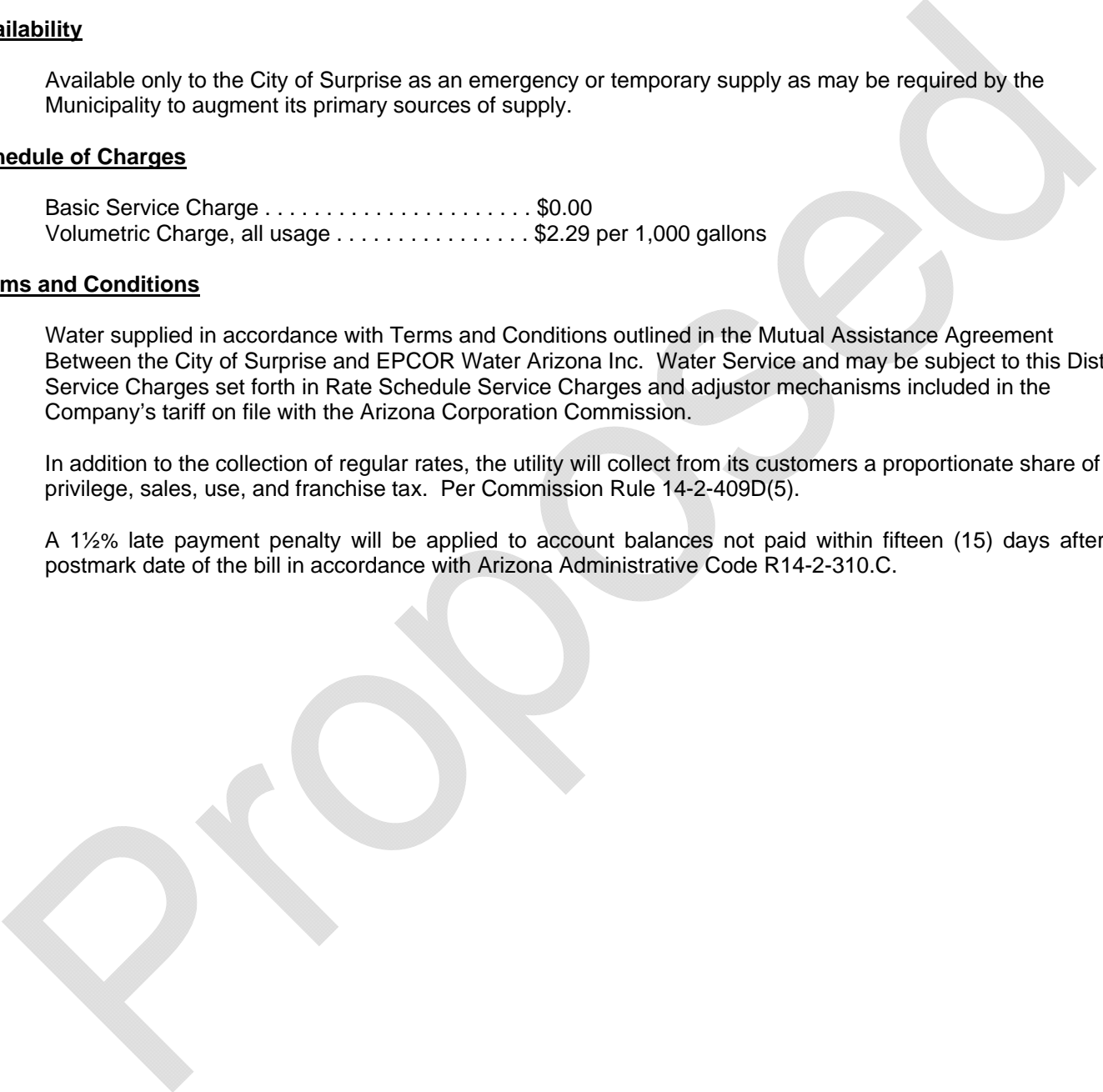
Basic Service Charge \$0.00
Volumetric Charge, all usage \$2.29 per 1,000 gallons

Terms and Conditions

Water supplied in accordance with Terms and Conditions outlined in the Mutual Assistance Agreement Between the City of Surprise and EPCOR Water Arizona Inc. Water Service and may be subject to this District's Service Charges set forth in Rate Schedule Service Charges and adjustor mechanisms included in the Company's tariff on file with the Arizona Corporation Commission.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, use, and franchise tax. Per Commission Rule 14-2-409D(5).

A 1½% late payment penalty will be applied to account balances not paid within fifteen (15) days after the postmark date of the bill in accordance with Arizona Administrative Code R14-2-310.C.



ISSUED: MM DD YYYY EFFECTIVE: MM DD YYYY
Month Day Year Month Day Year
ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates
 2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

EPCOR Water Arizona Inc.
(Name of Company)

Agua Fria Water District
(Name of Service Area)

PRIVATE FIRE PROTECTION

Availability

Available for all establishments served by the Company.

Schedule of Charges

Line Size	Montly Service Charge	Commodity Rate (per 1,000 gallons)
4-inch	\$ 11.00	na
6-inch	\$ 16.50	na
8-inch	\$ 22.00	na
10-inch	\$ 27.50	na
12-inch	\$ 33.00	na

Terms and Conditions

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's Service Charges set forth in Rate Schedule Service Charges and adjutor mechanisms included in the Company's tariff on file with the Arizona Corporation Commission.

Water service under this Schedule is for the exclusive use of the Customer and water shall not be resold or provided to others.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, use and franchise tax, per Commission Rule 14-2-409.D.5.

A 1-1/2% late payment penalty will be applied to account balances not paid within fifteen (15) days after the postmark date of the bill in accordance with Arizona Administrative Code R14-2-310.C.

ISSUED: MM DD YYYY EFFECTIVE: MM DD YYYY
Month Day Year Month Day Year
ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

EPCOR Water Arizona Inc.
(Name of Company)

Agua Fria Water District
(Name of Service Area)

WATER SERVICES TERMINATION AGREEMENT
WITH THE CITY OF SURPRISE
WSTA-1

EPCOR Water Arizona Inc. ("Company") has been granted a variance from Arizona Corporation Commission Rule A.A.C. R14-2-410.A.2 for the limited purpose of entering into a Water Services Termination Agreement ("Agreement") with the City of Surprise ("City"), a municipal provider of wastewater service, for common customers purchasing water from the Company and wastewater from the City. The purpose of this Tariff, and the authorized variance from A.A.C. R14-2-410.A.2, is to assist the City in collecting delinquent payments for wastewater utility service provided to common customers of the Company.

The Company shall comply with the terms and conditions of the Agreement.

The Agreement with the City is attached to and incorporated into this tariff.

ISSUED: MAY 26, 2016 EFFECTIVE: July 1, 2016
 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 75514

RESERVED

Proposed

RESERVED

Proposed

EPCOR Water Arizona Inc.
(Name of Company)

Agua Fria Water District
(Name of Service Area)

**CUSTOMER WATER CONSUMPTION INFORMATION SHARING
WITH CITY OF SURPRISE, WASTEWATER PROVIDER**

EPCOR Water Arizona Inc. ("EWAZ" or "Company") is authorized to share water consumption information of individual customers with the City of Surprise ("the City"), a municipal provider of wastewater service for common customers purchasing water from EWAZ and wastewater from the City. The purpose of this Tariff, and the authorized provision of customer water consumption information, is to assist the City in billing for wastewater utility services. City agrees that it is only authorized to use such water consumption information for purposes of wastewater services billing and is not authorized to disclose such information to any other party except as may be required by law.

EWAZ entered into an Agreement with the City for providing individual water consumption data, in a form materially similar to the standard form agreement. The Agreement was subject to Arizona Corporation Commission ("Commission") review as set forth in Section 6 of the agreement.

EWAZ shall notify all water utility customers affected by the agreement between the Company and the City pursuant to this Tariff, by means of a billing insert during the first billing cycle immediately after said tariff is approved.

ISSUED: May 26, 2016 EFFECTIVE: July 1, 2016
Month Day Year Month Day Year
 ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates
2355 W. Pinnacle Peak Road, Suite 300, Phoenix, AZ 85027

Decision No. 75514

Agua Fria Water District
(Name of Service Area)

COMMON FACILITIES HOOK-UP FEE (WATER)

(continued)

LARGE WATER-USERS

Any development with a projected average daily water demand greater than 1,700 gallons per day per acre is considered to be a Large User. Large Users will be required to provide an additional renewable water supply source to Utility to meet the demands of the development that are greater than 1,700 gallons per day per acre. Examples of a renewable water supply source include surface water or a groundwater well with long-term storage credits. The renewable water supply source must be approved by Utility, and must have the appropriately allocated water rights that will be conveyed to Utility. The cost to provide a renewable water supply source to Utility will not be credited as an offset to the Common Facilities Hook-Up Fee because such costs will be due to the exclusive need for additional water by the Large User; however, the cost of that portion of a renewable water supply source that is in excess of the Large User's needs will be credited as an offset to the Common Facilities Hook-Up Fee.

Large Users may be required to enter into an agreement with Utility that will define terms and conditions, and will include fees that will be charged to Large Users for over usage. Fees will incur if Large Users use water in excess of the supply source provided, which will be reviewed by Utility on an annual basis. Continued excessive use could result in Utility requiring the Large User to develop and implement a water use reduction plan or, as a last resort, court action.

ISSUED: MM DD YYYY
Month Day Year

EFFECTIVE: MM DD YYYY
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

SERVICE CHARGES

This District is authorized to charge the following Service Charges:

As provided for in EPCOR Water Arizona, Inc.'s Agua Fria Water District Rules and Regulations, Rule No. 2 (D) the Company will charge the following rates for Water Utility service:

Establishment or Re-Establishment of Service (c)	\$35.00
Reconnection of Service (Delinquent)	\$35.00
Meter Test (if Correct)	\$35.00
Meter Reread (If Correct)	\$25.00
NSF Check	\$25.00
Automated Meter Opt Outs	
Establishment Fee	\$35.00
Monthly Manual Read Fee	\$25.00
Late Charge, per month	1.5%
Deferred Payment, per month	1.5%
Deposit Requirements (Residential)	(a)
Deposit Requirements (Non-Residential)	(a)
Deposit Interest	(a)
After Hours Service Charge (b)	\$35.00

- (a) Per Commission Rules (R14-2-403.B)
- (b) After Hours Service charge: After regular working hours, on Saturdays, Sundays, or holidays if at the customer's request or for the customer's convenience.
- (c) Monthly minimum times number of months disconnected from the system at the same location where the same customer had ordered a service disconnection within the preceding 12-month period. In the event that customer is also a wastewater customer the customer will only be charged for water reconnection.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, use and franchise tax. Per Commission Rule 14-2-409(D)(5).

(continued on next page)

ISSUED: MM DD YYYY EFFECTIVE: MM DD YYYY
Month Day Year Month Day Year
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2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

RESERVED

Proposed

Agua Fria Water District
(Name of Service Area)

RESERVED

Proposed

CURTAILMENT TARIFF

CURTAILMENT PLAN FOR AGUA FRIA WATER DISTRICT
(Template 063004)

ADEQ Public Water System No: 04-07-695, 04-07-531

EPCOR Water Arizona, Inc. ("Company"), is authorized to curtail water service to all customers within its certificated area under the terms and conditions listed in this tariff.

This curtailment plan shall become part of the Arizona Department of Environmental Quality Emergency Operations Plan for the Company.

The Company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of the tariff or no later than sixty (60) days after the effective date of the tariff.

The Company shall provide a copy of the curtailment tariff to any customer, upon request.

Stage 1 Exists When:

Company is able to maintain water storage in the system at 100 percent of capacity and there are no known problems with its well production or water storage in the system.

Restrictions: Under Stage 1, Company is deemed to be operating normally and no curtailment is necessary.

Notice Requirements: Under Stage 1, no notice is necessary.

Stage 2 Exists When:

- a. Company's water storage or well production has been less than 80 percent of capacity for at least 48 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 2, the Company may request the customers to voluntarily employ water conservation measures to reduce water consumption by approximately 50 percent. Outside watering should be limited to essential water, dividing outside watering on some uniform basis (such as even and odd days) and eliminating outside watering on weekends and holidays.

(continued on next page)

ISSUED: October 24, 2007 EFFECTIVE: October 24, 2007
 Month Day Year Month Day Year
ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates
2355 W, Pinnacle Peak Rd., Suite 300, Phoenix, Arizona 85027

Agua Fria Water District
(Name of Service Area)

CURTAILMENT TARIFF
(continued)

Stage 4 Exists When:

- a. Company's total water storage or well production has been less than 25 percent of capacity for at least 12 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 4, Company shall inform the customers of a mandatory restriction to employ water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:

- ◆ Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited
- ◆ Washing of any vehicle is prohibited
- ◆ The use of water for dust control or any outdoor cleaning uses is prohibited
- ◆ The use of drip or misting systems of any kind is prohibited
- ◆ The filling of any swimming pool, spas, fountains or ornamental pools is prohibited
- ◆ The use of construction water is prohibited
- ◆ Restaurant patrons shall be served water only upon request
- ◆ Any other water intensive activity is prohibited

The Company's operation of its standpipe service is prohibited. The addition of new service lines and meter installations is prohibited.

Notice Requirements:

1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.
2. Beginning with Stage 4, Company shall post at least eight (8) signs showing the curtailment stage. Signs shall be posted at the well and/or pump sites located within the Agua Fria Water District
3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 4.

(continued on next page)

ISSUED: October 24, 2007 EFFECTIVE: October 24, 2007
 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates
2355 W. Pinnacle Rd., Suite 300, Phoenix, Arizona 85027

EPCOR Water Arizona Inc.
(Name of Company)

(623) 445-2416
(Water Conservation Phone)

Agua Fria Water District
(Name of Service Area)

Local and/or Regional Messaging Program Tariff – BMP 1.1

PURPOSE

A program for the Company to actively participate in a water conservation campaign with local or regional advertising (Modified Non-Per Capita Conservation Program BMP Category 1: Public Awareness/Public Relations 1.1: Local and/or Regional Messaging Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company or designated representative shall actively participate in water conservation campaign with local and/or regional advertising.
- 2. The campaign shall promote ways for customers to save water.
- 3. The Company shall facilitate the campaign through one or more of the following avenues (not an all inclusive list):
 - a. Television commercials
 - b. Radio commercials
 - c. Websites
 - d. Promotional materials
 - e. Vehicle signs
 - f. Bookmarks
 - g. Magnets
- 4. The Company shall keep a record of the following information and make it available to the Commission upon request:
 - a. A description of the messaging program implemented and program dates.
 - b. The number of customers reached (or an estimate).
 - c. Costs of Program implementation.

ISSUED: February 20, 2012
Month Day Year

EFFECTIVE: January 20, 2012
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, Arizona 85027

EPCOR Water Arizona Inc.
(Name of Company)

(623) 445-2416
(Water Conservation Phone)

Agua Fria Water District
(Name of Service Area)

Youth Conservation Education Program Tariff – BMP 2.2

PURPOSE

A program for the Company to promote water conservation by increasing students' understanding of water resources and the need to conserve (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.2: Youth Conservation Education Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company or designated representative shall work with schools in its service area to increase students' understanding of water resources and to promote water conservation.
2. The Company shall provide a combination of instructional assistance, education materials, teacher education, classroom presentations, and field trips to water related facilities.
3. The Company shall provide the following teacher resources.
 - a. Offer Project WET (Water Education for Teachers) workshops to teachers twice yearly. In lieu of Project WET the Company may market its Water Conservation Assembly Program to all schools within its service area. The Water Conservation Assembly Program will focus on teaching students about water resources and water conservation. The assembly itself will be an interactive water conservation discussion.
 - b. Provide free resource materials and information upon request.
 - c. Provide in-classroom presentations upon request.
4. The Company shall make available free take home educational materials for elementary school students.
5. The Company shall keep a record of the following information and make it available upon request.
 - a. A description of the youth conservation education process implemented.
 - b. The number of students reached (or an estimate).
 - c. A description of the written water conservation material provided free to students.
 - d. Costs of the Youth Conservation Education Program implementation.

ISSUED: February 20, 2012 EFFECTIVE: January 20, 2012
 Month Day Year Month Day Year
 ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, Arizona 85027

EPCOR Water Arizona Inc.
(Name of Company)

(623) 445-2416
(Water Conservation Phone)

Agua Fria Water District
(Name of Service Area)

New Homeowner Landscape Information Tariff – BMP 2.3

PURPOSE

A program for the Company to promote the conservation of water by providing a landscape information package for the purpose of educating its new customers about low water use landscaping (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.3: New Homeowner Landscape Information).

REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. Upon establishment of water service the Company shall offer and make available upon request a free "Homeowner Landscape Packet" to each new customer in the Company's service area. The packet will include at a minimum: a cover letter describing the water conservation expectations for all customers in the Company's service area, applicable rate tariffs, a basic interior/exterior water saving pamphlet, xeriscape landscape information, a list of low water use trees, plants, shrubs, etc., watering guidelines, and a rain water harvesting pamphlet.
2. Upon customer request, the Company shall provide:
 - a. On-site consultations on low water use landscaping and efficient watering practices.
 - b. A summary of water saving options.
3. The Company shall keep a record of the number of packets provided to new customers and make it available to the Commission upon request.

ISSUED: February 20, 2012
Month Day Year

EFFECTIVE: January 20, 2012
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, Arizona 85027

EPCOR Water Arizona Inc.
(Name of Company)

(623) 445-2416
(Water Conservation Phone)

Agua Fria Water District
(Name of Service Area)

Xeriscape Demonstration Garden Tariff – BMP 2.4

PURPOSE

A program for the Company to install and maintain a water efficient demonstration garden for the purpose of educating its customer base on low water-use landscaping (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.4: Xeriscape Demonstration Garden).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall design, construct and maintain a demonstration garden that shall include a large variety of low water use and native plants, shrubs and shade trees.
2. The demonstration garden shall include a walkway throughout the site and include interpretive signage and literature about low water use plants and water efficient landscape techniques.
3. The demonstration garden shall be open, free of charge, to the public during normal business hours and every Saturday of each month.
4. Maps providing driving directions to the demonstration garden shall be available at the Company office, on the Company web-site, and the Company shall notify each customer through bill inserts or text messages of the demonstration garden.
5. The Company shall work with the schools, including the universities, to continually upgrade the site with additional technologies and techniques.

ISSUED: February 20, 2012 EFFECTIVE: January 20, 2012
Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, Arizona 85027

EPCOR Water Arizona Inc.
(Name of Company)

(623) 445-2416
(Water Conservation Phone)

Agua Fria Water District
(Name of Service Area)

Residential Audit Program Tariff – BMP 3.1

PURPOSE

A program for the Company to promote water conservation by providing customers with information on performing water audits to determine conservation opportunities at their residence (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.1: Residential Audit Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall offer self-audit information.
2. The Company or designated representative shall provide all customers that request them with a self-audit kit.
3. The kit shall include detailed instructions and tools for completing the water audit including information on how to check their water meter. The audit kit shall include but not be limited to information on checking the following components: irrigation system, pool, water features, toilets, faucets and shower.
4. If requested, the Company shall assist the customer in a self-water audit and assist the customer in determining what might be causing high water usage as well as supply customer with information regarding water conservation and landscape watering guidelines. As part of the water audit, and if requested to do so by the customer, the Company shall confirm the accuracy of the customer meter (applicable meter testing fees shall apply).
5. The Company shall keep a record of the following information and make it available to the Commission upon request:
 - a. A description of the water conservation material provided in the kit.
 - b. The number of kits provided to customers.
 - c. Implementation costs of the Residential Audit Program.

ISSUED: February 20, 2012
Month Day Year

EFFECTIVE: January 20, 2012
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, Arizona 85027

EPCOR Water Arizona Inc.
(Name of Company)

(623) 445-2416
(Water Conservation Phone)

Agua Fria Water District
(Name of Service Area)

Residential Interior Retrofit Program Tariff – BMP 3.4

PURPOSE

A program for the Company to promote water conservation by providing residential customers free or low cost plumbing fixtures for their residence (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.4: Residential Interior Retrofit Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company or designated representative shall provide to residential customers that request them that live in homes built prior to the adoption of the 1990 Uniform Plumbing Code free or low cost low water use fixtures such as faucets, faucet aerators, low flow shower heads, toilets and toilet dams. The Company must offer the fixtures/fixture retrofits to all residential customers meeting the above criteria unless the Company can demonstrate that targeting certain portions of its water service area is likely to yield the highest participation and/or potential water savings.
2. The fixtures or retrofit kit shall include detailed instructions for installing the retrofit fixtures.
3. The Company shall select appropriate communications channels to advertize the program.
4. The Company shall keep a record of the following information and make it available to the Commission upon request:
 - a. A description of the Residential Interior Retrofit Program including a description of the fixtures provided to customers and estimated water savings as a result of Program implementation.
 - b. The number of retrofit fixtures requested by customers and the number of fixtures provided.
 - c. Costs of the Residential Interior Retrofit Program.

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Agua Fria Water District
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Customer High Water Use Inquiry Resolution Tariff – BMP 3.6

PURPOSE

A program for the Company to assist its customers with their high water-use inquiries and complaints (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.6: Customer High Water Use Inquiry Resolution).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall handle high water use inquiries as calls are received.
2. Calls shall be taken by a customer service representative who has been trained on typical causes of high water consumption as well as leak detection procedures that customers can perform themselves.
3. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to the customer's residence to verify consumption and conduct a leak detection inspection and further assist the customer with water conservation measures.
4. The Company shall follow up on every customer inquiry or complaint and keep a record of inquiries and follow-up activities. The Company shall make this information available to the Commission upon request.

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EPCOR Water Arizona Inc.
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Customer High Water Use Notification Tariff – BMP 3.7

PURPOSE

A program for the Company to monitor and notify customers when water use seems to be abnormally high and provide information that could benefit those customers and promote water conservation (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services Program 3.7: Customer High Water Use Notification).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company shall track water usage for each customer and notify the customer if water use seems excessive for that particular billing for that time of the year.
- 2. The Company shall identify customers with high consumption, verify the high consumption, and investigate each instance to determine the possible cause.
- 3. The Company shall contact the high water use customers via telephone, email, by mail or in person. The Company shall contact the customer as soon as practical in order to minimize the possible loss of water. The customer will not be required to do anything to receive this notification.
- 4. In the notification the Company shall explain some of the most common water usage problems and common solutions and points of contact for dealing with the issues.
- 5. In the notification, the customer will be reminded of possible high water-consumption occurrences, such as:
 - a. Leaks, running toilets, or valves or flappers that need to be replaced.
 - b. Irrigation system valves or sprinkler heads which may be leaking.
 - c. Sprinklers that may be watering the house, sidewalk, or street, etc. increasing irrigation requirements.
 - d. Leaking pool or spas and possible leaks around pumps.
 - e. More people in the home than usual taking baths and showers.
 - f. Doing more loads of laundry than usual.
 - g. Doing a landscape project or starting a new lawn.
 - h. Washing vehicles more often than usual.

(Continued on Sheet No. 14h)

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EPCOR Water Arizona Inc.
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Agua Fria Water District
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Water System Tampering Tariff – BMP 5.2

PURPOSE

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code ("AAC") R14-2-410 and the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. In support of the Company's water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company's authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately performing its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company's services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company's action is successful, the Company may recover as damages three times the amount of actual damages.
2. Compliance with the provisions of this tariff will be a condition of service.
3. The Company shall make available to all its customers a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

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Agua Fria Water District
(Name of Service Area)

ADJUSTOR MECHANISMS

PURCHASED WATER ADJUSTOR MECHANISM ("PWAM")

The PWAM allows the Company to pass through purchased water costs incurred by the Company to its customers. Details can be found in the Company's Purchased Water Adjustor Mechanism Plan of Administration.

Applicability

Applicable to all customers served by this service area.

PWAM Surcharge Rate for all Customers:

All usage per 1,000 gallons per month \$ 0.4230 *

* Rate consists of \$0.0000 per 1,000 gallons of usage to recover the over/under collection of prior years' surcharge and \$0.4230 per 1,000 gallons of usage for the collection of current annual purchased water charges.

Terms and Conditions

The Company will annually file with the Commission by March 1 the proposed annual PWAM surcharge for the current calendar year. The filing shall contain a summary of all purchased water costs, total collections from the surcharge, and the updated surcharge amounts. All documentation to support the proposed surcharge will be included.

As part of each annual filing, the Company will perform a reconciliation for the prior reporting period comparing the amounts recovered from / refunded to customers to the amount of increase / decrease in water expenses due to changes in rates for that same period resulting in either an under / (over) recovery. This true-up will be included in the annual calculation.

The annual PWAM surcharge will be calculated based on the historic consumption of the applicable customers from the previous twelve months.

The revised PWAM surcharge will be effective on June 1 of each year.

The PWAM surcharge will appear on each applicable customer's bill as a separate line item.

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts that are assessed directly or indirectly on the basis of revenues derived from this Schedule.

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ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. XXXXX

Agua Fria Water District
(Name of Service Area)

ADJUSTOR MECHANISMS
(continued)

POWER COST ADJUSTOR MECHANISM ("PCAM")

The PCAM allows the Company to pass through purchase power costs for any gas or electric service provider supplying retail service to the Company to its customers. Details can be found in the Company's Power Cost Adjustor Mechanism Plan of Administration.

Applicability

Applicable to all customers served by this service area.

PCAM Surcharge Rate for all Customers:

All usage per 1,000 gallons per month \$ 0.4094 *

* Rate consists of \$0.0000 per 1,000 gallons of usage to recover the over/under collection of prior years' surcharge and \$ 0.4094 per 1,000 gallons of usage for the collection of current power charges.

Terms and Conditions

The Company will annually file with the Commission by March 1 the proposed annual PCAM surcharge for the current calendar year. The filing shall contain a summary of all gas and electrical costs, total collections from the surcharge, and the updated surcharge amount. All documentation to support the proposed surcharge will be included.

As part of each annual filing, the Company will perform a reconciliation for the prior reporting period comparing the amounts recovered from/refunded to customers to the amount of increase/decrease in power expenses due to changes in rates for that same period resulting in either an under / (over) recovery. This true-up will be included in the annual calculation.

The annual PCAM surcharge will be calculated based on the historic consumption of the applicable customers from the previous twelve months.

The revised PCAM surcharge will be effective on June 1 of each year.

The PCAM surcharge will appear on each applicable customer bill as a separate line item.

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts that are assessed directly or indirectly on the basis of revenues derived from this Schedule.

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Agua Fria Water District
(Name of Service Area)

ADJUSTOR MECHANISMS
(continued)

SYSTEM IMPROVEMENT BENEFIT MECHANISM ("SIB")

The SIB provides for recovery of the capital costs (return on investment, income taxes and depreciation expense) associated with distribution system improvement projects listed in SIB Plant Table I that have been verified to be complete, net of associated retirements and placed in service per SIB Table II. Details can be found in the Company's System Improvement Benefit Mechanism Plan of Administration.

Availability

Applicable to all customers served by this service area.

Schedule of Charges:

Meter Size	SIB Surcharge	SIB Efficiency Credit	NET SIB Surcharge
5/8" x 3/4" meter	\$ x.xx	\$ (x.xx)	\$ x.xx
3/4" meter	\$ x.xx	\$ (x.xx)	\$ x.xx
1" meter	\$ x.xx	\$ (x.xx)	\$ x.xx
1½" meter	\$ x.xx	\$ (x.xx)	\$ x.xx
2" meter	\$ x.xx	\$ (x.xx)	\$ x.xx
3" meter	\$ x.xx	\$ (x.xx)	\$ x.xx
4" meter	\$ x.xx	\$ (x.xx)	\$ x.xx
6" meter	\$ x.xx	\$ (x.xx)	\$ x.xx
8" meter	\$ x.xx	\$ (x.xx)	\$ x.xx
10" meter	\$ x.xx	\$ (x.xx)	\$ x.xx

Terms and Conditions

Once a SIB is approved in a decision, the Company must file with Docket Control semi-annual status reports.

The annual SIB surcharge will be calculated based on the historic system improvements of the eligible projects from the previous twelve months.

Once a SIB surcharge is implemented the Company must file annually to true-up its SIB Surcharge collections over the preceding twelve months with the SIB Authorized Revenues for that period and establish a surcharge or credit to true up over or under collections. Filings dates for these annual true-ups shall be as established in the Decision.

The SIB surcharge, SIB efficiency credit and net SIB surcharge will all appear as separate line items on each applicable customer bill.

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts that are assessed directly or indirectly on the basis of revenues derived from this Schedule.

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Agua Fria Water District
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ADJUSTOR MECHANISMS
(continued)

PROPERTY TAX ADJUSTOR MECHANISM ("PTAM")

The PTAM allows the Company to pass through to its customers the increases or decreases in property tax expenses that result from changes to the assessment ratio or property tax rate. Pass through costs will be divided equally between residential and non-residential customer classes to collect the total increase over a 12-month period. Details can be found in the Company's Property Tax Adjustor Mechanism Plan of Administration.

Applicability

Applicable to all customers served by this service area.

PTAM Surcharge Rate for all Customers:

All usage per 1,000 gallons per month \$X.XXXX *

* Rate consists of \$X.XXXX per 1,000 gallons of usage to recover the over/under collection of prior years' surcharge and \$X.XXXX per 1,000 gallons of usage for the collection of current power charges.

Terms and Conditions

The Company will annually file with the Commission by March 1 the proposed annual PTAM surcharge for the current calendar year. The filing shall detail how the Company's property tax expenses were calculated by parcel by year. These calculations will include full cash value, assessment ratio, and tax rates by parcel. All documentation to support the proposed surcharge will be included.

As part of each annual filing, the Company will perform a reconciliation for the prior reporting period comparing the amounts recovered from/refunded to customers to the amount of increase/decrease in property tax expenses due to changes in rates for that same period resulting in either an under / (over) recovery. This true-up will be included in the annual calculation.

The revised PTAM surcharge will be effective on June 1 of each year.

The PTAM surcharge will appear on each applicable customer bill as a separate line item.

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts that are assessed directly or indirectly on the basis of revenues derived from this Schedule.

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2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Agua Fria Water District
(Name of Service Area)

BILLING ADJUSTMENT TARIFF

1. **PURPOSE**

1.1. To outline EPCOR's general procedure on adjusting customer water utility bills.

2. **SCOPE**

2.1. This procedure pertains to billing adjustments for accounts with lost meters, stopped meters, and other situations where usage has been identified or service received but not billed (or under billed). Parameters within this procedure do not necessarily apply to situations where customer tampering, theft, or other actions that prevent access to the water meter are involved.

3. **PROCEDURE**

3.1. **Timeframe** – In cases where accounts have been identified as having water usage but have not been billed (or have been under billed), EPCOR will adjust the bill for the period identified not to exceed two years from the point of customer notification or adjustment generation. Customers will be provided the ability to spread their payments for the adjustment amount over the same time period for which the usage occurred. EPCOR will have the option of spreading the payment term beyond the original usage period, depending on the circumstances, with approval from the Customer Service Manager or Customer Service Director.

3.2. **Estimated Usage for Stopped Meters** – Usage for stopped meters will generally be calculated based on historical usage for similar timeframes. If the customer has had changes in their usage pattern based on conservation efforts, economic factors, leak repairs, or changes to the number of occupants, these *may* be considered in adjusting the usage estimate from historical data. There may be cases where the usage is monitored or a period of time after the meter has been replaced to determine the appropriate billing adjustment amount.

3.3. **Meter Accuracy Corrections** – If any meter after testing is found to be more than 3% inaccurate, either fast or slow, proper correction between 3% and the amount of the error shall be made of previous readings and adjusted bills shall be rendered according to the following terms:

3.3.1. For the period of 3 months immediately preceding the removal of such meter from service for test or from the time the meter was in service since last tested, but not exceeding 3 months since the meter shall have been shown to be in error by such test, or

3.3.2. From the date the error occurred, if the date of the cause can be definitely fixed.

3.3.3. No adjustment shall be made by the utility except to the customer last served by the meter tested.

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Agua Fria Water District
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BILLING ADJUSTMENT TARIFF
(continued)

- 3.4. **Managing Large and/or Extended Adjustments** – Bill adjustment amounts over \$2,500 that extend beyond two billing cycles will be reviewed by EPCOR and communication with the customer will be attempted prior to posting the bill to the customer account. Three unsuccessful attempts to contact the customer via the contact means provided on the customer account shall release the bill to the customer's account for posting.
- 3.5. **Customer Appeals** – Customers may appeal adjustment decisions in writing or by contacting a customer care representative the appeal will be escalated to the appropriate party and a determination will be made within 90 days.
- 3.6. **Exceptions** – It is recognized that there may be specific situations or unique circumstances where there is a management decision not to adjust a customer or group of customers.

Proposed

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