



RIO VERDE WATER RATES

Description	Previous	New	BASIC SERVICE CHARGE		VOLUMETRIC CHARGE (per 1,000 gallons)	
			Previous Rate	New Rate	Previous Rate	New Rate
Residential 3/4 Inch	0 to 3,000 gallons	0 to 3,000 gallons	\$11.45	\$12.08	\$1.71	\$1.41
	3,001 to 15,000 gallons	3,001 to 7,000 gallons			\$1.94	\$2.05
	Over 15,000 Gallons	Over 7,000 gallons			\$2.39	\$2.47
Residential 1 Inch	0 to 3,000 gallons	0 to 3,000 gallons	\$11.45	\$18.13	\$1.71	\$1.41
	3,001 to 15,000 gallons	3,001 to 20,000 gallons			\$1.94	\$2.05
	Over 15,000 Gallons	Over 20,000 gallons			\$2.39	\$2.47
Residential 1 1/2 Inch	0 to 70,000 gallons	0 to 80,000 gallons	\$46.85	\$60.42	\$1.94	\$2.05
	Over 70,000 gallons	Over 80,000 gallons			\$2.39	\$2.47
					\$1.94	\$2.05
Residential 2 Inch	0 to 160,000 gallons	0 to 130,000 gallons	\$95.90	\$96.66	\$1.94	\$2.05
	Over 160,000 gallons	Over 130,000 gallons			\$2.39	\$2.47
					\$1.94	\$2.05
Residential 3 Inch	0 to 170,000 gallons	0 to 270,000 gallons	\$161.10	\$193.32	\$1.94	\$2.05
	Over 170,000 gallons	Over 270,000 gallons			\$2.39	\$2.47
					\$1.94	\$2.05
Residential 4 Inch	0 to 180,000 gallons	0 to 420,000 gallons	\$256.40	\$302.07	\$1.94	\$2.05
	Over 180,000 gallons	Over 420,000 gallons			\$2.39	\$2.47
					\$1.94	\$2.05
Residential 6 Inch	0 to 200,000 gallons	0 to 840,000 gallons	\$439.55	\$604.12	\$1.94	\$2.05
	Over 200,000 gallons	Over 840,000 gallons			\$2.39	\$2.47
					\$1.94	\$2.05
Residential 8 Inch	N/A	0 to 1,350,000 gallons	N/A	\$966.60	N/A	\$2.05
	N/A	Over 1,350,000 gallons			N/A	\$2.47
					N/A	\$2.05
Residential 10 Inch	N/A	0 to 1,950,000 gallons	N/A	\$1,389.48	N/A	\$2.05
	N/A	Over 1,950,000 gallons			N/A	\$2.47
					N/A	\$2.05
Residential 12 Inch	N/A	0 to 3,800,000 gallons	N/A	\$2,597.73	N/A	\$2.05
	N/A	Over 3,800,000 gallons			N/A	\$2.47
					N/A	\$2.05
Residential - Irrigation 3/4 Inch (Potable)	0 to 15,000 gallons	0 to 7,000 gallons	\$11.45	\$12.08	\$1.94	\$2.05
	Over 15,000 gallons	Over 7,000 gallons			\$2.39	\$2.47
					\$1.94	\$2.05
Residential - Irrigation 1 Inch (Potable)	0 to 15,000 gallons	0 to 20,000 gallons	\$11.45	\$18.13	\$1.94	\$2.05
	Over 15,000 gallons	Over 20,000 gallons			\$2.39	\$2.47
					\$1.94	\$2.05
Commercial 3/4 Inch	0 to 15,000 gallons	0 to 7,000 gallons	\$11.45	\$12.08	\$1.94	\$2.05
	Over 15,000 gallons	Over 7,000 gallons			\$2.39	\$2.47
					\$1.94	\$2.05
Commercial 1 Inch	0 to 30,000 gallons	0 to 20,000 gallons	\$16.75	\$18.13	\$1.94	\$2.05
	Over 30,000 gallons	Over 20,000 gallons			\$2.39	\$2.47
					\$1.94	\$2.05
Commercial 1 1/2 Inch	0 to 70,000 gallons	0 to 80,000 gallons	\$46.85	\$60.42	\$1.94	\$2.05
	Over 70,000 gallons	Over 80,000 gallons			\$2.39	\$2.47
					\$1.94	\$2.05
Commercial 2 Inch	0 to 160,000 gallons	0 to 130,000 gallons	\$95.90	\$96.66	\$1.94	\$2.05
	Over 160,000 gallons	Over 130,000 gallons			\$2.39	\$2.47
					\$1.94	\$2.05
Commercial 3 Inch	0 to 170,000 gallons	0 to 270,000 gallons	\$161.10	\$193.32	\$1.94	\$2.05
	Over 170,000 gallons	Over 270,000 gallons			\$2.39	\$2.47
					\$1.94	\$2.05
Commercial 4 Inch	0 to 180,000 gallons	0 to 420,000 gallons	\$256.40	\$302.07	\$1.94	\$2.05
	Over 180,000 gallons	Over 420,000 gallons			\$2.39	\$2.47
					\$1.94	\$2.05
Commercial 6 Inch	0 to 200,000 gallons	0 to 840,000 gallons	\$439.55	\$604.12	\$1.94	\$2.05
	Over 200,000 gallons	Over 840,000 gallons			\$2.39	\$2.47
					\$1.94	\$2.05
Commercial 8 Inch	N/A	0 to 1,350,000 gallons	N/A	\$966.60	N/A	\$2.05
	N/A	Over 1,350,000 gallons			N/A	\$2.47
					N/A	\$2.05
Commercial 10 Inch	N/A	0 to 1,950,000 gallons	N/A	\$1,389.48	N/A	\$2.05
	N/A	Over 1,950,000 gallons			N/A	\$2.47
					N/A	\$2.05
Commercial 12 Inch	N/A	0 to 3,800,000 gallons	N/A	\$2,597.73	N/A	\$2.05
	N/A	Over 3,800,000 gallons			N/A	\$2.47
					N/A	\$2.05
Irrigation 3/4 Inch (Non-potable)	All Usage	All Usage	\$10.00	\$12.08	\$1.34	\$1.44
					\$1.34	\$1.44
					\$1.34	\$1.44
Irrigation 1 Inch (Non-potable)	All Usage	All Usage	\$10.00	\$18.13	\$1.34	\$1.44
					\$1.34	\$1.44
					\$1.34	\$1.44
Irrigation 1.5 Inch (Non-potable)	All Usage	All Usage	\$40.00	\$60.42	\$1.34	\$1.44
					\$1.34	\$1.44
					\$1.34	\$1.44
Irrigation 2 Inch (Non-potable)	All Usage	All Usage	\$90.00	\$96.66	\$1.34	\$1.44
					\$1.34	\$1.44
					\$1.34	\$1.44
Irrigation 3 Inch (Non-potable)	All Usage	All Usage	\$140.00	\$193.32	\$1.34	\$1.44
					\$1.34	\$1.44
					\$1.34	\$1.44
Irrigation 4 Inch (Non-potable)	All Usage	All Usage	\$225.00	\$302.07	\$1.34	\$1.44
					\$1.34	\$1.44
					\$1.34	\$1.44
Irrigation 6 Inch (Non-potable)	All Usage	All Usage	\$380.00	\$604.12	\$1.34	\$1.44
					\$1.34	\$1.44
					\$1.34	\$1.44
Irrigation 8 Inch (Non-potable)	All Usage	All Usage	\$765.00	\$966.60	\$1.34	\$1.44
					\$1.34	\$1.44
					\$1.34	\$1.44
Irrigation 10 Inch (Non-potable)	N/A	All Usage	N/A	\$1,389.48	N/A	\$1.44
					N/A	\$1.44
					N/A	\$1.44
Irrigation 12 Inch (Non-potable)	All Usage	All Usage	\$1,340.00	\$2,597.73	\$1.34	\$1.44
					\$1.34	\$1.44
					\$1.34	\$1.44
Construction 3 Inch Effluent	All Usage	All Usage	\$161.10	\$193.32	\$2.77	\$2.96
					\$1.21	\$0.77
					\$1.21	\$0.77
Fire Sprinkler 4 Inch or Smaller	Flat Rate	Flat Rate	\$10.00	\$10.00	\$-	\$-
					\$-	\$-
					\$-	\$-
Fire Sprinkler 6 Inch	Flat Rate	Flat Rate	\$10.00	\$12.08	\$-	\$-
					\$-	\$-
					\$-	\$-
Fire Sprinkler 8 Inch	Flat Rate	Flat Rate	\$10.00	\$19.33	\$-	\$-
					\$-	\$-
					\$-	\$-
Fire Sprinkler 10 Inch	Flat Rate	Flat Rate	\$10.00	\$27.79	\$-	\$-
					\$-	\$-
					\$-	\$-
Fire Sprinkler 12 Inch	Flat Rate	Flat Rate	\$10.00	\$51.95	\$-	\$-
					\$-	\$-
					\$-	\$-

HELPING YOU SAVE

In Arizona, the average home uses 7,000 gallons of water each month. We know every customer is unique, so we offer programs that can help.

CONSERVATION SPECIALISTS

EPCOR offers free resources, and our conservation specialists can help you find ways to save at epcor.com.

DID YOU KNOW?

Trillions of gallons of water are lost each year to underground water leaks nationwide. Finding and fixing water leaks is more important than ever in a desert climate like Arizona, where water resources are precious and require careful management and protection.

PROTECTING YOU. PROTECTING YOUR WATER.

EPCOR is committed to safe, reliable water and wastewater service and protecting and preserving our most precious natural resource — water. We test your water daily to guarantee its safety and ensure every drop is there when you need it for years to come.

WE'RE HERE 24/7.

1.800.383.0834
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HELPFUL INFORMATION ABOUT YOUR RIO VERDE WATER AND WASTEWATER SERVICE

DELIVERING YOUR SERVICE

Providing safe, clean, reliable drinking water is more than connecting a pipe to your home. Keeping your service in top condition, testing water for quality and safety, and ensuring your fire department has water are just part of what goes into delivering your family's water each day.

EPCOR applied in August 2022 with the Arizona Corporation Commission (ACC) to review and update rates in the Arizona (Agua Fria, Anthem, Mohave, Sun City and Sun City West areas) wastewater, Luke 303 wastewater, and Rio Verde water and wastewater districts.

In April 2024, the ACC approved new water and wastewater service rates*. These new rates are effective April 1, 2024, and more accurately reflect recent costs to provide safe and reliable service. *Decision No. 79342, Dockets #WS-01303A-22-0236, WS-02156A-22-0237

As a result of this Decision, the ACC authorized a partial consolidation approach that partially consolidates the rates for the Rio Verde wastewater district to recover cost increases for the Rio Verde wastewater district without having to increase residential rates for services.



WATER SERVICE CHARGES

	Previous Rates	New Rates
Establishment of Services	\$25.00	\$35.00
After Hours Service Charge (at Customer's Request) (b)	\$25.00	\$35.00
Reconnection (Delinquent)	\$20.00	\$35.00
Meter Test (If Correct)	\$30.00	\$30.00
Deposit (a)	**	**
Deposit Interest (a)	**	**
Re-establishment of Service (Within 12 months) (c)	***	***
NSF Check (A)	\$25.00	\$25.00
Deferred Payment (Per Month)	****	****
Late Penalty Payment (Per Month)	*****	*****
Moving Meter/Service (at Customer's Request)	At Cost	At Cost
Service Line or Meter Upsizing (at Customer's Request)	At Cost	At Cost

(a) ** Per A.A.C. R14-2-403(B)

(b) After hours service charge: After regular working hours, Saturdays, Sundays and holidays if at the customer's request or for the customer's convenience.

(c) *** Monthly minimum times number of months disconnected from the system at the same location where the same customer had ordered a service disconnection within the preceding 12-month period, per A.A.C. R14-2-403(D)

**** 1.5%, per A.A.C. R14-2-409(G)(6)

(A) Company may only charge one NSF Fee when customer is billed for water and sewer service on one bill and when the customer pays their bill with one check.

In addition to the collection of its regular rates and charges, the Company shall collect from customers their proportionate share of any privilege, sales or use tax in accordance with A.A.C. Rule 14-2-409(D)(5).

WATER SERVICE LINE AND METER INSTALLATION CHARGES

New customers will be required to pay a refundable fee in advance of construction for installation of service line and meter as specified below, except where the refundable advance fee of construction has been included in a main extension agreement.

	PREVIOUS RATES			NEW RATES		
	Service Line	Meter* Installation	Total	Service Line	Meter* Installation	Total
5/8 x 3/4 Inch Meter	N/A	N/A	N/A	\$565.00	\$165.00	\$730.00
3/4 Inch Meter	\$500.00	\$260.00	\$760.00	\$565.00	\$185.00	\$750.00
1 Inch Meter	\$550.00	\$320.00	\$870.00	\$629.00	\$220.00	\$849.00
1 1/2 Inch Meter	\$610.00	\$535.00	\$1,145.00	\$699.00	\$325.00	\$1,024.00
2 Inch Meter	\$925.00	\$1,065.00	\$1,990.00	\$1,054.00	\$385.00	\$1,439.00
2 Inch Meter (Compound)	\$925.00	\$1,925.00	\$2,850.00	\$1,054.00	\$1,050.00	\$2,104.00
3 Inch Meter	\$1,170.00	\$1,700.00	\$2,870.00	\$1,327.00	\$1,065.00	\$2,392.00
3 Inch Meter (Compound)	\$1,310.00	\$2,595.00	\$3,905.00	\$1,480.00	\$1,665.00	\$3,145.00
4 Inch Meter	\$1,660.00	\$2,720.00	\$4,380.00	\$1,892.00	\$1,335.00	\$3,227.00
4 Inch Meter (Compound)	\$1,870.00	\$2,715.00	\$4,585.00	\$2,121.00	\$2,445.00	\$4,566.00
6 Inch Meter	\$2,480.00	\$5,125.00	\$7,605.00	\$2,807.00	\$2,665.00	\$5,472.00
6 Inch Meter (Compound)	\$2,615.00	\$7,055.00	\$9,670.00	\$2,959.00	\$3,700.00	\$6,659.00
Larger Meters	Cost	Cost	Cost	Cost	Cost	Cost

* Meter Charge includes meter box or vault.

All items billed at cost to include labor, materials, parts, overheads, and all applicable taxes.

RIO VERDE WASTEWATER RATES

Description	Previous	New	BASIC SERVICE CHARGE		VOLUMETRIC CHARGE (per 1,000 gallons)	
			Previous Rate	New Rate	Previous Rate	New Rate
Residential	Flat Rate	Flat Rate	\$63.95	\$63.95	\$-	\$-
Commercial 3/4 Inch	Flat Rate	First 5,000 gals. Over 5,000 gals.	\$290.60	\$45.34	\$-	\$6.6732
Commercial 1 Inch	Flat Rate	First 12,500 gals. Over 12,500 gals.	\$290.60	\$113.36	\$-	\$6.6732
Commercial LG 1 1/2 Inch	Flat Rate	First 25,000 gals. Over 25,000 gals.	\$290.60	\$158.68	\$-	\$6.6732
Commercial LG 2 Inch	Flat Rate	First 40,000 gals. Over 40,000 gals.	\$290.60	\$226.68	\$-	\$6.6732
Commercial Unit LG > 2 Inch	All Usage	All Usage	\$146.54	\$226.68	\$2.9722	\$6.6732
OPA	Flat Rate	Flat Rate	\$38.59	\$59.70	\$-	\$-
Wholesale OWU	All Usage	All Usage	\$-	\$-	\$3.9233	\$3.9412
Industrial Contract Rate	All Usage	All Usage	\$2,600.00	\$-	\$8.5700	\$11.0839
	Exceedance	Exceedance			\$1.7140	\$-
Industrial Non-Contract Rate	All Usage	All Usage	\$-	\$-	\$-	\$11.0839
Effluent	All Usage (per acre-foot)	All Usage (per acre-foot)	\$-	\$-	\$227.7900	\$250.9000

WASTEWATER SERVICE CHARGES

	Previous Rates	New Rates
Establishment (Regular Hours)	\$25.00	\$35.00
After Hours Service Charge (at customer's request) (b)	\$25.00	\$35.00
Re-establishment of Service (Within 12 months) (c)	***	***
Reconnection of Service (Delinquent)	Cost***	\$35.00
NSF Check (A)	\$25.00	\$25.00
Deferred Payment (Per Month)	1.5%	1.5%
Late Payment Penalty	****	****
Deposit (a)	**	**
Deposit Interest (a)	**	**

(a) * Per A.A.C. R14-2-603(B)(7), and ** Per Commission Rule R14-2-603.D.

(b) After hours service charge: After regular working hours, Saturdays, Sundays, and holidays if at the customer's request or for the customer's convenience.

(c) *** Monthly minimum times number of months disconnected from the system at the same location where the same customer had ordered a service disconnection within the preceding 12-month period.

**** 1.5% per month of the unpaid balance, per A.A.C. R14-2-608(F)

(A) Company may only charge one NSF Fee when customer is billed for water and sewer service on one bill and when the customer pays their bill with one check

In addition to the collection of its regular rates and charges, the Company shall collect from customers their proportionate share of any privilege, sales or use tax in accordance with A.A.C. R14-2-608(D)(5).

SERVICE LINE CONNECTION CHARGES (Non Refundable)

	Previous Rates	New Rates
Residential	At Cost	At Cost
Commercial	At Cost	At Cost
Multiple Dwelling	At Cost	At Cost
Mobile Home Park	At Cost	At Cost
Effluent	At Cost	At Cost

Annual Fee for Industrial Discharge Service

<= 50,000 gallons water per month	\$0	\$500 per year
> 50,000 gallons water per month	\$0	\$1,000 per year
Non-water User	NA	\$1,000 per year

Off-Site Facilities Hook-Up Fees

Service Lateral Size	Previous Rates	New Rates
4 Inch	\$765	\$3,900
6 Inch	\$1,721	\$8,775
8 Inch	\$3,060	\$15,600
10 Inch or larger	\$4,781	\$15,600



New Customer Assistance Programs for the Rio Verde Water and Wastewater.

LOW INCOME — Customers with household incomes of 200% or less than the Federal poverty guideline can receive \$10 off their monthly water and wastewater bills.

DEPLOYED SERVICE MEMBERS — EPCOR waives the monthly water and wastewater bill for active-duty service members deployed away from their homes who meet the program's eligibility requirements. Proof of deployment is required.

DISABLED VETERANS — Veterans disabled through military service can get \$10 off their monthly water and wastewater bills. Proof, such as a Veterans Identification Card, is required.

Visit epcor.com, call 1.800.383.0834 or email mywater@epcor.com about these resources and more.

